Marque 2™

M165™

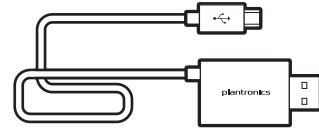User Guide

plantronics®

Contents

What's in the box

Headset

Combo cable charger
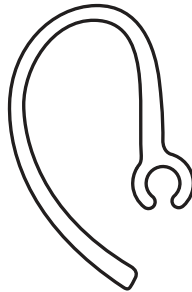
Earloop

Car charger

Headset overview
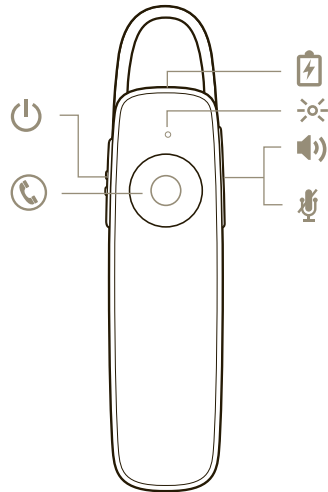
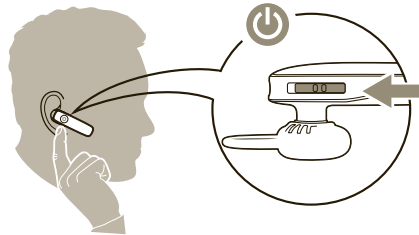|	
⏻	Power button
☎	Call button
🔋	Charge port
☀	Headset LED (indicator light)
🔊/🎤	Volume/mute button

Be safe! Please read the safety guide for important safety, charging, battery and regulatory information before using your new headset.

Pairing

**Pair first time**   The first time you switch on your headset it begins the pairing process.

1   Place the headset on your ear and turn it on.

2   While the headset LEDs are flashing red and white, activate Bluetooth® on your phone and set it to search for new devices.

- **iPhone: Settings > General > Bluetooth > On**
- **Android™ Smartphones: Settings > Wireless & Networks > Bluetooth: On > Scan for devices**

NOTE *Menus may vary by device.*

3   Select "PLT_M165."

4   If your phone asks, enter four zeros (0000) for the passcode or accept the connection. The indicator light ☼ stops flashing red and white once successfully paired.

Pair another phone   Multipoint technology lets you pair a second phone and answer calls from either phone.

1   Power on your headset.

2   Press and hold the Call button ☏ until the indicator light ☼ flashes red and white or you hear "pairing."

3   While the indicator light ☼ flashes red and white, activate Bluetooth on your phone and set it to search for new devices.

4   Select "PLT_M165."

5   If your phone asks, enter four zeros (0000) for the passcode or accept the connection. The indicator light ☼ stops flashing red and white once successfully paired.

Charge

Your new headset has enough power to pair and make a few calls. It takes two hours to fully charge the headset; the indicator light turns off once charging is complete.
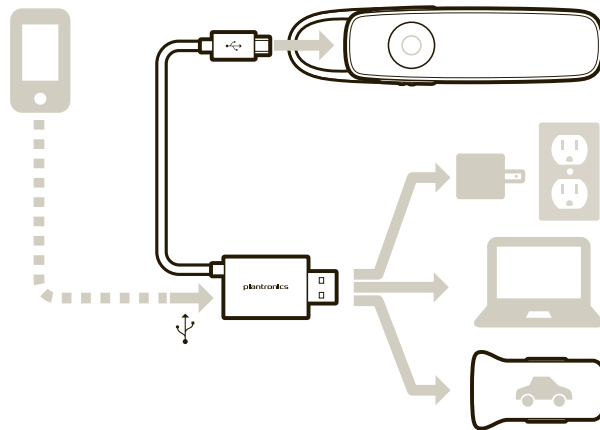
Fit

Adjust the fit   The universal-fit eartip has a thin loop that bends to gently tuck into the contours of either
ear. Rotate the eartip on the headset or add the optional clip-on earloop to adjust the fit.

The Basics

Make/take/end calls

Answer a call

Choose:

- Say "Answer" after call is announced, or
- Tap the Call button ©

Answer a second call

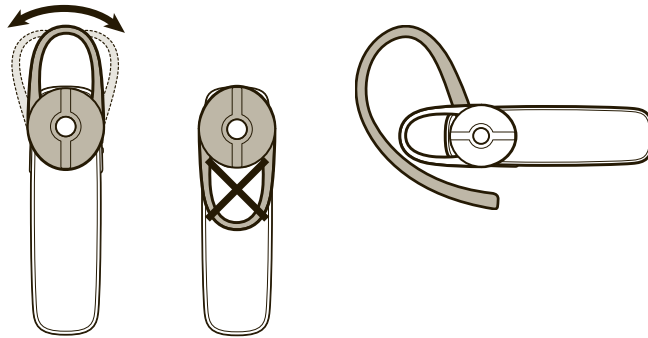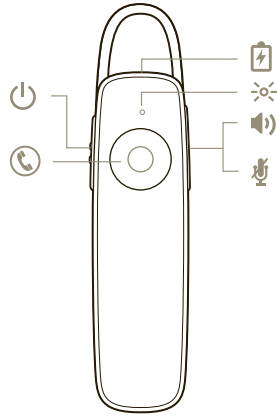First, tap the Call button © to end current call, then tap the Call button © again to answer new call.

End a call

Tap the Call button © to end current call.

Reject a call

Choose:

- Say "Ignore" after call is announced, or
- Press Call button © for 2 seconds

Call back last call

To dial your last number you dialed, double-tap the Call button ©.

Voice dial (phone feature)

Press the Call button © for 2 seconds, wait for phone prompt and then tell the phone to dial the name of a stored contact.

Mute

You can mute the microphone during a conversation.

During a call, tap the Volume / Mute ◀)/🎤 until you hear "mute on" or "mute off." While the microphone is muted, an alert repeats every 15 minutes.

Adjust the volume

Tap the Volume / Mute ◀)/🎤 button to cycle through preset levels.

Stream audio

Streaming audio is controlled using your phone, but when a call rings, the audio automatically pauses to allow you to answer or ignore the call. Once the call is ignored or ends, the streaming audio is resumed.

More features

Save power

If you leave your headset powered on but out of range of your paired phone for more than 90 minutes, your headset will conserve its battery power by entering into a DeepSleep™ mode.

Once back in range with your phone, tap the Call button Ⓒ to exit DeepSleep mode. If your phone is also ringing, tap the Call button Ⓒ again to answer your call.

Decipher the lights

Your headset has an indicator light ☼ that flashes in response to a change in status or after a button press.

Some examples of what you will see are:
• Solid red until charging complete and then off
• Flashing red and white during pairing
• Triple red flash when less than 10 minutes of talk time
• Triple white flash at incoming call

Hear it whisper

Your headset tells you about status changes in English. For example:
• "Power on"
• "Pairing successful"
• "Talk time (x) hours"
• "Mute on"
• "Lost connection"
• "Recharge headset"

Disable voice commands

This headset only speaks and understands English. If you prefer to use the Call button Ⓒ to answer or reject calls, you can disable the voice commands "Answer" or "Ignore."

With the headset powered on, simultaneously press the Call Ⓒ and Volume ◀ buttons until you see the indicator light flash white two times. Repeat these steps to reactivate the commands.

Checking battery level

Simply check the Headset battery meter on your iPhone (automatically displayed) or Android smartphone (enabled by the MyHeadset™or Find Myheadset™ apps)

Specifications

Talk time	Up to 7 hours
Standby time	Up to 11 days
Headset weight	7 grams
DeepSleep technology	• Activates when paired headset is out of range for over 90 minutes • Provides up to 180 days* of battery readiness
Multipoint technology	Use one headset to answer calls from either of two paired Bluetooth phones
Charge connector	Micro USB charging
Battery type	Rechargeable non-replaceable lithium ion polymer
Charge time (maximum)	90 minutes for full charge
Headset battery meter	On-screen for iPhone. Enabled by MyHeadset™ or Find MyHeadset™ apps for Android smartphones
Bluetooth version	Bluetooth v3.0
Bluetooth profiles	Advanced Audio Distribution Profile (A2DP), Wideband Hands Free (HFP) Profile 1.6 and Headset (HSP) Profile 1.2
Operating temperature	0 – 40°C (32°F – 104°F)

NOTE *Performance is dependent upon battery and may vary by device.*

Support

plantronics.com/support

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*Support in English

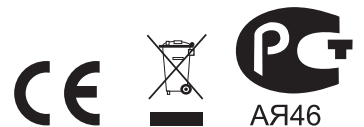**Safety information:** see the separate "For Your Safety" booklet

2-year limited warranty details: plantronics.com/warranty

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