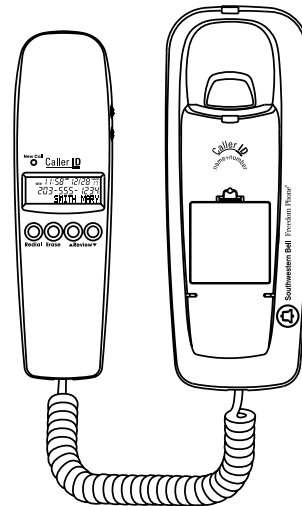




**Southwestern Bell  
Freedom Phone®**

## **Caller ID Telephone with 13-Memory Dialing**

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**STOP** — don't take unit back to the store  
**LOOK** — for the toll-free "help" telephone number  
**LISTEN** — as our experts talk you through the problem

For immediate answers to your questions regarding operation,  
missing parts or installation, call the

Southwestern Bell Freedom Phone®  
Retail Sales Help Line:

**1-800-366-0937**

Monday - Friday 8:30 a.m. - 9:00 p.m. (EST)  
Saturday 8:30 a.m. - 12:30 p.m. (EST)

**<http://www.swbfreedomphone.com>**

SOUTHWESTERN BELL FREEDOM PHONE®  
7475 N. GLEN HARBOR BLVD., GLENDALE, AZ 85307

**Toll Free Helpline**

**1-800-366-0937**

**<http://www.swbfreedomphone.com>**

**FM2552PX OWNER'S MANUAL**

## IMPORTANT SAFETY INSTRUCTIONS

BEFORE USING YOUR TELEPHONE EQUIPMENT, BASIC SAFETY PRECAUTIONS SHOULD ALWAYS BE FOLLOWED TO REDUCE THE RISK OF FIRE, ELECTRIC SHOCK AND INJURY TO PERSONS, INCLUDING THE FOLLOWING:

1. Read and understand all instructions.
2. Follow all warnings and instructions marked on the product.
3. Unplug this product from the wall telephone jack and power outlet before cleaning. Do not use liquid cleaners or aerosol cleaners. Use a damp cloth for cleaning.
4. Do not use this product near water, for example, near a bath tub, wash bowl, kitchen sink, or laundry tub, in a wet basement, or near a swimming pool.
5. Do not place this product on an unstable cart, stand, or table. The product may fall, causing serious damage to the product.
6. Slots or openings in the cabinet and the back and bottom are provided for ventilation, to protect it from overheating. These openings must not be blocked or covered. The openings should never be blocked by placing the product on a bed, or other similar surface. This product should never be placed near or over a radiator or heat register.
7. This product should be operated only from the type of power source indicated on the marking label. If you are not sure of the type of power supply to your home, consult your dealer or local power company.
8. Do not allow anything to rest on the power cord. Do not locate this product where the cord will be abused by persons walking on it. Do not attach the power cord to building surfaces.
9. Do not overload wall outlets and extension cords as this can result in the risk of fire or electric shock.
10. Never push objects of any kind into this product through cabinet slots as they may touch dangerous voltage points or short out parts that could result in the risk of fire or electric shock. Never spill liquid of any kind on the product.

## IMPORTANT SAFETY INSTRUCTIONS

11. To reduce the risk of electric shock, do not disassemble this product, but take it to a qualified serviceman when some service or repair work is required. Opening or removing covers may expose you to dangerous voltages or other risks. Incorrect reassembly can cause electric shock when the appliance is subsequently used.
12. Unplug this product from the wall outlet and refer servicing to qualified service personnel under the following conditions:
  - a. When the power supply cord or plug is damaged or frayed.
  - b. If liquid has been spilled into the product.
  - c. If the product has been exposed to rain or water.
  - d. If the product does not operate normally by following the operating instructions. Adjust only those controls that are covered by the operating instructions because improper adjustment of other controls may result in damage and will often require extensive work by a qualified technician to restore the product to normal operation.
  - e. If the product has been dropped or cabinet has been damaged.
  - f. If the product exhibits a distinct change in performance.
13. Avoid using a telephone (other than a cordless type) during an electrical storm. There may be a remote risk of electric shock from lightning.
14. Do not use the telephone to report a gas leak in the vicinity of the leak.

### SAFETY INSTRUCTIONS FOR BATTERIES

#### CAUTION

TO REDUCE THE RISK OF FIRE OR INJURY TO PERSONS, READ AND FOLLOW THESE INSTRUCTIONS.

1. Use only 3 x 1.5V AA size alkaline batteries.
2. Do not dispose of the batteries in a fire. The cells may explode. Check with local codes for possible special disposal instructions.

## IMPORTANT SAFETY INSTRUCTIONS

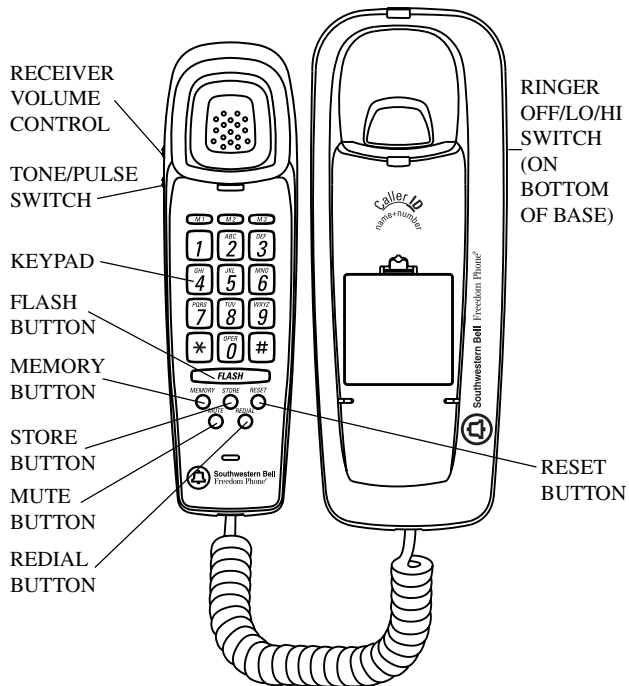
3. Do not open or mutilate the batteries. Released electrolyte is corrosive and may cause damage to the eyes or skin. It may be toxic if swallowed.
4. Exercise care in handling batteries in order not to short the batteries with conduction materials such as rings, bracelets, and keys. The batteries or conductors may overheat and cause burns.
5. Do not attempt to recharge the batteries identified for use with this product. The batteries may leak corrosive electrolyte or explode.
6. Do not attempt to rejuvenate the batteries identified for use with this product by heating them. Sudden release of the battery electrolyte may occur causing burns or irritation to eyes or skin.
7. When replacing batteries, all batteries should be replaced at the same time. Mixing fresh and discharged batteries could increase internal cell pressure and rupture the discharged batteries.
8. When inserting batteries into this product, the proper polarity or direction must be observed. Reverse insertion of the batteries can cause charging, and that may result in leakage or explosion.
9. Remove the batteries from this product if the product will not be used for a long period of time (several months or more) since during this time the batteries could leak in the product.
10. Discard "dead" batteries as soon as possible since "dead" batteries are more likely to leak in a product.
11. Do not store this product, or the batteries identified for use with this product, in high-temperature areas. Batteries that are stored in a freezer or refrigerator for the purpose of extending shelf life should be protected from condensation during storage and defrosting. Batteries should be stabilized at room temperature prior to use after cold storage.

### SAVE THESE INSTRUCTIONS

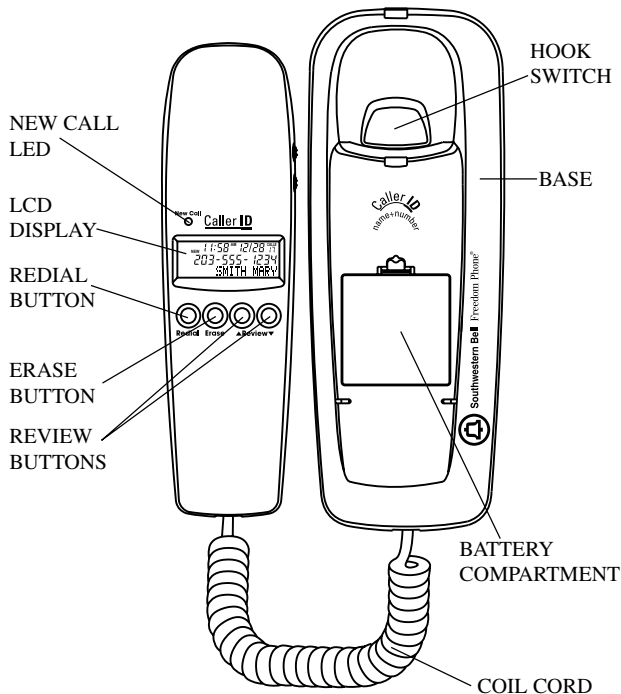
# CONGRATULATIONS!

You have purchased a 13 MEMORY CALLER ID TELEPHONE manufactured to the highest standards of Southwestern Bell Freedom Phone®. Before installing and operating, be sure to read this manual.

## LOCATION OF TELEPHONE CONTROLS



## LOCATION OF TELEPHONE CONTROLS



## GENERAL INFORMATION

### UNPACKING

This package contains:

- FM2552PX Telephone with Caller ID
- Owner's Manual
- One (1) Fully Modular Coil Cord
- One (1) Fully Modular Telephone Line Cord (Long Straight Cord)
- One (1) Fully Modular Telephone Line Cord (Short Straight Cord)
- One (1) Quick Installation Guide
- One (1) Important Notice
- One (1) Memory Index Label
- One (1) Product Registration Card
- Warranty Card (Part of the Owner's Manual)

## INSTALLATION

### FOLLOW THESE PRECAUTIONS BEFORE INSTALLATION:

1. Never install telephone wiring during a lightning storm.
2. Never install telephone jacks in wet locations unless the jack is specifically designed for wet locations.
3. Never touch uninsulated telephone wires or terminals unless the incoming telephone line has been disconnected at the network interface.
4. Use caution when installing or modifying telephone lines.

### TO INSTALL BATTERIES

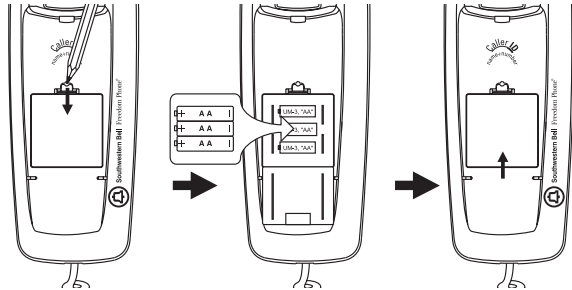
- a. Open the battery door with a ball-point pen.

NOTE: You must install the batteries BEFORE connecting the telephone to the wall jack. If no batteries are installed, the telephone and Caller ID functions of the phone will not work.

- b. Insert 3 AA alkaline batteries (not included).

Make sure to install the batteries using the correct polarity (i.e. the “+” symbol on the battery aligns with the “+” symbol on the unit). “SET LANGUAGE” will appear on the display screen.

- c. Replace the battery door.

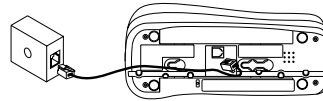


## INSTALLATION

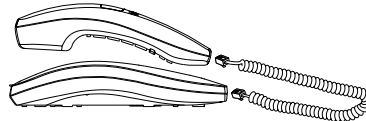
Once battery power has been sufficiently drained, the BATTERY LOW icon (🔋) will appear on the LCD display. Replace the AA batteries with three (3) fresh ones, and keep the line cord plugged in between the phone and wall outlet in order to maintain the Caller ID and Speed Dialing memories. If you do not install fresh batteries within 2 minutes, your Caller ID and telephone memory information may be lost.

### USING THE PHONE ON A DESK

1. Plug the long telephone line cord into the jack in the bottom of the BASE, thread it through the groove toward the back of the unit, then plug it into the modular wall jack.



2. Connect the COIL CORD to the jack in the HANDSET and the BASE.



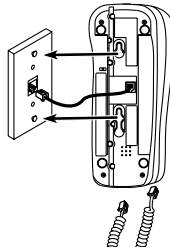
## INSTALLATION

### HANGING THE PHONE ON THE WALL

When the FM2552PX is wall-mounted, the HANDSET GUIDE holds the HANDSET in place in the CRADLE.

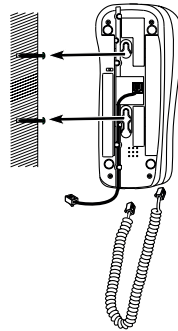
#### ON A WALL PHONE PLATE:

1. Plug the short telephone line cord into the jack in the Base bottom and into the jack on the plate.
2. Hang the BASE on the two pins and push the BASE down to lock it on.
3. Plug the COIL CORD into the HANDSET and BASE jacks.



#### ON THE WALL WITHOUT A PLATE:

1. Install 2 screws with anchors into the wall, one above the other, 3-1/4" apart, extending 3/16" out from the wall, to hold the base securely.
2. Install the long telephone line cord into the jack in the BASE, thread it through the groove and plug it into the modular wall jack as shown.
3. Hang the base on the screws and pull it down to lock it on.
4. Plug the COIL CORD into the HANDSET and BASE jacks.



## SETTING UP YOUR FM2552PX

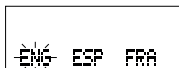
**DO NOT CONNECT the line cord to the wall outlet until the Caller ID setup has been completed.**

### To Set Language

1. The LCD shows 'ENTER LANGUAGE' followed by a choice of 3 languages (English, Spanish, French). If your display does not appear this way, press and hold both ▲ and ▼ buttons for 4 seconds.
2. The LCD then shows 'ENG ESP FRA'.

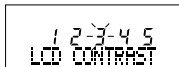


The 'ENG' is BLINKING. Press ▲ or ▼ button to select 'ENG', 'ESP', or 'FRA'. Press ERASE button to confirm.



### To Set Contrast Level

1. If ENG is selected, the LCD shows 'LCD CONTRAST'.
2. Press ▲ or ▼ button to adjust five levels (from 1 to 5, default is 3) contrast of LCD.
3. Press ERASE button to confirm.



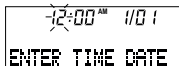
### To Set Area Code

1. If contrast is set, the LCD shows 'ENTER AREA CODE'. The first digit '-' of the area code will blink.
2. Press ▲ or ▼ button to enter the area code. Press ERASE button to confirm and go to next entry.
3. Repeat above steps until 3-digit area code is set.



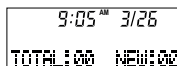
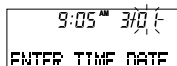
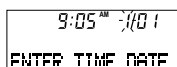
### To Set Time/Date

1. If area code is set, the LCD shows 'ENTER TIME DATE'.
2. Press ▲ or ▼ button to select the hour digits.
3. Press ERASE button to confirm and go to the next entry.



## SETTING UP YOUR FM2552PX

4. Press ▲ or ▼ button to select the minute digits.
5. Press ERASE button to confirm and go to the next entry.
6. Press ▲ or ▼ button to select the month digits.
7. Press ERASE button to confirm and go to the next entry.
8. Press ▲ or ▼ button to select the date digits.
9. Press ERASE button to confirm.



The LCD shows 'TOTAL:00 NEW:00', which means both the total call and new call counter are zero.

## TELEPHONE FEATURES

**NOTE:** Batteries must be installed, or Telephone operations will not work properly (see Installation).

### TONE/PULSE SWITCH

Set switch to your type of service. If you don't know whether you have tone or pulse:

1. Put the switch on "T".
2. When you have a dial tone, press any key on the keypad. If the dial tone stops, leave it on "T". If not, change the setting to "P".

### Mixed Dialing:

Mixed dialing is useful to subscribers of Pulse (rotary) service who wish to gain access to various low-cost long-distance or automated computer services otherwise not available to them.

1. With the T/P switch in the P position, dial the phone number.
2. Press \* button, and your telephone will change to TONE dialing mode.
3. Dial your code/authorization number. When your call is completed, your telephone will automatically return to the PULSE dialing mode.

**NOTE:** Mixed dialing can also be stored into the memory for one-touch access to your long distance or automated computer service.

Download from [www.Somanuals.com](http://www.Somanuals.com). All Manuals Search And Download.

## TELEPHONE FEATURES

### RECEIVING A CALL

1. When your phone rings, pick up the handset and use it like any basic telephone. After the second ring, the caller's name and telephone number will display if you have Caller ID service. The NEW CALL LED and the NEW CALL icon will flash. The Caller ID information will be stored in the order received.
2. Hang up the handset to release the telephone line when your conversation is completed.

### DIALING A CALL

1. Pick up the phone and wait for a dial tone.
2. Press the keypad for the telephone number you wish to dial. The display will show the dialed number.

### RECEIVER VOLUME CONTROL

The receiver volume control is located on the side of the handset of your phone. This enables you to adjust the receiver volume from Normal to High for a better listening level.

### RINGER OFF/LOW/HIGH

Your FM2552PX features a harmonic dual tone ringer that can be adjusted from a loud (HI) to a soft (LO) sound level. When you don't want to be disturbed, slide the switch to the OFF position. You can still make outgoing calls without being disturbed by incoming calls.

### PAUSE

Whether you have Tone or Pulse service, you can insert a 4-second PAUSE into the dialing or storing of a number into memory in order to access custom and telebanking services, long distance, etc. Press REDIAL button at the desired point in the number. Press REDIAL button again if an additional 4 seconds is needed.

## TELEPHONE FEATURES

### REDIAL BUTTON

Automatically redials last number called (up to 32 digits). If the number was busy or unanswered:

1. Lift the HANDSET.
2. Press REDIAL button.

### MUTE

Prevent sound from your room from being heard by another party on the phone.

Press and hold the MUTE button as long as you want this feature activated.

### RESET

At the end of a call, you can make your next call without replacing the HANDSET in the cradle. Press and hold RESET button to disconnect the telephone.

### LIGHTED KEYPAD

For better visibility when dialing in a dim light, a lighted dial pad is provided.

## MEMORY DIALING

Your FM2552PX is equipped with 13 memories (three priority, ten two touch) for programming your most frequently dialed telephone numbers. You can store up to 16 digits in each priority key (M1, M2, M3) or in each of the numeric keys 0 through 9 by following the steps outlined. Numbers must be stored with the handset lifted.

### NOTES:

- Your local phone company restricts the time you can have the handset off the base (off-hook).
- You should program the FM2552PX memory with the line cord unplugged from the wall, if you are going to program more than one phone number.

## MEMORY DIALING

### TO PROGRAM PRIORITY KEYS

1. Lift the handset.
2. Press the STORE button.
3. Press the keypad to enter the number that you want to program. The LCD on the back of the handset confirms the numbers you entered.
4. Press STORE button. The 'MEM' will be displayed on the right corner of LCD.
5. Press M1, M2 or M3 button.
6. Return the handset to the CRADLE.



### TO PROGRAM FREQUENTLY CALLED NUMBERS

1. Lift the handset.
2. Press the STORE button.
3. Press the keypad to enter the number that you want to program. The LCD on the back of the handset confirms the numbers you entered.
4. Press STORE button. The 'MEM' will be displayed on the right corner of LCD.
5. Press the memory location (0 to 9) on the keypad.

### COPY FROM THE CALLER ID TO TELEPHONE MEMORY

Press ▲ or ▼ button until the Caller ID memory location to be copied appears on the LCD. Press STORE button twice to enter memory store. The 'MEM' will be displayed on the right corner.

Press the memory location (M1-M3 or 0-9). The LCD will then return to the 'Answer-Ready' mode, and display the total call counter, new call counter, current time and date.

If no key is pressed within 20 seconds, the LCD will return to 'Answer-Ready' mode.

Repeat the above steps to store a different number in the same speed dial location, or to store a new number in a different speed dial location.

## MEMORY DIALING

### NOTES:

- Pressing REDIAL button will place a 4-second PAUSE into the number. Which may be required for accessing special phone services.
- You can store a number with up to 16 digits maximum. Only the last 14 digits will be displayed.

### TO DIAL PRIORITY NUMBER

1. Lift the handset.
2. Press M1, M2 or M3.
3. Your call will automatically be dialed.

### TO DIAL FREQUENTLY CALLED NUMBERS

1. Lift the handset.
2. Press the MEMORY button.
3. Press the desired memory location button (0 to 9).
4. Your call will automatically be dialed.

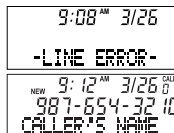
**NOTE:** Remember to plug the telephone line cord back into the wall.

## CALLER ID OPERATION

### NOTE: BATTERIES ARE REQUIRED FOR CALLER ID OPERATION.

If an incorrect, invalid or incomplete Caller ID signal is received, the LCD shows '-LINE ERROR-'.

If only the caller's phone number is received, the LCD shows the caller's phone number with the time and date it was received. The 'NEW' icon turns on and New Call LED blinks.



## CALLER ID OPERATION

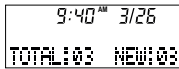
If the name and number are not available due to the caller's restriction, the LCD shows '-PRIVATE CALL-' with the time and date received. The 'NEW' icon turns on and New Call LED blinks.



If the name and number are not available, the LCD will show '-UNAVAILABLE-' with the call's time and date. The 'NEW' icon turns on and New Call LED blinks.



If no key is pressed within 20 seconds, the LCD will show the 'Answer-Ready' mode, and display the total call counter, new call counter, current time and date.



## REVIEWING CALL RECORDS

If you have new calls ('NEW' icon and New Call LED is lit). Press ▲ or ▼ button to read all of the most recent calls. The CALL# will decrease. Once all the new calls have been read, 'END OF NEW CALL' will be displayed.

Press ▲ button to view the oldest calls, or press ▼ button to view the most recent calls.

After you view all the call in memory, the LCD will show 'END OF LIST'.

### NOTES:

1. The New Call LED will blink until all the new Caller ID data has been reviewed.
2. If the 'RPT' icon is turned on, you have received multiple NEW calls from the same number.
3. If you receive a call from a number stored in (previously reviewed) memory, the data in memory will be replaced with the new call's time and date and the 'NEW' icon will be turned on.

## CALLER ID OPERATION

If no key is pressed within 20 seconds, the LCD will show the 'Answer-Ready' mode, and display the total call counter, new call counter, current time and date.

### TO ERASE CALLER ID RECORD

Press ▲ or ▼ button for the Caller ID memory location to be reviewed. To clear a single Caller ID memory location, press ERASE button twice quickly.

The data for that call will be erased, and the CALL# and Caller ID information will be updated.

After all new message have been reviewed, press and hold ERASE button for 3 seconds. The message 'ERASE ALL CALLS' will appear to confirm your action. Press ERASE button to clear all the information, then the message 'NO CALLS' will appear.

Both the total call and new call counters will become zero, and the current time and date will be displayed.

**NOTE:** All new calls must be reviewed before clearing the entire memory.

### CALLER ID REDIAL

With the handset hung up on the base press ▲ or ▼ button to find the Caller ID memory location to be redialed.

Press REDIAL button twice to redial, the LCD shows 'LIFT HANDSET' or 'PICK UP CALL'.

Pick up the handset to make your phone call.

With the handset off hook, press ▲ or ▼ button to find the Caller ID memory location to be redialed. Press REDIAL button twice, the number will then be dialed automatically.

### When the Caller's Phone Number has a Different Area Code from the Preset:

The long distance dialing digit '1' will be inserted automatically during Caller ID memory call back.

## CALLER ID OPERATION

Press REDIAL button, 11 digits number will blink. Press REDIAL button again to confirm to dial the 11 digits number.

### When the Caller's Phone Number has the Same Area Code as the Preset:

The long distance dialing digit '1' and the 3 digits area code will be deleted automatically during Caller ID memory call back.

Press REDIAL button, 7 digits number will blink. Press REDIAL button again to confirm to dial the 7 digits number.

**NOTE:** Your telephone company may require a different format for making out-of-area (toll) calls WITHIN your area code. See the next section for the procedure to obtain the applicable toll-call format for your phone company.

**When your telephone company requires you to dial other than a 7-digit number (same area code) or 11-digit number (different area code) to make toll calls within your area code, follow one of the 4 options below for Caller ID call back.**

Option 1 : 1+Area Code+7-Digit Number (11 digits)

Option 2 : 1+7-Digit Number (8 digits)

Option 3 : Area Code+7-Digit Number (10 digits)

Option 4 : 7-Digit Number Only.

**Follow the procedure below to select one of the above options for Caller ID call back.**

With the handset hung up on the base.

- 1 Press ▲ or ▼ button to find the Caller ID memory location to redial. Press REDIAL button, the 7-digit number (if same area code) or 11-digit number (if different area code) will blink.
2. Press ▲ or ▼ button to select one of the options.
3. Press REDIAL button again to confirm the dial.

## TROUBLE SHOOTING GUIDE

PROBLEM	POSSIBLE CAUSE	CORRECTIVE ACTION
No dial tone.	Improper installation	Recheck all modular plug connections.
	Problem with the wiring.	Try another phone jack. If your phone works on another jack, it is likely you have a problem with your wiring. Contact your local phone company.
The phone does not ring.	RINGER OFF/LO/HI switch is not set correctly.	Set the RINGER OFF/LO/HI switch to the LO or HI position.
	Too many telephones are installed on the same line.	Contact your local telephone company to determine the maximum number of extensions for your calling area.
Memory dialing does not work.	The memory storage procedure was not followed correctly.	Carefully review the store sequence and re-enter your programmed number.
The sound volume is too low.	Another extension is off hook.	Hang up the extension.
Your telephone rings but the FM2552PX doesn't show any messages.	The telephone line is not connected properly to the unit.	Connect the telephone line into the back of the unit. Check with your local telephone company to be sure Caller ID service is being provided on your telephone line.

## TROUBLE SHOOTING GUIDE

PROBLEM	POSSIBLE CAUSE	CORRECTIVE ACTION
The display screen is blank.	The battery needs to be installed or replaced.	Adjust the contrast level. If that doesn't work, replace the 3 AA alkaline batteries.
You cannot redial a call record.	Your local area code is not programmed.	If the display does not indicate 7 digits, reprogram the local area code.
	The number displayed is incorrect.	Verify the number displayed during redial. Data received was possibly corrupted during the transmission through the telephone lines. Dial the telephone number manually on your telephone.
"Error" appears on the display.	Bad data may have been received.	Pick up the phone after the second ring. If an answering machine is connected to the same phone line as your FM2552, it must be set to answer after four or more rings.
Cannot review Caller ID data.	The unit is in the telephone mode (not the Caller ID mode), or the battery needs to be installed or replaced.	The handset must be in the base during all Caller ID procedures. If that doesn't work, replace the 3 AA alkaline batteries.

## CUSTOMER INFORMATION

This equipment complies with Part 68 of the FCC rules and the requirements adopted by the ACTA. On the bottom of this equipment is a label that contains, among other information, a product identifier of US: SBFMT10BFM2552PX. If requested, this number must be provided to the telephone company.

The applicable jacks ( i.e. RJ11C ) for this equipment are provided in the packaging with each piece of approved equipment. The jacks are certified by Universal Service Order Codes (USOC).

A plug and jack used to connect this equipment to the premises wiring and telephone network must comply with the applicable FCC Part 68 rules and requirements adopted by the ACTA. A compliant telephone cord and modular plug are provided with this product. They are designed to be connected to a compatible modular jack that is also compliant. See installation instructions for details.

The REN is used to determine the number of devices that may be connected to a telephone line. Excessive RENs on a telephone line may result in the devices not ringing in response to an incoming call. In most but not all areas, the sum of RENs should not exceed five (5.0). To be certain of the number of devices that may be connected to a line, as determined by the total RENs, contact the local telephone company. The Ringer Equivalence Number (or REN) of this equipment is 1.0B and is shown on the bottom of the base.

If this equipment FM2552PX causes harm to the telephone network, the telephone company will notify you in advance that temporary discontinuance of service may be required. But if advance notice isn't practical, the telephone company will notify the customer as soon as possible. Also, you will be advised of your right to file a complaint with the FCC if you believe it is necessary.

The telephone company may make changes in its facilities, equipment, operations or procedures that could affect the operation of the equipment. If this happens the telephone company will provide advance notice in order for you to make necessary modifications to maintain uninterrupted service.



## CUSTOMER INFORMATION

If you experience trouble with this equipment, disconnect it from the network until the problem has been corrected or until you are sure that the equipment is not malfunctioning.

Please follow instructions for repairing if any (e.g. battery replacement section); otherwise do not alter or repair any parts of device except specified.

Connection to party line service is subject to state tariffs. Contact the state public utility commission, public service commission or corporation commission for information.

This equipment is hearing aid compatible.

**NOTICE:** If your home has specially wired alarm equipment connected to the telephone line, ensure the installation of this (equipment ID if any) does not disable your alarm equipment. If you have questions about what will disable alarm equipment, consult your telephone company or a qualified installer.

**WARNING:** Changes or modifications to this unit not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

**NOTE:** This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. Some cordless telephones operate at frequencies that may cause interference to nearby TV's and VCR's; to minimize or prevent such interference, the base of the cordless telephone should not be placed near or on top of a TV or VCR; and, if interference is experienced, moving the cordless telephone farther away from the TV or VCR will often reduce or eliminate the interference. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on,

## CUSTOMER INFORMATION

the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio TV technician for help.

## ADDITIONAL INFORMATION

- A. When your telephone is not in use make sure the handset is engaged into the base unit.
- B. Avoid rough handling, areas with excessive moisture heavy dust or extreme temperature.
- C. To clean, use mild detergent and slightly damp cloth, never use strong solvents or abrasives.
- D. Connecting this telephone to a coin operated telephone or a party line is prohibited by law.
- E. If it is determined that your telephone is malfunctioning, the FCC requires that it be disconnected from the modular outlet until the problem has been corrected.

## SERVICE

According to FCC regulations, this equipment, which has been certified and registered by the FCC, may only be repaired by authorized persons. If repairs or adjustments are made by an unauthorized person, the FCC certification may be voided. Should you encounter any problems, please call the Southwestern Bell Freedom Phone® toll-free Customer Hotline for assistance: 1-800-366-0937, between the hours of 8:30 a.m. - 9:00 p.m. (EST), Monday through Friday and 8:30a.m. - 12:30p.m. (EST), Saturday. You can also visit our website at :

<http://www.swbfreedomphone.com>

## SERVICE

### FOR IN-WARRANTY SERVICE:

Package your complete unit (including all adapters, line cords, and other accessories) and ship the unit postage prepaid\* and insured (for your protection) to:

**SOUTHWESTERN BELL FREEDOM PHONE®**  
**DEPT.: In Warranty Repair**  
**7475 North Glen Harbor Blvd., Glendale, AZ 85307**

Be sure to include your return address, proof of purchase, a daytime phone number, \$9.50 for postage and handling\*, and a brief explanation of your difficulties.

\***NOTE:** California residents need only provide proof of purchase and should call 1-800-366-0937 for shipping instructions.

### FOR OUT-OF-WARRANTY SERVICE:

You may call our toll-free Help Line for the price of a replacement before returning your unit. Please follow all instructions for In-Warranty service (above) to return your unit, and mark the package: **DEPT.: Out-of-Warranty.**

If you have called and know the cost of your replacement, please include this information with your unit for prompt service.

### QUESTIONS?

**STOP ... don't take unit back to the store.**

**LOOK ... for the toll-free "help" telephone number.**

**LISTEN ... as our experts talk you through the problem.**

For immediate answers to your questions regarding operation, missing parts or installation, call the

**SOUTHWESTERN BELL FREEDOM PHONE® HELP LINE AT**  
**1-800-366-0937**

## LIMITED WARRANTY

This Southwestern Bell Freedom Phone® is warranted to the original purchaser to be free from defects in materials and workmanship under normal installation, use, and service for a period of one (1) year from the date of purchase as shown on the purchaser's receipt.

The obligation of Southwestern Bell Freedom Phone® Retail Sales under this warranty shall be limited to repair or replacement (at our option) during the warranty period of any part which proves defective in material or workmanship under normal installation, use, and service, provided the product is returned to Southwestern Bell Freedom Phone® Retail Sales or to one of our authorized Service Centres TRANSPORTATION CHARGES PREPAID. Products returned to us or to an Authorized Service Center must be accompanied by a copy of the purchase receipt. In the absence of such purchase receipt, the warranty period shall be one (1) year from the date of manufacture. To obtain service under this warranty, return the defective product to the service center nearest you together with your sales slip and \$9.50 for postage and handling. (California residents need only provide proof of purchase). You may also have other warranty rights which vary from state to state.

This warranty shall be invalid if the product is damaged as a result of defacement, misuse, abuse, neglect, accident, destruction or alteration of the serial number, improper electrical voltages or currents, repair alteration or maintenance by any person or party other than our own service facility or an authorized Service Center, or any use violative of instructions furnished by us.

This warranty is also rendered invalid if this product is removed from the country in which it was purchased, if it is used in a country in which it is not registered for use, and/or if it is used in a country for which it was not designed. Due to variations in telephone systems and communications laws, this product may be illegal for use in some countries. Southwestern Bell Freedom Phone® assumes no responsibility for damages or penalties incurred resulting from the use of this product in a manner or location other than that for which it is intended.

## LIMITED WARRANTY

This one-year limited warranty is in lieu of all other expressed warranties, obligations, or liabilities. ANY IMPLIED WARRANTIES, OBLIGATIONS, OR LIABILITIES, INCLUDING BUT NOT LIMITED TO THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, SHALL BE LIMITED IN DURATION TO THE ONE-YEAR DURATION OF THIS WRITTEN LIMITED WARRANTY. SOME STATES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE LIMITATIONS MAY NOT APPLY TO YOU.

IN NO EVENT SHALL WE BE LIABLE FOR ANY SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES FOR BREACH OF THIS OR ANY OTHER WARRANTY, EXPRESSED OR IMPLIED, WHATSOEVER.

Some states do not allow the exclusion or limitation of special, incidental or consequential damages, so the above limitation or exclusion may not apply to you. This warranty gives you specific legal rights, and you may also have other rights which may vary from state to state.

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