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STEAM sponge™

USER'S GUIDE
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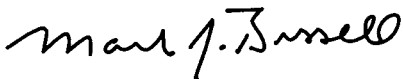
Thanks for buying a BISSELL Steam Sponge

We're glad you purchased a BISSELL Steam Sponge. Everything we know about floor care went into the design and construction of this complete, high-tech home cleaning system.

Your BISSELL Steam Sponge is well made, and we back it with a limited one year warranty. We also stand behind it with a knowledgeable, dedicated Consumer Services department, so, should you ever have a problem, you'll receive fast, considerate assistance.

My great-grandfather invented the floor sweeper in 1876. Today, BISSELL is a global leader in the design, manufacture, and service of high quality homecare products like your BISSELL Steam Sponge.

Thanks again, from all of us at BISSELL.



Mark J. Bissell
Chairman, President & CEO

IMPORTANT SAFETY INSTRUCTIONS

When using an electrical appliance, basic precautions should be observed, including the following:

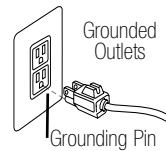
READ ALL INSTRUCTIONS BEFORE USING YOUR STEAM SPONGE.

⚠ WARNING: To reduce the risk of fire, electric shock, or injury:

- Do not direct steam at people, animals, or at electrical outlets
- Do not expose to rain
- Store indoors
- Unplug from outlet when not in use and before conducting maintenance or troubleshooting
- Do not leave steam cleaner unattended
- Do not leave the steam cleaner connected to an electrical outlet when not in use
- Do not attempt to use without water in the tank
- Do not use with damaged cord or plug
- Do not use steam cleaner if it has been dropped, damaged, left outdoors or dropped into water
- Do not handle steam cleaner with wet hands
- Do not pull or carry by cord, use cord as a handle, close door on cord, pull cord around sharp corners or edges, or expose cord to heated surfaces
- Do not unplug by pulling on cord
- Do not put any object into appliance openings, use with blocked opening, or restrict air flow
- Do not use appliance in an enclosed space filled with vapor given off by oil base paint, paint thinner, some moth proofing substances, flammable dust, or other explosive or toxic vapors
- Do not allow to be used as a toy
- Do not use on leather, wax polished furniture or floors, synthetic fabrics, velvet or other delicate, steam-sensitive materials
- Do not immerse
- Not for space heating purposes

- Do not service Steam Cleaner while it is plugged in
- Avoid contact with hot surfaces
- To avoid electric shock, do not allow cord to touch hot surfaces
- Let cool for five minutes before storing
- Do not use for any purpose other than described in this User's Guide
- Use only manufacturer's recommended attachments use of attachments not provided or sold by BISSELL may cause fire, electric shock or injury
- Fill with cool water only — do not add anything except cool water or you will cause damage to the heating element and void your warranty
- Unplug by grasping the plug, not the cord
- Pay close attention when working around children

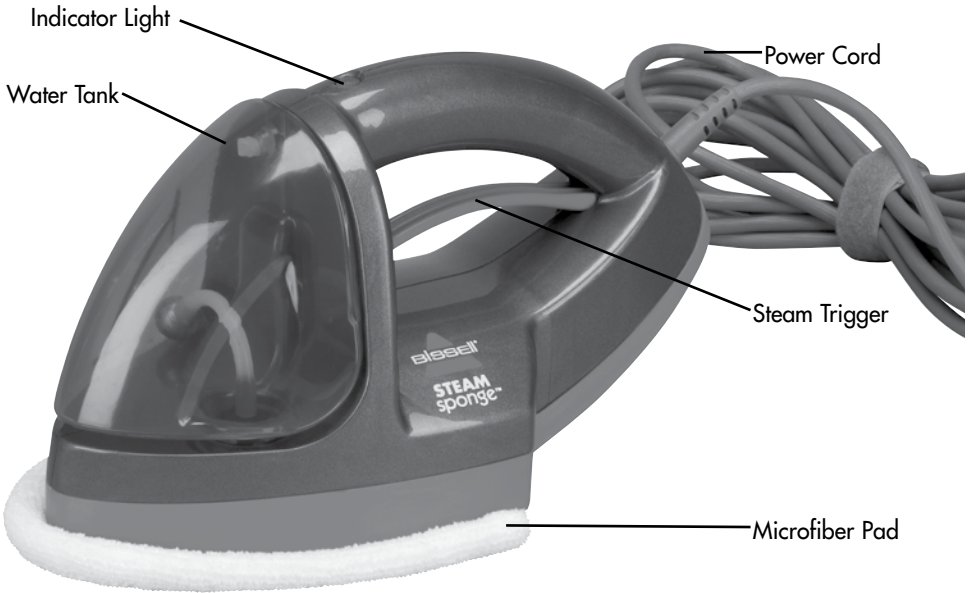
GROUNDING INSTRUCTIONS



⚠ WARNING:

Improper connection of the equipment-grounding conductor can result in a risk of electrical shock. Check with a qualified electrician or service person if you aren't sure if the outlet is properly grounded. **DO NOT MODIFY THE PLUG.** If it will not fit the outlet, have a proper outlet installed by a qualified electrician. This appliance is designed for use on a nominal 120-volt circuit, and has a grounding attachment plug that looks like the plug in the drawing above. Make certain that the appliance is connected to an outlet having the same configuration as the plug. No plug adapter should be used with this appliance.. This model is for household use only.

Product view



CAUTION:

Do not add anything except cool water or BISSELL approved fragrances or you will cause damage to the heating element and void your warranty.



CAUTION:

To reduce risk of injury from steam, never point product at people, animals, or electrical outlets.

Operation

Filling with water

1. Remove tank by pulling up and away from unit.
2. Unscrew cap at the bottom of the water tank and remove the inset.
3. Fill tank with water.

NOTE: Use of distilled or demineralized water is recommended. Especially if your tap water contains a high level of mineral content (hard water).



Operation

Filling with water continued

4. Replace the insert assembly and tighten cap until snug.
5. Replace water tank by lining up the vertical guides and gently sliding it back into place.

Power cord

Unwrap power cord before operating unit.

Indicator light

The blue indicator light will illuminate when the unit is plugged in.

Steam trigger

Pump to release steam.

NOTE: Continuous steam can be achieved by rhythmically pumping the trigger.

Tools and accessories

Bristle brush

For stubborn messes, attach bristle brush to the underside of the unit. Remove microfiber pad. **A.** Locate tab on the front of the bristle block and fit into the slot on the underside of the unit. **B.** Snap the back of the bristle block into place.

Steam concentrator attachment

For steam cleaning hard-to-reach places, attach the steam connector by following the steps above (**A. B.**).

Steam cleaning all living areas

1. Fill with cool tap water or distilled/demineralized water.
2. Connect the plug to an appropriate outlet.
3. The unit should be ready to use in 30 seconds or less. To sanitize an area (attack invisible germs and bacteria), place the Steam Sponge over the spot for a minimum of 15 seconds using continuous steam, but no longer than 20 seconds using continuous steam. For larger areas, overlap Steam Sponge placement.



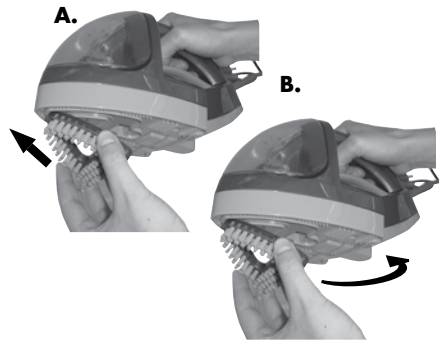
CAUTION:

Always unplug your Steam Sponge before filling/refilling.



CAUTION:

Before disconnecting a tool from the steam cleaner, make certain that steam is no longer coming from the nozzle. Use an oven mitt to remove tools, or wait until they cool before removing.



CAUTION:

Keep face and all exposed skin away from steam. Failure to do so may result in personal injury.

Maintenance and care

When you are done

1. Make sure unit is unplugged.
2. Use caution, some steam may still come from the nozzle.
3. Empty the water tank.
4. Allow the bottom of the unit to cool before storing.
5. The Microfiber pad may be machine washed in warm water with mild detergent. Do not use bleach or fabric softener. For best results, air dry.



CAUTION:

Thermal shock can shatter glass. Before cleaning cold glass surface, carefully warm the surface by directing the steam jet on the glass from a distance of no less than 4 - 6".

Troubleshooting

Reduced steam or no steam

Possible causes

1. Water tank may be empty
2. Siphon tube caught on air valve at the top of the water tank

Remedies

1. Unplug, allow to cool for five minutes and refill with water
2. Remove water tank and gently shake it until the siphon tube is freed.

Other maintenance or service not included in the manual should be performed by an authorized service representative.

Thank you for selecting a BISSELL product.

Please do not return this product to the store.

For any questions or concerns, BISSELL is happy to be of service. Contact us directly at 1-800-237-7691.

Replacement parts - BISSELL vacuum

- | | | |
|---|----------|--------------------------------|
| 1 | 203-1690 | Steam concentrator attachment |
| 2 | 203-1687 | Bristle brush attachment |
| 3 | 58Z2-A | Replacement pads (Pack of 2) |
| 4 | 203-1653 | Water tank and insert assembly |
| 5 | 203-1654 | Tank insert assembly |
| 6 | 59V4 | 32 oz. Eucalyptus mint water |



Warranty - BISSELL Steam Sponge

This warranty gives you specific legal rights, and you may also have other rights which may vary from state to state. If you need additional instruction regarding this warranty or have questions regarding what it may cover, please contact BISSELL Consumer Services by E-mail, telephone, or regular mail as described below.

Limited One Year Warranty

Subject to the *EXCEPTIONS AND EXCLUSIONS identified below, upon receipt of the product BISSELL Homecare, Inc. will repair or replace (with new or remanufactured components or products), at BISSELL's option, free of charge from the date of purchase by the original purchaser, for one year any defective or malfunctioning part.

See information below on "If your BISSELL product should require service".

This warranty applies to product used for personal, and not commercial or rental service. This warranty does not apply to fans or routine maintenance components such as pads. Damage or malfunction caused by negligence, abuse, neglect, unauthorized repair, or any other use not in accordance with the User's Guide is not covered.

If your BISSELL product should require service:

Contact BISSELL Consumer Services to locate a BISSELL Authorized Service Center in your area.

If you need information about repairs or replacement parts, or if you have questions about your warranty, contact BISSELL Consumer Services.

Website or E-mail:

www.bissell.com

Use the "Customer Support" tab.

Or Call:

BISSELL Consumer Services

1-800-237-7691

Monday - Friday 8 a.m. - 10 p.m. ET

Saturday 9 a.m. - 8 p.m. ET

Or Write:

BISSELL Homecare, Inc.

PO Box 3606

Grand Rapids, MI 49501

ATTN: Consumer Services

BISSELL HOMECARE, INC. IS NOT LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES OF ANY NATURE ASSOCIATED WITH THE USE OF THIS PRODUCT. BISSELL'S LIABILITY WILL NOT EXCEED THE PURCHASE PRICE OF THE PRODUCT.

Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

***EXCEPTIONS AND EXCLUSIONS FROM THE TERMS OF THE LIMITED WARRANTY**
THIS WARRANTY IS EXCLUSIVE AND IN LIEU OF ANY OTHER WARRANTIES EITHER ORAL OR WRITTEN. ANY IMPLIED WARRANTIES WHICH MAY ARISE BY OPERATION OF LAW, INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED TO THE ONE YEAR DURATION FROM THE DATE OF PURCHASE AS DESCRIBED ABOVE.

Some states do not allow limitations on how long an implied warranty last so the above limitation may not apply to you.



Don't forget to register your product!

Registering is quick, easy and offers you benefits over the lifetime of your product. You'll receive:

BISSELL Rewards Points

Automatically earn points for discounts and free shipping on future purchases.

Faster Service

Supplying your information now saves you time should you need to contact us with questions regarding your product.

Product Support Reminders and Alerts

We'll contact you with any important product maintenance reminders and alerts.

Special Promotions

Optional: Register your email to receive notice of offers, contests, cleaning tips and more!

Visit www.bissell.com/registration now!



BISSELL consumer services

For information about repairs or replacement parts, or questions about your warranty, call:

BISSELL Consumer Services
1-800-237-7691

Monday - Friday 8 a.m. — 10 p.m. ET

Saturday 9 a.m. — 8 p.m. ET

Or write:

BISSELL Homecare, Inc.

PO Box 3606

Grand Rapids MI 49501

ATTN: Consumer Services

Or visit the BISSELL website - **www.bissell.com**

When contacting BISSELL, have model number of cleaner available.

Please record your Model Number: _____

Please record your Purchase Date: _____

NOTE: Please keep your original sales receipt. It provides proof of purchase date in the event of a warranty claim. See Warranty on page 7 for details.



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