

Canon

PUB. DIE-0431-000

HD Camcorder  
Instruction Manual



VIXIA  
HFR40

VIXIA  
HFR42

VIXIA  
HFR400



NTSC



HDMI

AVCHD  
Progressive

MP4

# Important Usage Instructions

**WARNING**

TO REDUCE THE RISK OF FIRE OR ELECTRIC SHOCK, DO NOT EXPOSE THIS PRODUCT TO RAIN OR MOISTURE.

**COPYRIGHT WARNING:**

Unauthorized recording of copyrighted materials may infringe on the rights of copyright owners and be contrary to copyright laws.

The Mains plug is used as the disconnect device. The Mains plug shall remain readily operable to disconnect the plug in case of an accident.

**CAUTION:**

- Danger of explosion if the wrong type of batteries are attached. Use only the same type of batteries.
- Do not expose batteries or product to excessive heat such as the inside of a car under direct sunlight, fire, etc.

While using the compact power adapter, do not wrap it or cover it with a piece of cloth, and do not place it in confined narrow spaces.

**CAUTION:**

**TO REDUCE THE RISK OF ELECTRIC SHOCK, DO NOT REMOVE COVER (OR BACK). NO USER-SERVICEABLE PARTS INSIDE. REFER SERVICING TO QUALIFIED SERVICE PERSONNEL.**



The lightning flash with arrowhead symbol, within an equilateral triangle, is intended to alert the user to the presence of uninsulated "dangerous voltage" within the product's enclosure, that may be of sufficient magnitude to constitute a risk of electric shock to persons.



The exclamation point, within an equilateral triangle, is intended to alert the user to the presence of important operating and maintenance (servicing) instructions in the literature accompanying the product.

## FCC/IC NOTICE

### HD Camcorder, VIXIA HF R42 / VIXIA HF R40 / VIXIA HF R400 systems

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Note: This equipment has been tested and found to comply with the limits for class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and use in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Use of shielded cable is required to comply with class B limits in Subpart B of Part 15 of FCC Rules. Do not make any changes or modifications to the equipment unless otherwise specified in the manual. If such changes or modifications should be made, you could be required to stop operation of the equipment.

### Model ID0019 (including WLAN Module Model WM217, FCC ID: AZD217)

This device complies with Industry Canada license-exempt RSS standard(s). Operation is subject to the following two conditions: (1) this device may not cause interference, and (2) this device must accept any interference, including interference that may cause undesired operation of the device.

This transmitter must not be co-located or operated in conjunction with any other antenna or transmitter.

The available scientific evidence does not show that any health problems are associated with using low-power wireless devices. There is no proof, however, that these low power wireless devices are absolutely safe. Low-power wireless devices emit low levels of radio frequency energy (RF) in the microwave range while being used. Whereas high levels of RF can produce health effects (by heating tissue), exposure to low-level RF that does not produce heating effects causes no known adverse health effects. Many studies of low-level RF exposures have not found any biological effects. Some studies have suggested that some biological effects might occur, but such findings have not been confirmed by additional research. This model has been tested and found to comply with FCC/IC radiation exposure limits set forth for an uncontrolled equipment and meets the FCC radio frequency (RF) Exposure Guidelines in Supplement C to OET65 and RSS-102 of the IC radio frequency (RF) Exposure rules.

Canon U.S.A., Inc.  
One Canon Park, Melville, NY 11747, USA  
Tel No. 1-800-OK-CANON (1-800-652-2666)

This Class B digital apparatus complies with Canadian ICES-003.

# IMPORTANT SAFETY INSTRUCTIONS

In these safety instructions the word "apparatus" refers to the Canon HD Camcorder VIXIA HF R42 / VIXIA HF R40 / VIXIA HF R400 and all its accessories.

- 1 Read these instructions.
- 2 Keep these instructions.
- 3 Heed all warnings.
- 4 Follow all instructions.
- 5 Do not use this apparatus near water.
- 6 Clean only with dry cloth.
- 7 Do not install near any heat sources such as radiators, heat registers, stoves, or other apparatus (including amplifiers) that produce heat.
- 8 Protect the power cord from being walked on or pinched particularly at plugs, convenience receptacles, and the point where they exit from the apparatus.
- 9 Only use attachments/accessories specified by the manufacturer.
- 10 Unplug this apparatus during lightning storms or when unused for long periods of time.
- 11 Refer all servicing to qualified service personnel. Servicing is required when the apparatus has been damaged in any way, such as power-supply cord or plug is damaged, liquid has been spilled or objects have fallen into the apparatus, the apparatus has been exposed to rain or moisture, does not operate normally, or has been dropped.

CA-110 identification plate is located on the bottom.

## REGIONS OF USE

VIXIA HF R42 and VIXIA HF R40 are in compliance (as of January 2013) with the radio signal regulations of the regions listed below. For details on other regions where they can be used, make inquiries with the contacts listed on the back side of this instruction manual.

### REGIONS

Canada, Hong Kong S.A.R., USA, South Korea, Taiwan

### Model

ID0019: VIXIA HF R40 / VIXIA HF R42

## Trademark Acknowledgements

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- IOS is a trademark or registered trademark of Cisco in the U.S. and other countries and is used under license.
- The Twitter name and marks are trademarks of Twitter, Inc.
- Wi-Fi is a registered trademark of the Wi-Fi Alliance.
- Wi-Fi Certified, WPA, WPA2, and the Wi-Fi Certified logo are trademarks of the Wi-Fi Alliance.
- WPS as used on the camcorder’s settings, onscreen displays and in this manual signifies Wi-Fi Protected Setup.
- The Wi-Fi Protected Setup Identifier Mark is a mark of the Wi-Fi Alliance.
- Other names and products not mentioned above may be trademarks or registered trademarks of their respective companies.
- This device incorporates exFAT technology licensed from Microsoft.
- “Full HD 1080” refers to Canon camcorders compliant with high-definition video composed of 1,080 vertical pixels (scanning lines).
- This product is licensed under AT&T patents for the MPEG-4 standard and may be used for encoding MPEG-4 compliant video and/or decoding MPEG-4 compliant video that was encoded only (1) for a personal and non-commercial purpose or (2) by a video provider licensed under the AT&T patents to provide MPEG-4 compliant video. No license is granted or implied for any other use for MPEG-4 standard.



# Exciting Features and New Functions

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**HFR42 / HFR40**  
**Wi-Fi Functions**  
(📖 122)

Enjoy the freedom of Wi-Fi\* by using convenient Wi-Fi functions such as the following.

- You can use a smartphone as a remote control and record movies from a distance (📖 125).
- You can wirelessly connect the camcorder to your home network and upload your recordings to CANON iMAGE GATEWAY (📖 130). This will allow you to even share your videos on YouTube and Facebook. You can share your videos on YouTube and Facebook also by uploading them using an iOS device (📖 128).
- Enjoying your recordings with family and friends has just become easier because you can use the Web browser on a smartphone or computer to view the camcorder's recordings (📖 126).

\* Wi-Fi is a connection method for devices to connect wirelessly and is certified by the Wi-Fi Alliance.

**Baby Mode** (📖 64)



Using Baby mode, you will not miss out on baby's precious moments. The camcorder's settings are optimized to capture the beauty of baby's skin. You can also add stamps to the video to keep track of baby's growth.

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**AVCHD and MP4**  
**Recording** (📖 60)

**AVCHD**  
Progressive



When you record movies, you have the freedom to choose whether the movie is in AVCHD or MP4 format. Record movies in AVCHD and play them back with fantastic picture quality. Alternatively, record movies in MP4 for uploading to the Web and transferring to mobile devices. When you use the highest video quality setting for AVCHD (28 Mbps) and MP4 movies (35 Mbps), you can record at 60 frames per second. With video at 60 frames per second, your videos will achieve a level of realistic movement that will impress your audience.



## Smart AUTO (📖 43)

Smart AUTO automatically selects the best scene mode for the scene you want to shoot. You get spectacular recordings every time without worrying about settings.



## Video Snapshot (📖 74)

Shoot or capture short scenes and arrange them into a video clip set to your favorite background music.

## Cinema-Look Filters (📖 65)



Use professional cinema-look filters to create unique movies with distinctive looks.

## Face Detection (📖 76)



The camcorder automatically detects people's faces and adjusts the focus and other settings accordingly for beautiful results.

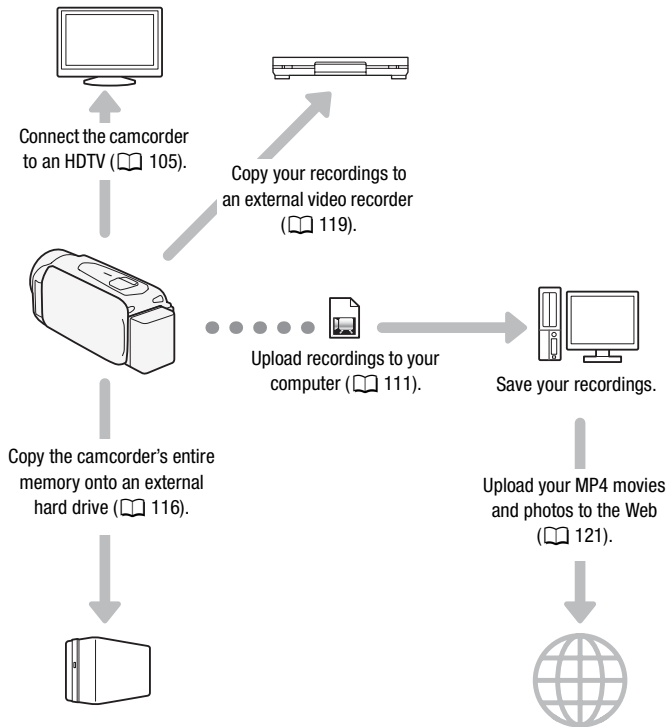
## Image Stabilization



Dynamic IS (📖 75) compensates for camcorder shake when you shoot video while walking. Powered IS (📖 76) will produce stable shots when you zoom in on distant subjects (full telephoto). Intelligent IS (📖 45) selects the type of image stabilization for the recording situation.



## Enjoying Your Recordings on Other Devices



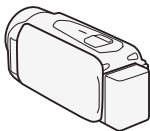
## Enjoying Your Recordings Using the Camcorder's Wi-Fi Functions



Use your iOS or Android smartphone or tablet to remotely view to remotely control the camcorder (📖 125).



Use the Web browser on your iOS or Android smartphone or tablet the recordings on the camcorder (📖 126).



Save your recordings on an iPhone or iPad and play them back (📖 128).



Connect the camcorder to an access point on your home network and then share your recordings on CANON IMAGE GATEWAY (📖 130). From there, you can make online albums to enjoy your recordings.

After connecting the camcorder to an iPhone, iPad or CANON IMAGE GATEWAY, you can upload your recordings to other sites.

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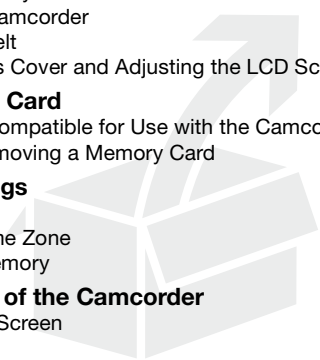
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# About this Manual

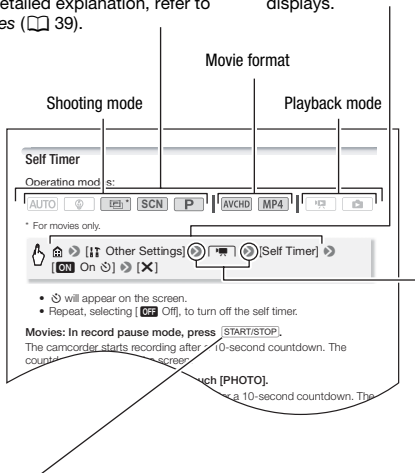
Thank you for purchasing the Canon VIXIA HF R42 / VIXIA HF R40 / VIXIA HF R400. Please read this manual carefully before you use the camcorder and retain it for future reference. Should your camcorder fail to operate correctly, refer to *Troubleshooting* (📖 158).

## Conventions Used in this Manual

-  **IMPORTANT:** Precautions related to the camcorder's operation.
-  **NOTES:** Additional topics that complement the basic operating procedures.
-  **POINTS TO CHECK:** Restrictions or requirements regarding the function described.
- : Reference page number within this manual.
- **HFR42**: Text that applies only to the models shown in the icon.
- The following terms are used in this manual:
  - When not specified as “memory card” or “built-in memory”, the term “memory” by itself refers to both.
  - “Scene” refers to one movie unit from the point you press the  button to start recording until you press again to pause the recording.
- The photos included in this manual are simulated pictures taken with a still camera. Unless indicated otherwise, illustrations and menu icons refer to the **HFR42**.

**AUTO** indicates that a function is available in the operating mode indicated and **AUTO** indicates that the function is not available. The operating modes are divided into the following three groups. For a detailed explanation, refer to *Operating Modes* ( 39).

Brackets [ ] are used to refer to control buttons and menu options you will touch on the screen and to other onscreen messages and displays.



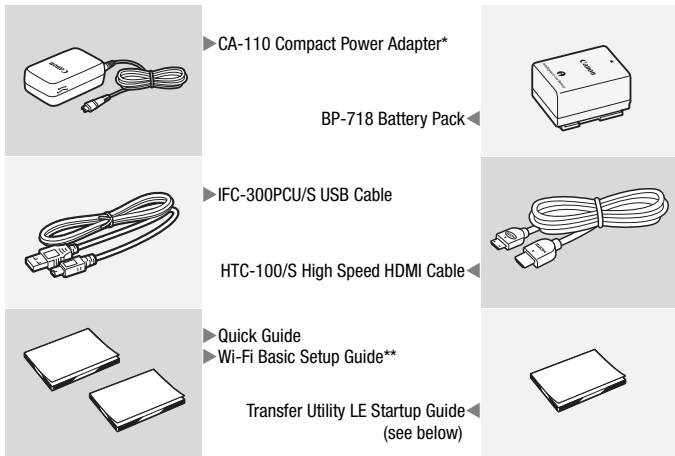
The names of physical buttons and switches on the camcorder are indicated within a “button” frame. For example **[START/STOP]**.

The **▶** arrow is used to abbreviate menu selections. For a detailed explanation on how to use the menus, refer to *Using the Menus* ( 35). For a concise summary of all available menu options and settings, refer to the appendix *Menu Options Lists* ( 144).



## Supplied Accessories and CD-ROM

The following accessories are supplied with the camcorder:



\* CA-110E including power cord, in Asia.

\*\* HFR42/HFR40 only.

**Transfer Utility LE Startup Guide:** This guide explains how to download PIXELA's **Transfer Utility LE** software, which allows you to save your AVCHD movies and transfer music data from the supplied Canon VIXIA CD-ROM (see next page) to the camcorder. For details on using the software, refer to the **Transfer Utility LE** Software Guide included with the downloaded software.

### NOTES

- The camcorder may make a rattling sound if it is shaken ( 161).

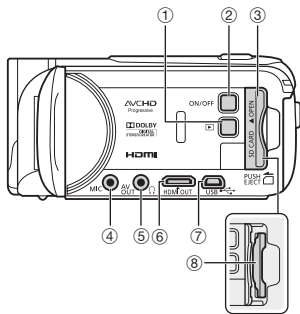
The **Canon VIXIA CD-ROM** is also supplied with the camcorder. The CD-ROM contains the following components:

- Instruction Manual - The full-version instruction manual of the camcorder (this PDF file).
- ImageBrowser EX - The CD-ROM contains an automatic installer for the software **ImageBrowser EX**, which allows you to save and manage MP4 movies and photos and upload CANON iMAGE GATEWAY\*, YouTube and Facebook. An Internet connection is required for full installation of the software.
- Music data - Music files that can be used as background music during playback. These music files are for exclusive use with PIXELA's software. The disc cannot be played back on CD players.
- Image mix data - Image files that can be used with the image mix function (image mix frames).

\* CANON iMAGE GATEWAY is an online service that allows you to share movies and photos, make photo albums, and more. This service may not be available in all countries/regions.

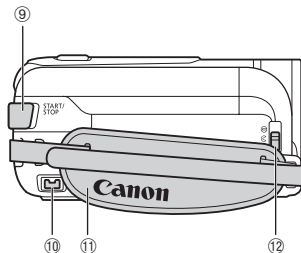
# Names of Parts

## Left side view

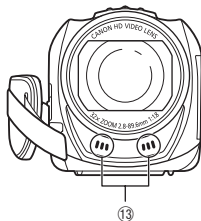


- ① ▶ (playback mode) button ( 40)
- ② ON/OFF button ( 23)
- ③ Memory card slot cover
- ④ MIC (microphone) terminal ( 91)
- ⑤ AV OUT terminal ( 102, 104)/  
⑤ (headphones) terminal ( 89)
- ⑥ HDMI OUT terminal ( 102, 103)
- ⑦ USB terminal ( 102, 104)
- ⑧ Memory card slot ( 29)
- ⑨ START/STOP button ( 41)
- ⑩ DC IN terminal ( 21)
- ⑪ Grip belt ( 24)
- ⑫ Lens cover switch ( 25)
- ⑬ Stereo microphone ( 87)

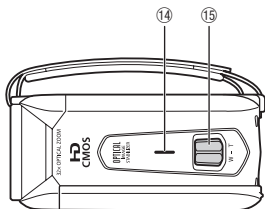
## Right side view








## Front view

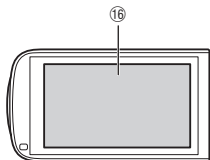




## Top view



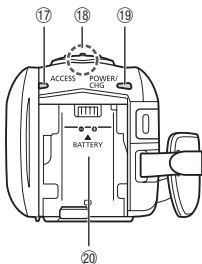
- ⑭ Speaker (  52)
- ⑮ Zoom lever (  47)
- ⑯ LCD touch screen (  25, 35)
- ⑰ ACCESS indicator (  41)
- ⑱ **HFR42 HFR40** Wi-Fi antenna (  124)



## LCD panel



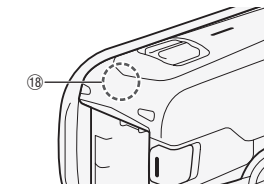
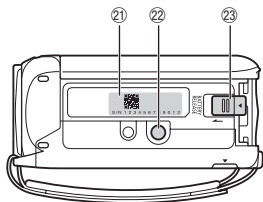
- ⑲ POWER/CHG (charge) indicator:  
Green - On  
Red - Charging (  21)
- ⑳ Battery attachment unit (  21)
- ㉑ **Serial number**

## Back view



- ㉒ Tripod socket (  175)
- ㉓ BATTERY RELEASE switch (  22)

## Bottom view





# Preparations

This chapter describes basic operations, such as using the touch panel, navigating the menus, and first time settings to help you learn more about your camcorder.

## Getting Started

### Charging the Battery Pack

The camcorder can be powered with a battery pack or directly using the compact power adapter.

For approximate charging times and recording/playback times with a fully charged battery pack, refer to *Charging, Recording and Playback Times* (📖 181).

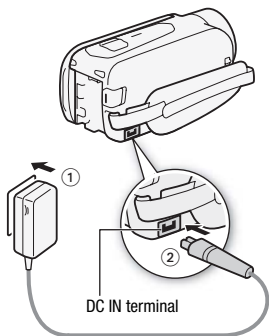
**1 Plug the power cord into a power outlet.**

For Asia only: Connect the power cord to the compact power adapter before plugging the power cord into the power outlet.

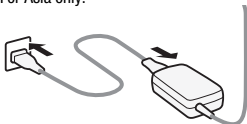
**2 Connect the compact power adapter to the camcorder's DC IN terminal.**

**3 Attach the battery pack to the camcorder.**

Press the battery pack softly into the battery attachment unit and slide it up until it clicks in place.



For Asia only:

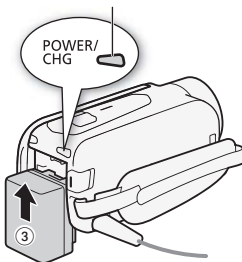


#### 4 Charging will start when the camcorder is turned off.

- If the camcorder was on, the green POWER/CHG indicator will go out when you turn off the camcorder. After a moment, the POWER/CHG indicator will turn on in red (battery pack charging). The red POWER/CHG indicator will go out when the battery pack is fully charged.

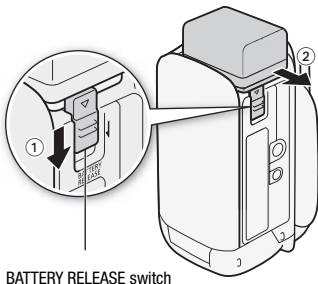
- If the indicator flashes, refer to *Troubleshooting* (📖 161).

POWER/CHG (charge) indicator



#### To remove the battery pack

- 1 Slide **BATTERY RELEASE** in the direction of the arrow and hold it pressed down.
- 2 Slide the battery pack and then pull it out.



BATTERY RELEASE switch

#### ! IMPORTANT

- Turn off the camcorder before connecting or disconnecting the compact power adapter. After turning off the camcorder, important data is updated in the memory. Be sure to wait until the green POWER/CHG indicator goes out.
- Do not connect to the camcorder's DC IN terminal or to the compact power adapter any electrical equipment that is not expressly recommended for use with this camcorder.
- To prevent equipment breakdowns and excessive heating, do not connect the supplied compact power adapter to voltage converters for

overseas travels or special power sources such as those on aircraft and ships, DC-AC inverters, etc.


## NOTES

- We recommend charging the battery pack in temperatures between 10 °C and 30 °C (50 °F and 86 °F). If either the ambient temperature or the battery pack's temperature is outside the range of approx. 0 °C to 40 °C (32 °F to 104 °F), charging will not start.
- If the ambient temperature or the battery pack's temperature is low, charging may take longer than usual.
- The battery pack will be charged only when the camcorder is off.
- If the power supply was disconnected while charging a battery pack, make sure the POWER/CHG indicator has gone out before restoring the power supply.
- If remaining battery time is an issue, you can power the camcorder using the compact power adapter so the battery pack will not be consumed.
- Charged battery packs continue to discharge naturally. Therefore, charge them on the day of use, or the day before, to ensure a full charge.
- Battery packs for this camcorder can display the remaining battery time. The first time you use a battery pack, fully charge it and then use the camcorder until the battery pack is completely exhausted. Doing so will ensure that the remaining recording time will be displayed accurately.
- We recommend that you prepare battery packs to last 2 to 3 times longer than you think you might need.
- **USA and Canada only:** The Lithium ion/polymer battery that powers the product is recyclable. Please call 1-800-8-BATTERY for information on how to recycle this battery.

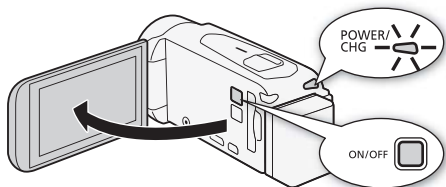


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## Turning On the Camcorder

You can turn the camcorder on and off by opening and closing the LCD panel. The first time you turn on the camcorder, the initial setup screens will appear and guide you through the basic settings ( 31).

Open the LCD panel to turn on the camcorder.



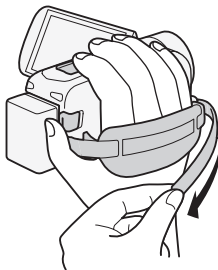
### To turn off the camcorder

Close the LCD panel or press **ON/OFF**.

### **i** NOTES

- You can use the [Power On Using LCD Panel] setting so that you can turn the camcorder on and off only by pressing **ON/OFF**.

## Using the Grip Belt



### Fasten the grip belt.

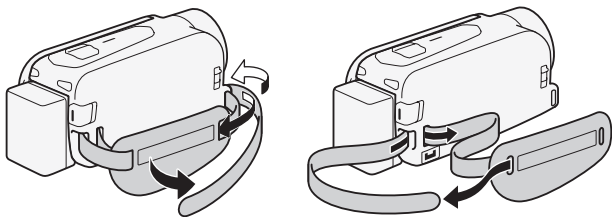
Adjust the grip belt so that you can reach the zoom lever with your index finger, and the **START/STOP** button with your thumb.

### To remove the grip belt

- Lift the padded handgrip's flap and detach the strap from the Velcro pad.




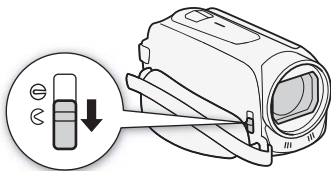
- 2 Pull the strap to remove it first from the front bracket on the camcorder, then to unthread it from the handgrip and finally to remove it from the rear bracket on the camcorder.




## Opening the Lens Cover and Adjusting the LCD Screen

Before you start recording, open the lens cover.

Move the lens cover switch down to  to open the lens cover.

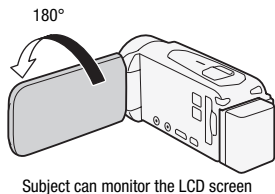
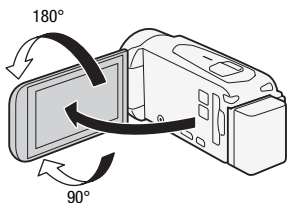


## Rotating the LCD Panel





The first time you open the LCD panel, the initial setup screens will appear and guide you through the basic settings ( 31).

### Open the LCD panel 90 degrees.

- You can rotate the panel 90 degrees downward.
- You can rotate the panel 180 degrees toward the lens. Rotating the LCD panel 180 degrees can be useful to allow the camcorder to include yourself in the picture when recording with the self timer.



## **i** NOTES








- **About the LCD screen:** The screen is produced using extremely high-precision manufacturing techniques, with more than 99.99% of the pixels operating to specification. Less than 0.01% of the pixels may occasionally misfire or appear as black, red, blue or green dots. This has no effect on the recorded image and does not constitute a malfunction.
- For details about how to take care of the touch screen, refer to *Handling Precautions* (📖 174), *Cleaning* (📖 178).
- You can adjust the screen's brightness using the     [LCD Brightness] and [LCD Backlight] settings. When the compact power adapter is connected, [LCD Backlight] will automatically change to [H Bright].

# Using a Memory Card

## Memory Cards Compatible for Use with the Camcorder

You can use the following types of commercially available Secure Digital (SD) cards with this camcorder.

As of January 2013, the movie recording function has been tested using SD/SDHC/SDXC memory cards made by Panasonic, Toshiba and SanDisk. For the latest information on cards that can be used, visit your local Canon Web site.

Memory card type:	 SD memory card,  SDHC memory card,  SDXC memory card
SD Speed Class*:	CLASS  CLASS  CLASS  CLASS 
Capacity:	128 MB or larger**.

\* When using an SD memory card without a speed class rating, you may not be able to record movies, depending on the memory card used.

\*\*SD memory cards with a capacity of 64 MB or smaller cannot be used to record movies.

### NOTES

- **About the Speed Class:** Speed Class is a standard that indicates the minimum guaranteed data transfer speed of memory cards. When you buy a new memory card, look for the Speed Class logo on the package. When you record movies with a video quality of 60P or 35 Mbps, we recommend using memory cards rated SD Speed Class 6 or 10. When you record movies with other video quality options, we recommend using memory cards rated SD Speed Class 4, 6 or 10.

### SDXC Memory Cards

You can use SDXC memory cards with this camcorder. When using memory cards with other devices, such as digital recorders, computers and card readers, **make sure that the external device is compatible with SDXC cards.** For more information on compatibility, contact the computer, operating system or memory card manufacturer.

## IMPORTANT

- If you use an SDXC memory card with a computer OS that is not SDXC-compatible, you may be prompted to format the memory card. In such case, **cancel the operation to prevent data loss.**
- After repeatedly recording, deleting and editing scenes (fragmented memory), it will take longer to write data on the memory and recording may stop. Save your recordings and initialize the memory.

## Inserting and Removing a Memory Card

If you plan on using a memory card, turn off the camcorder before performing the initial setup and then insert the memory card. After performing the initial setup, initialize the memory card ( 33).

### 1 Open the LCD panel.

If this is your first time to turn on the camcorder, the language selection screen of the initial setup screens will appear.

### 2 Press **ON/OFF** to turn off the camcorder.

Make sure the POWER/CHG indicator is off.

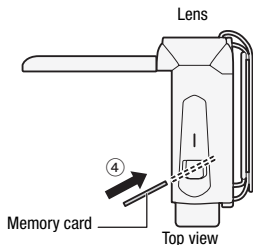
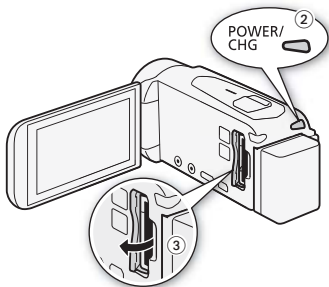
### 3 Open the memory card slot cover.

### 4 Insert the memory card at a slight angle, with the label facing toward the lens, all the way into the memory card slot until it clicks.

The memory card slot is at a slight angle toward the lens so be careful not to damage the memory card when inserting it.

### 5 Close the memory card slot cover.

Do not force the cover closed if the memory card is not correctly inserted.



### To remove the memory card

Push the memory card once to release it. When the memory card springs out, pull it all the way out.

**!** IMPORTANT

- Memory cards have front and back sides that are not interchangeable. Inserting a memory card facing the wrong direction can cause a malfunction of the camcorder. Be sure to insert the memory card as described in step 4.

# First Time Settings

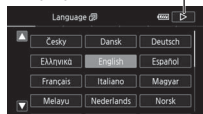
## Basic Setup

The first time you turn on the camcorder, you will be guided by the camcorder's easy-to-follow setup screens to configure the camcorder's initial settings. You will set the date and time, movie format, and other basic functions. For details on how to use the touch screen, refer to *Using the Touch Screen* (□ 35).

**1 Touch the language used for onscreen displays and then touch [▷].**

- You may need to scroll down to find your language.
- After you select a language, the [Date Format] screen will appear.

Touch [▷] after selecting a language



**2 Touch [Y.M.D], [M.D,Y] or [D.M.Y] to select the date format you prefer and then touch [▷].**

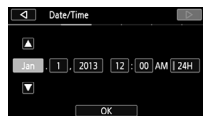
After you select the date format, the [Date/Time] screen will appear with the first field selected.

**3 Touch a field you want to change (year, month, day, hours or minutes).**

**4 Touch [▲] or [▼] to change the field as necessary.**

**5 Set the correct date and time by changing all the fields in the same way**

- Touch [24H] to use 24-hour clock or leave it unselected to use 12-hour clock (AM/PM).



**6 Touch [OK] and then touch [▷].**


- After you select the date and time, the [Movie Format] screen will appear.

**7 Touch [AVCHD] or [MP4] to select the movie format and then touch [▷].**

- **HFR42/HFR40** After you select the movie format, the [Rec Media for Movies] screen will appear, where you can select the memory to which you want to record movies.

- **HFR400** Skip to step 10.

### 8 Touch (built-in memory) or (memory card) and then touch .

- When selecting the memory, you can check the available recording time based on the video quality setting.
- After you select the memory to which you want to record movies, the  Rec Media for Photos] screen will appear.


















### 9 Touch (built-in memory) or (memory card) and then touch .

When selecting the memory, you can check the number of photos that can be recorded, based on a photo size of 1920x1080.

### 10 Touch **[OK]**.

Setup is complete. The settings you selected will appear briefly and then the camcorder will be ready to record.

## NOTES

- Some control buttons, such as **[ZOOM]** or **[PHOTO]**, will appear in English regardless of the language selected.
- You can change the language later on with the     [Language ] setting. You can adjust the date and time later on with the     [Date/Time] setting. You can change the movie format later on with the   [Movie Format] setting. **HFR42/HFR40** You can select the memory for movies and photos later on with the   [Recording Media]  [ Rec Media for Movies] and [ Rec Media for Photos] settings.
- When you do not use the camcorder for about 3 months, the built-in rechargeable lithium battery may discharge completely and the date and time setting may be lost. In such case, recharge the built-in lithium battery ( 177). The next time you turn on the camcorder, you will have to configure the initial settings again.



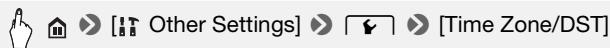
## Changing the Time Zone

Change the time zone to match your location. The default setting is New York. In addition, the camcorder is able to retain the date and time of another location. This is convenient when you travel so that you can set the camcorder to match the time of your home location or that of your destination.

Operating modes:



- 1 Open the [Time Zone/DST] screen.



- 2 Touch [] to set the home time zone, or [] to set the time zone of your destination when you are traveling.
- 3 Touch [] or [] to set the desired time zone. If necessary, touch [] to adjust for daylight saving time.
- 4 Touch [] to close the menu.

## Initializing the Memory

Initialize memory cards when you use them with this camcorder for the first time. You can also initialize a memory card or the built-in memory (**HFR42/HFR40** only) to permanently delete all the recordings it contains. **HFR42/HFR40** At the time of purchase, the built-in memory comes pre-initialized and contains music files for use as background music and images for use with the image mix function (image mix frames).

Operating modes:











- 1 **Power the camcorder using the compact power adapter.**






Do not disconnect the power source or turn off the camcorder until the initialization is completed.

- 2 **Initialize the memory.**

## HFR42 / HFR40

  >  Other Settings >  > [Initialize  / ] > [ Built-in Mem.] or [ Mem. Card] > [Initialize] > [Complete Initialization]<sup>1</sup> > [Yes]<sup>2</sup> > [OK] > [X]



## HFR400

  >  Other Settings >  > [Initialize ] > [Initialize] > [Complete Initialization]<sup>1</sup> > [Yes]<sup>2</sup> > [OK] > [X]

<sup>1</sup> Touch this option if you want to physically erase all the data rather than just clear the file allocation table of the memory.

<sup>2</sup> If you selected the [Complete Initialization] option, you can touch [Cancel] to cancel the initialization while it is in progress. All recordings will be erased and the memory can be used without any problem.

## ! IMPORTANT

- Initializing the memory will permanently erase all recordings. Lost original recordings cannot be recovered. Make sure you save important recordings in advance using an external device ( 107).
- Initializing a memory card will permanently erase any music files and images you may have transferred to the card. (**HFR42 / HFR40** The music files and image mix frames that come pre-installed in the built-in memory will be restored after it is initialized.) To transfer music files from the supplied VIXIA CD-ROM to the memory card:
  - Windows users: Use the supplied software for AVCHD movies, **Transfer Utility LE**. For details, refer to the Software Guide (PDF file) of PIXELA's software.
  - Mac OS users: Use Finder to transfer music files from the "MUSIC" folder on the supplied VIXIA CD-ROM to the memory card. Refer to *About the music files* ( 189) for the folder structure of the memory card.

# Basic Operation of the Camcorder

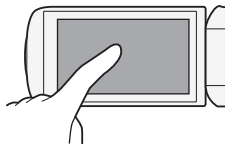
## Using the Touch Screen

The control buttons and menu items that appear on the touch screen change dynamically depending on the operating mode and the task you are performing. With the intuitive touch screen interface you have all the controls at your fingertips.

### Touch

Touch on an element displayed on the touch screen.

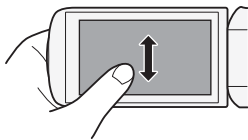
Used to start playing back a scene in an index screen, to select a setting from the menus, etc.



### Drag

While touching the screen, swipe your finger up and down or left and right across the screen.


Used to scroll menus, to browse through index screen pages or to adjust slider controls like the volume.



### ! IMPORTANT

- In the following cases, you may not be able to perform touch operations correctly.
  - Using your fingernails or hard-tipped objects, such as ballpoint pens.
  - Operating the touch screen with wet or gloved hands.
  - Applying excessive force with your finger.

## Using the Menus

Many of the camcorder's functions can be adjusted from the menus in the  (Home) menu. In addition, you will find it useful to learn how to navigate the other menus as well so that you can access all that your camcorder has to offer.

## 🏠 (Home) Menu

The 🏠 (Home) menu is the gateway to most of the camcorder's functions and settings.

Operating modes:



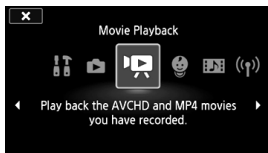
- 1 Touch [🏠] on the upper left of the screen to open the 🏠 (Home) menu.
- 2 Drag your finger left/right to bring the desired menu to the center.
- 3 Touch the icon of the desired menu to open it.

See below for a description of each menu. The menus that appear depend on whether the camcorder is in recording mode or playback mode.

In recording mode






In playback mode










## Menus Available in Recording Mode

Menu	Description
[⚙️ Other Settings]	Opens the [⚙️ Other Settings] menus, which gives you access to various camcorder settings. For details on how to navigate this menu, refer to <i>Using the [⚙️ Other Settings] Menus</i> (📖 37).
[📷 Recording Setup]	Open this menu to select the movie format (📖 60), video quality (📖 60), the memory used for recordings* (📖 63) and whether to use dual recording or relay recording (📖 63).
[Shooting Mode]	From this menu, you will be able to select the shooting mode. Each of the 5 modes offers you different functionality and control over the camcorder. For more details, refer to <i>Recording</i> (📖 39).

Menu	Description
[  Main Functions]	This contains functions commonly used while shooting, such as focus and exposure. For details on how to navigate this menu, refer to [  <i>Main Functions</i> ] Panel (📖 38).
[  Remote Control+ Streaming]*	After installing the remote control app, use your smartphone as a remote control to record movies with the camcorder (📖 125).







\* HFR42/HFR40 only.

## Menus Available in Playback Mode


Menu	Description
[  Other Settings]	Open the [  Other Settings] menu (📖 37). The available functions differ in recording mode and playback mode.
[  Photo Playback]	Switches the camcorder to photo playback mode (📖 54).
[  Movie Playback]	Switches the camcorder to movie playback mode (📖 50).
[  Baby Album]	You can play back the movies you recorded with Baby mode (📖 93).
[  Video Snapshot]	You can play back video snapshot scenes (📖 94).
[  Wi-Fi]*	Allows you to access the various Wi-Fi functions, such as uploading recordings to the Web or playing back recordings using a smartphone. For more details on Wi-Fi functions, refer to <i>Wi-Fi Functions</i> (📖 122).

\* HFR42/HFR40 only.

### NOTES

- For brevity's sake, references to settings in the  (Home) menu will include only the icon of the menu, the tab of the desired submenu (for settings in the [ Other Settings] menu) and the setting name. For example, to adjust the screen's brightness, use the     [LCD Brightness] setting.

## Using the [ Other Settings] Menu

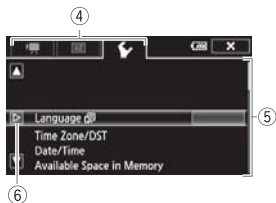
Refer to [ *Other Settings*] Menus (📖 146) for available functions.

Operating modes:



\* In **AUTO** mode, access to functions is limited.

- 1 Touch on the upper left of the screen to open the (Home) menu.
- 2 Drag your finger left/right to bring [Other Settings] to the center.
- 3 Touch the icon to open the [Other Settings] menus.
- 4 Touch the tab of the desired menu.
- 5 Drag your finger up/down to bring the setting you want to change into the orange selection bar.
  - You can also use the and icons for scrolling.
  - Menu items not available appear grayed out.
  - You can touch any menu item on the screen to bring it directly into the selection bar.
- 6 When the desired menu item is inside the selection bar, touch .
- 7 Touch the desired option and touch [X].  
You can touch [X] to close the menu at any time.



## [Main Functions] Panel

The [Main Functions] panel contains frequently used shooting functions. Refer to [Main Functions] Panel (144) for available functions.

Operating modes:



\* In **AUTO** mode, access to functions is limited.

Touch on the lower right of the screen to open the [Main Functions] panel.

In **P** mode

Touch to scroll up  
or down



Drag your finger up  
and down along the  
scroll bar to display  
the rest of the panel

Touch the control  
button of the  
desired function

You may need to drag your finger up and down along the scroll bar or touch [▲] and [▼] to find the control button of the desired function.

## Operating Modes

### Recording

When recording, the camcorder's operating mode is determined by the [Shooting Mode] menu in the (Home) menu and the [Movie Format] option in the [Recording Setup] menu. Perform the following procedure to set the shooting mode. Refer to *Selecting the Movie Format (AVCHD/MP4)* (book 60) for a detailed explanation on how to set the movie format.





- 1 Touch the shooting mode button on the left side of the screen.
- 2 Drag your finger up/down to bring the desired shooting mode to the center and then touch [OK].





Shooting mode button

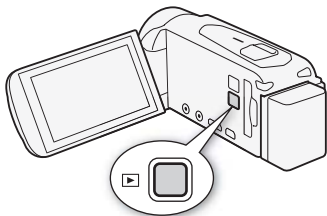
For and **SCN** modes, you will need to make additional selections and then touch [OK].



Shooting mode	Operation
 (Baby mode)	Use Baby mode so that you can record all your little one's precious moments (book 64).

Shooting mode	Operation
 (AUTO mode)	Let the camcorder take care of most of the settings while you concentrate on recording (📖 41). Great for beginners or if you just prefer not to bother with detailed camcorder settings.
 (Cinema mode)	Give your recordings a cinematic look and use cinema-look filters to create unique movies (📖 65).
 (Special scene modes)	From nightscapes to beaches, have the camcorder select the best settings that match the situation you are in (📖 66).
 (Programmed AE mode)	Enjoy full access to menus, settings and advanced functions (📖 68).

## Playback

Press the  button to switch the camcorder between camera (recording) mode and playback mode. You can press  when the camcorder is off to turn it on directly in playback mode.



Playback mode	Operation
	Playing back movies (📖 50). You can also open index screens to play back only video snapshot scenes (📖 94) or scenes recorded in Baby mode (📖 93).
	Viewing photos (📖 54).

## NOTES

- **HFR42/HFR40** When switching to a playback mode, the memory selected for playback will be the same currently used for recording.





# Basic Shooting and Playback

This chapter covers how to easily record video and photos in **AUTO** mode, play them back, and how to use other basic functions. To enjoy full access to menus and more advanced functions, refer to *Advanced Shooting* (📖 60) and *Advanced Playback and Editing* (📖 92).

## Basic Recording

### Shooting Video

With **AUTO** mode, you can take great-looking videos by letting the camcorder automatically adjust settings based on the recording situation.

Operating modes:



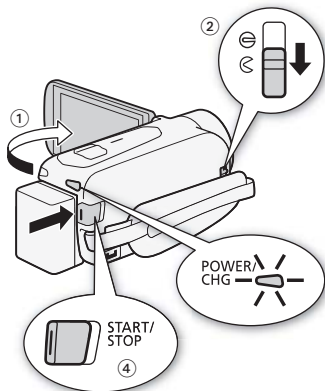
#### POINTS TO CHECK

- **Before you begin recording**, make a test recording first to check that the camcorder is operating correctly.

#### 1 Open the LCD panel to turn on the camcorder.

- **HFR42/HFR40** By default, movies are recorded in the built-in memory. You can select the memory that will be used to record movies (📖 63).
- You can also press **ON/OFF**.

#### 2 Slide the lens cover switch down.



### 3 Set the camcorder to **AUTO** mode.



**AUTO** (shooting mode button) ► [**AUTO** Auto] ► [OK]

- This step is not necessary the first time you use the camcorder.
- To change the movie format, refer to *Selecting the Movie Format (AVCHD/MP4)* (📖 60).



Shooting mode button

### 4 Press **START/STOP** to begin recording.

- Press **START/STOP** again to pause the recording.
- The ACCESS indicator will flash from time to time while the scene is being recorded.

### When you have finished recording

- 1 Make sure that the ACCESS indicator is off.
- 2 Close the LCD panel to turn off the camcorder.  
You can also press **ON/OFF**.
- 3 Slide the lens cover switch up.

## About **AUTO** mode

- Only the following functions are available in **AUTO** mode.
  - Zoom (📖 47).
  - Video snapshot (📖 74).
  - Face detection and tracking (📖 76) to get beautiful shots of people every time, tracking the subject even if the person moves.
  - Decoration (📖 69) to add a fun personal touch using stamps, drawings, image mix and more.

## About the Smart **AUTO** function

In **AUTO** mode, the camcorder will automatically detect certain characteristics of the subject, background, lighting conditions, etc. It will then adjust various settings (focus, exposure, color, image stabilization, image quality, among others), selecting the best settings for the scene you want to shoot. The Smart **AUTO** icon will change to one of the following icons.



## Smart AUTO icons





Background → (color of the icon)	Bright* (gray)	Blue skies* (light blue)	Vivid colors* (green/red)	Sunsets (orange)
Subject ↓				
People (stationary)				—
People (moving)				—
Subjects other than people, such as landscapes				
Close objects				—

Background → (color of the icon)	Dark (dark blue)		
Subject ↓		Spotlight	Night scene
People (stationary)		—	—
People (moving)		—	—
Subjects other than people, such as landscapes			
Close objects		—	—

\* The icon in parentheses appears under backlight conditions.


## Intelligent IS

Intelligent IS allows the camcorder to select the best image stabilization option based on your shooting method. During **AUTO** and  mode, the Intelligent IS icon will change to one of the following icons. In other shooting modes, you can set the image stabilization manually ( 75).







Shooting method	Icon
Most general situations; Zooming out (zooming toward <b>W</b> ); Following subjects at a distance moving left or right	 (dynamic IS)
Zooming in (zooming toward <b>T</b> ), while remaining stationary, on subjects at a distance	 (Powered IS)*
Close-up of a subject	 (Macro IS)
When using a tripod	 (tripod mode)







\* You can use the     [Intelligent IS] setting to change whether Powered IS is available when Intelligent IS is activated.







### IMPORTANT

- To protect the lens, keep the lens cover closed when you are not recording movies and when you are not using the camcorder.
- Observe the following precautions while the ACCESS indicator is on or flashing. Failing to do so may result in permanent data loss or damage to the memory.
  - Do not open the memory card slot cover.
  - Do not disconnect the power source or turn off the camcorder.
  - Do not change the camcorder's operating mode.
- Be sure to save your recordings regularly ( 107), especially after making important recordings. Canon shall not be liable for any loss or corruption of data.

### NOTES

- **About the power saving mode:** If     [Auto Power Off] is set to **[ON On]**, the camcorder will shut off automatically to save power when it is powered by a battery pack and is left without any operation for 3 minutes. Should this happen, turn the camcorder back on.
- When recording in bright places, it may be difficult to use the LCD screen. In such cases, you can adjust the LCD backlight with the  

  [LCD Backlight] setting or adjust the brightness of the LCD screen with the     [LCD Brightness] setting.

- If you plan on making a long recording while the camcorder is in a fixed position, such as on a tripod, you can record with the LCD panel closed in order to conserve the battery's power. In such case, make sure     [Power On Using LCD Panel] is set to [Off].
- Under certain conditions, the Smart AUTO icon that appears on the screen may not match the actual scene. Especially when shooting against orange or blue backgrounds, the Sunset or one of the Blue Skies icons may appear and the colors may not look natural. In such case, we recommend recording in  mode ( 68).



## Taking Photos

You can easily take photos with the camcorder. You can even take photos simultaneously while recording a movie.

Operating modes:

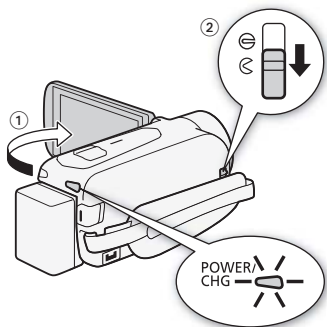








### 1 Open the LCD panel to turn on the camcorder.

- **HFR42 / HFR40** By default, photos are recorded in the built-in memory. You can select the memory that will be used to record photos ( 63).
- You can also press .

### 2 Slide the lens cover switch down.

### 3 Set the camcorder to mode.







   [Shooting Mode]  [ Auto]  [OK]


- This step is not necessary the first time you use the camcorder.

### 4 Touch [PHOTO] to take a photo.




## 46 • Basic Shooting and Playback

A green icon (⊙) and  ▷  (HFR42/HFR40 only) or  ▷  will appear momentarily on the screen and the ACCESS indicator will flash as the photo is recorded. However, if you record a photo while recording a movie, ⊙ will not appear.

### When you have finished taking photos

- 1 Make sure that the ACCESS indicator is off.
- 2 Close the LCD panel to turn off the camcorder.  
You can also press .
- 3 Slide the lens cover switch up.

### IMPORTANT

- The information in the sidebars ( 43, 44, 45), IMPORTANT section ( 45) and NOTES section ( 45) on the previous pages also apply to photos.

### NOTES

- Photos are recorded as JPG files. The photo size is 1920x1080\*. At this size, a 1 GB memory card can hold approximately 660 photos. However, the actual number of photos that can be recorded will vary depending on the subject and shooting conditions.  
\* When the video quality is 4 Mbps for MP4 movies, the photo size is 1280x720. At this size, a 1 GB memory card can hold approximately 1,490 photos.
- Photos cannot be recorded while fading in or fading out a scene.

## Zooming

There are two ways you can zoom in and out: using the zoom lever on the camcorder or using the zoom controls on the touch screen. You can also select the zoom type (optical, advanced or digital).

Operating modes:

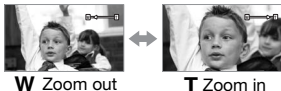
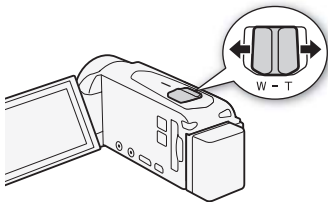


## Using the Zoom Lever

---

Move the zoom lever toward **W** (wide angle) to zoom out. Move it toward **T** (telephoto) to zoom in.

By default, the zoom lever operates at a variable speed – press gently for a slow zoom; press harder for faster zooms.



## Using the Touch Screen's Zoom Controls

---

1 Display the zoom controls on the touch screen.



- The zoom controls appear on the left side of the screen.

2 Touch the zoom controls to operate the zoom.

Touch anywhere within the **W** area to zoom out or anywhere within the **T** area to zoom in. Touch closer to the center for a slow zoom; touch closer to the **W/T** icons for faster zooms.



3 Touch **[START]** to begin recording.

Touch **[STOP]** to pause the recording.

4 Touch **[X]** to hide the zoom controls.

## Selecting the Zoom Type

---

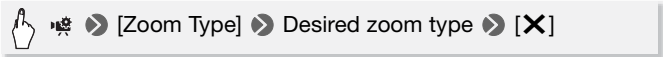
The camcorder offers three types of zoom - optical, advanced and digital.



## Operating modes:



\* In **AUTO** mode, [Zoom Type] will be set to **[32x Optical]**.













## Options

**[32x Optical]** For optical zoom, the camcorder uses the optical magnification ratio of the lens.

**[53x Advanced]** For advanced zoom, the camcorder processes the image beyond the range of the optical zoom to obtain a larger zoom without any deterioration in image quality. At full wide angle, the angle of view with advanced zoom is wider than the angle of view with optical zoom.

**[1060x Digital]** For digital zoom (light blue area on the zoom bar), the image is processed digitally so image quality will deteriorate the more you zoom in.

## NOTES

- Keep at least 1 m (3.3 ft.) away from the subject. At full wide angle, you can focus on a subject as close as 1 cm (0.39 in.). Using tele macro ( 86), you can focus on a subject as close as 50 cm (1.6 ft.) at full telephoto.
- You can also set     [Zoom Speed] to one of three constant speeds (3 is the fastest, 1 the slowest). When [Zoom Speed] is set to **[VAR Variable]**, the zoom speed will be faster in record pause mode than when actually recording, except when pre-recording ( 82) is activated.
- When you turn off the camcorder, it “remembers” the zoom position so the next time you turn it on, the zoom position will be the same. You can activate this feature using the     [Zoom Position at Start-up] setting.

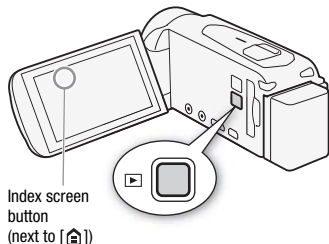
# Basic Playback

## Playing Back Video

Operating modes:



1 Press .



2 If necessary, change the index screen.

**HFR42 / HFR40**

[ **AVCHD**] (index screen button) ➤ Select the memory with the desired scene ( or ) and the movie format of the desired scene (**AVCHD** or **MP4**) ➤ [OK]

**HFR400**

[ **AVCHD**] (index screen button) ➤ Movie format of the desired scene (**AVCHD** or **MP4**) ➤ [OK]



- 1 Index screen button. Displays the currently selected memory (**HFR42**/**HFR40** only) and movie format. Press to change the index screen.
- 2 Drag your finger left/right for the next/previous index page.
- 3 Display the next/previous index page.
- 4 Scene's timeline ( 97; for AVCHD movies).  
 Scene information (for MP4 movies).
- 5 Recording date (for AVCHD movies) or folder name (for MP4 movies; 152).

### 3 Look for the scene you want to play back.

### 4 Touch the desired scene to play it back.

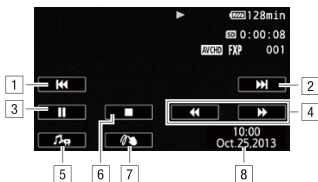
- The camcorder will play back the scene selected and continue until the end of the last scene in the index screen.
- Touch the screen to display the playback controls. During playback, the playback controls will disappear automatically after a few seconds without operation. In playback pause, touch the screen again to hide the playback controls.

### Displaying scene information for MP4 movies

- 1 In the [ Movie Playback] index screen for MP4 movies, touch .
- 2 Touch the desired scene.
  - The scene information screen appears.
  - Touch / to select the previous/next scene.

### 3 Touch [↶] twice when finished.

#### During playback:



- 1 Jump to the beginning of the scene. Double-tap to jump to the previous scene.
- 2 Jump to the beginning of the next scene.
- 3 Pause the playback.
- 4 Fast playback\* backward/forward.
- 5 Display the volume (🔊 52) and background music mix balance (🔊 95) controls.
- 6 Stop the playback.
- 7 Decoration (🔊 69).
- 8 Recording date (for AVCHD movies) or the date the recording started (for MP4 movies)

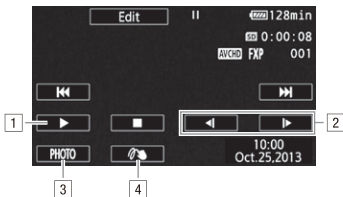
\* Touch several times to increase the playback speed to approximately 5x → 15x → 60x normal speed.

#### Adjusting the volume

- 1 During playback, touch the screen to display the playback controls.
- 2 Touch [🔊], drag your finger along the [Speaker]\* bar to adjust the volume and touch [↶].

\* When [🔊] [🔊] [🔊] [AV/Headphones] is set to [🔊 Headphones], adjust the [Headphones] bar instead.


## During playback pause:







- 1 Resume playback.
- 2 Slow playback\* backward/forward.
- 3 Capture the displayed frame as a photo (📖 93).
- 4 Decoration (📖 69).

\* Touch several times to increase the playback speed 1/8 → 1/4 the normal speed.

## ! IMPORTANT

- Observe the following precautions while the ACCESS indicator is on or flashing. Failing to do so may result in permanent data loss.
  - Do not open the memory card slot cover.
  - Do not disconnect the power source or turn off the camcorder.
  - Do not press .
- You may not be able to play back with this camcorder movies recorded on a memory card using another device.

## i NOTES

- You can use the     [Display Date/Time] setting to choose whether to display the recording date when you play back videos.
- Depending on the recording conditions, you may notice brief stops in video or sound playback between scenes.
- During fast/slow playback, you may notice some anomalies (blocky video artifacts, banding, etc.) in the playback picture. Also, sound will not be output.
- The speed indicated on the screen is approximate.
- Slow reverse playback will look the same as continuous frame reverse.
- You cannot jump to the previous or next scene with MP4 movies.

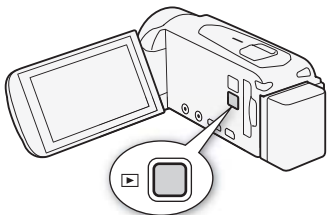
- Sound will not be output from the built-in speaker while the supplied High Speed HDMI cable or optional STV-250N Stereo Video Cable is connected to the camcorder.

## Viewing Photos

Operating modes:



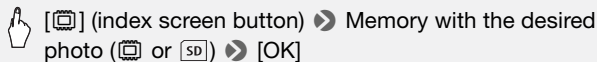
- 1 Press .

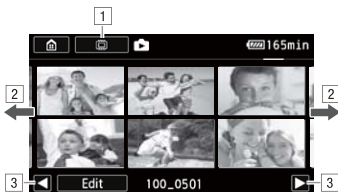


- 2 Open the [Photo Playback] index screen.



- 3 **HFR42/HFR40** If necessary, change the index screen.





- 1 **HFR42 / HFR40** Index screen button. Displays the currently selected memory. Press to change the index screen.
- 2 Drag your finger left/right for the next/previous index page\*.
- 3 Display the next/previous index page.
- 4 Folder name (📁 152)

\* While browsing through index pages, a larger scroll bar will appear at the bottom of the screen for a few seconds. When you have a large number of photos it may be more convenient to drag your finger along the scroll bar.

#### 4 Look for the photo you want to play back.

#### 5 Touch the photo you wish to view.

- The photo is displayed in single photo view.
- Drag your finger left/right to browse through the photos one by one.

#### To return to the index screen from single photo view

- 1 Touch the screen to display the playback controls.
- 2 Touch [📷].

#### Photo Jump Function


When you have recorded a large number of photos, you can jump easily through the photos using the scroll bar.

- 1 Touch the screen to display the playback controls.
- 2 Jump through the photos using the scroll bar.



[📷] ➡ Drag your finger left and right along the scroll bar ➡ [↩]

## IMPORTANT

- Observe the following precautions while the ACCESS indicator is on or flashing. Failing to do so may result in permanent data loss.
  - Do not open the memory card slot cover.
  - Do not disconnect the power source or turn off the camcorder.
  - Do not press .
- The following image files may not be displayed correctly.
  - Images not recorded with this camcorder.
  - Images edited on a computer.
  - Images whose file names have been changed.

## Deleting Scenes

You can delete those scenes and stories that you are not interested in keeping. Deleting scenes allows you also to free up space on the memory.

### Deleting a Single Scene

Operating modes:



- 1 Play back the scene you want to delete.
- 2 Touch the screen to display the playback controls.
- 3 Delete the scene.



### Deleting Scenes from the Index Screen

Operating modes:



- 1 Open the desired index screen ( 50, 93, 94).



To delete all the scenes recorded on a specific date, drag your finger left/right until a scene you want to delete appears.

## 2 Delete the scenes.



[Edit] ➤ [Delete] ➤ Desired option\* ➤ [Yes]\*\* ➤ [OK]

\* When you select [Select], perform the following procedure to select the individual scenes you want to delete before touching [Yes].

\*\* Touch [Stop] to interrupt the operation while it is in progress. Some scenes may be deleted nevertheless.

### To select individual scenes

#### 1 Touch on the individual scenes you want to delete.

- A checkmark ✓ will appear on the scenes you touch. The total number of selected scenes will appear next to the  icon.
- Touch a selected scene to remove the checkmark. To remove all checkmarks at once, touch [Remove All] ➤ [Yes].

#### 2 After selecting all the desired scenes, touch [OK].

### Options

**[date/folder name]** Delete all the scenes recorded on a particular date. For AVCHD movies, the date will appear in the control button. For MP4 movies, the folder name\* (📁 152) will appear.

**[Select]** Select individual scenes to delete.

**[All Scenes]** Delete all the scenes.


\* The last four digits of the folder name indicate the date the folder was created.



### IMPORTANT

- Be careful when deleting recordings. Once deleted, scenes cannot be recovered.
- Save copies of important scenes before deleting them (📖 111).
- Observe the following precautions while the ACCESS indicator is on or flashing (while scenes are being deleted).
  - Do not open the memory card slot cover.
  - Do not disconnect the power source or turn off the camcorder.
  - Do not change the camcorder's operating mode.

## NOTES

- To delete all movies and make all recordable space available again you may prefer to initialize the memory ( 33).

### Deleting Photos

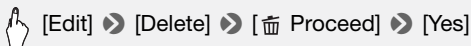
You can delete those photos that you are not interested in keeping.

Operating modes:





### Deleting a Single Photo

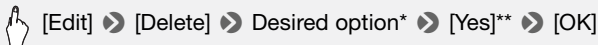
- 1 In single photo view, select the photo you want to delete.
- 2 Touch the screen to display the playback controls.
- 3 Delete the photo.



- 4 Drag your finger left/right to select another photo to delete or touch [X].

### Deleting Photos from the Index Screen

- 1 Open the [ Photo Playback] index screen ( 54).
- 2 Delete the photos.





\* When you select [Select], perform the following procedure to select the individual photos you want to delete before touching [Yes].

\*\* Touch [Stop] to interrupt the operation while it is in progress. Some photos will be deleted nevertheless.


### To select individual photos

- 1 Touch the individual photos you want to delete.

- A checkmark ✓ will appear on the photos you touch. The total number of selected photos will appear next to the  icon.
- Touch a selected photo to remove the checkmark. To remove all checkmarks at once, touch [Remove All]  [Yes].

2 After selecting all the desired photos, touch [OK].

## Options

**[folder name]** Delete all the photos taken on a particular date. The folder name\* ( 152) will appear in the control button.

**[Select]** Select individual photos to delete.

**[All Photos]** Delete all the photos.

\* The last four digits of the folder name indicate the date the folder was created.

## IMPORTANT

- Be careful when deleting photos. Deleted photos cannot be recovered.
- Photos that were protected with other devices cannot be deleted with this camcorder.



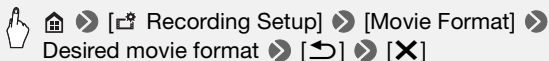
# Advanced Shooting

This chapter covers advanced shooting functions, such as Special Scene modes and Baby mode. For details about basic video shooting, refer to *Basic Shooting and Playback* (📖 41).

## Selecting the Movie Format (AVCHD/MP4)

You can choose to record movies in AVCHD or MP4 format. AVCHD movies are ideal for playback with fantastic picture quality. MP4 movies are versatile and can easily be played back on smartphones or uploaded to the Web.

Operating modes:



## Selecting the Video Quality

The camcorder offers several video quality options (measured by bit rate\*) for recording movies. For AVCHD movies, select 60P or MXP mode for higher quality and select LP for longer recording times. Similarly, for MP4 movies, select 35 Mbps or 24 Mbps mode for higher quality and 4 Mbps mode for longer recording times. If you select 60P or 35 Mbps, movies will be recorded at 60P frames per second, progressive.

The table after the following procedure gives approximate recording times.

\* Bit rate indicates how much information is recorded in 1 second of video and also affects recording time available on the memory. Movies with higher bit rates will have higher video quality while those with lower bit rates will have smaller file sizes, allowing you to record longer and upload more quickly.

Operating modes:



\* You can view information on the video quality with the following procedure.



## To view information on the video quality

1 Touch [i].

A screen with the resolution, bit rate and frame rate will appear.

2 Touch [↶].

### NOTES

- Movies recorded in 60P or MXP mode cannot be saved on AVCHD discs. Use an external Blu-ray Disc recorder compliant with AVCHD Ver. 2.0 specifications to copy those movies onto Blu-ray discs.
- Depending on the portable device, you may not be able to play back your recordings.
- The camcorder uses a variable bit rate (VBR) to encode video so the actual recording times will vary depending on the content of the scenes.
- The following types of MP4 scenes will be recognized as multiple files on other devices.
  - Scenes exceeding 4 GB
  - Scenes recorded at 35 Mbps exceeding 30 minutes
  - Scenes recorded at a video quality other than 35 Mbps exceeding 1 hour
- Depending on the TV, you may not be able to play back movies recorded in 60P or 35 Mbps.
- When the video quality is set to 60P or 35 Mbps, dual recording and decoration are not available.
- When the shooting mode is set to , recording in 60P or 35 Mbps is not available. When the shooting mode is set to , recording in 60P is not available.

## Approximate recording times

◆ Default value

For AVCHD movies:

Video quality → Memory ↓	60P <sup>1</sup>	MPX <sup>1</sup>	FXP <sup>1</sup>	LP <sup>2</sup>
8 GB Memory card/ <b>HFR40</b> Built-in memory <sup>3</sup>	35 min.	40 min.	1 hr.	3 hr.
16 GB Memory card	1 hr. 15 min.	1 hr. 25 min.	2 hr. 5 min.	6 hr. 5 min.
32 GB Memory card/ <b>HFR42</b> Built-in memory <sup>3</sup>	2 hr. 30 min.	2 hr. 55 min.	4 hr. 10 min.	12 hr. 15 min. <sup>4</sup>
64 GB Memory card	5 hr. 5 min.	5 hr. 55 min.	8 hr. 20 min.	24 hr. 30 min. <sup>4</sup>

For MP4 movies:

Video quality → Memory ↓	35 Mbps <sup>1</sup>	24 Mbps <sup>1</sup>	17 Mbps <sup>1</sup>	4 Mbps <sup>5</sup>
8 GB Memory card/ <b>HFR40</b> Built-in memory <sup>3</sup>	30 min.	40 min.	1 hr.	4 hr. 20 min.
16 GB Memory card	1 hr.	1 hr. 25 min.	2 hr. 5 min.	8 hr. 40 min.
32 GB Memory card/ <b>HFR42</b> Built-in memory <sup>3</sup>	2 hr.	2 hr. 55 min.	4 hr. 10 min.	17 hr. 20 min. <sup>4</sup>
64 GB Memory card	4 hr.	5 hr. 55 min.	8 hr. 20 min.	34 hr. 45 min. <sup>4</sup>

<sup>1</sup> Recorded in 1,920x1,080 resolution.

<sup>2</sup> Recorded in 1,440x1,080 resolution.

<sup>3</sup> **HFR42** / **HFR40** At the time of purchase, the built-in memory contains about 70 MB of music files (background music), 5 MB of image files (image mix frames) and about 2 MB of file management data.

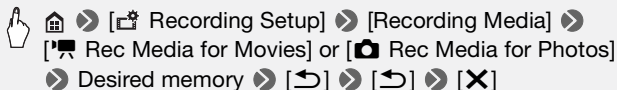
<sup>4</sup> A single scene can be recorded continuously for 12 hours; at that point, the camcorder will stop for about 3 seconds before resuming recording.

<sup>5</sup> Recorded in 1,280x1,080 resolution.

## HFR42 / HFR40 Selecting the Memory (Built-in Memory/Memory Card) for Recordings

You can select to record your movies and photos in the built-in memory or on a memory card. The default memory for recording both is the built-in memory.

Operating modes:



## HFR42 / HFR40 Dual Recording and Relay Recording

When you record, you can use dual recording to record an MP4 movie that has the same image as the scene being recorded. The MP4 movie is saved on the memory not currently selected for recording. Because the resulting movie is in MP4 format, it is ideal for transferring to another device or uploading to the Web.

You can activate the relay recording so if the assigned memory becomes full while recording movies, the recording will continue uninterrupted on the other memory.

Operating modes:





Activate the desired function.




### NOTES

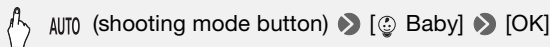
- Dual recording is not available in the following cases.

- When the video quality is set to 60P or 35 Mbps.
- When the shooting mode is set to  or .
- When dual recording is activated, decoration is not available.
- When you use relay recording, there will be a momentary stop in the scene at the point where the camcorder switches from one memory to another.

## Baby Mode












Baby's first smile, first step, first word. When you use  mode, you can easily capture those once-in-a-lifetime moments and keep track of baby's growth day by day. With the optimized settings, baby's skin will appear with vibrant clarity. In addition, you can add a stamp to the video to show how much time has passed since baby was born.

Operating modes:




Shooting mode button


### NOTES

- During  mode, pre-recording ( 82) will be activated and cannot be turned off. That way, you will not miss memorable moments.
- You can play back recordings made in  mode from the [ Baby Album] ( 93) or [ Movie Playback] index screen. The baby album is particularly convenient because it contains, in chronological order, only the scenes recorded in  mode.
- During  mode, recording in 60P or 35 Mbps is not available.
- During  mode, dual recording is not available.
- Refer to the appendix *Menu Options Lists* ( 144) for functions available during  mode.




## Cinema Mode and Cinema-Look Filters

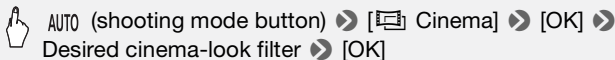
In  mode, the camcorder will adjust the frame rate and several other picture-related settings to give your recordings a cinematic look. In this mode you can also use a variety of professional cinema-look filters to create unique movies with a distinctive appearance.

When you convert movies to MP4, you can add cinema-look filters ( 110).

Operating modes:



Set the shooting mode to .



- The selected cinema-look filter will be applied and its number will appear on the control button.



Shooting mode button

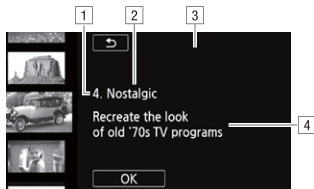
## To change the cinema-look filter

- 1 Touch [FILTER 1].
- 2 Select the desired cinema-look filter.

### Options (♦ Default value)


The camcorder offers 7 cinema-look filters. Select the desired filter while previewing the effect on the screen.

- [1. Cinema Standard]♦
- [2. Vivid]
- [3. Cool]
- [4. Nostalgic]
- [5. Sepia]
- [6. Old Movies]
- [7. Dramatic B&W]



- 1 Filter number (will appear on the control button)
- 2 Filter name
- 3 Preview the effect on the screen
- 4 Brief description (onscreen guidance)

## NOTES

- When the shooting mode is set to , the following functions are not available.
  - Taking photos
  - Decoration
  - Dual recording
  - Recording in 60P or 35 Mbps

## Special Scene Modes

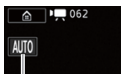
Recording in a very bright ski resort or capturing the full colors of a sunset or a fireworks display becomes as easy as selecting a Special Scene mode.

Operating modes:





AUTO (shooting mode button) ➤ [SCN Scene] ➤ [OK] ➤  
Desired Special Scene mode ➤ [OK]



Shooting mode button

## Options (♦ Default value)

[👤] **Portrait**♦ The camcorder uses a large aperture, to achieve a sharp focus on the subject while blurring the background.



[🎾] **Sports** To record sports scenes such as tennis or golf.



[🌃] **Night Scene** To record nightscapes with lower noise.



[❄️] **Snow** To record in bright ski resorts without the subject being underexposed.



[🏖️] **Beach** To record on a sunny beach without the subject being underexposed.



[🌅] **Sunset** To record sunsets in vibrant colors.



**[A Spotlight]** To record spotlit scenes.



**[🎆 Fireworks]** To record fireworks.



**[🌑 Low Light]** To record in low-light situations.



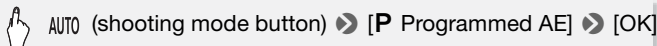
## **i** NOTES

- [👤 Portrait]/[🏊 Sports]/[❄️ Snow]/[🏖️ Beach]: The picture may not appear smooth during playback.
- [👤 Portrait]: The blur effect of the background increases the more you zoom in (**T**).
- [❄️ Snow]/[🏖️ Beach]: The subject may become overexposed on cloudy days or in shaded places. Check the image on the screen.
- [🌑 Low Light]:
  - Moving subjects may leave a trailing afterimage.
  - Picture quality may not be as good as in other modes.
  - White points may appear on the screen.
  - Autofocus may not work as well as in other modes. In such case, adjust the focus manually.
- [🎆 Fireworks]:
  - To avoid camcorder blur (blur due to the camcorder moving) we recommend using a tripod.

## **Programmed AE Mode: Adjusting Settings to Match Your Needs**

Give yourself the most control while shooting by using Programmed AE (AE: auto exposure) shooting mode. As with other shooting modes, the camcorder automatically adjusts the shutter speed and aperture. However, this mode offers you the most versatility by allowing you to adjust other settings to achieve the results you are looking for.

Operating modes:

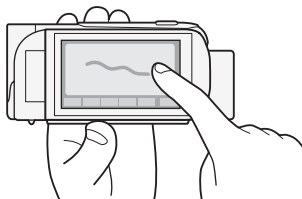


Shooting mode button

## Decoration: Adding a Personal Touch

Add a new level of enjoyment to your scenes by decorating them. You can add animated graphics, stamps and even your own freehand drawing easily just by simply using your fingertip.

When you convert movies to MP4, you can add decorations (📖 110).



### Decorating Scenes while Recording

Operating modes:



#### 1 Open the decoration screen.

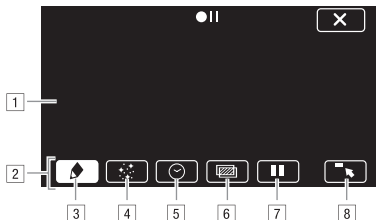


2 Use a tool from the toolbar as explained in the following procedures.

3 Press **[START/STOP]** to record movies with your decorations.

You can add decorations even while recording a scene.














4 Touch **[X]** to exit the decoration screen.



- 1 Canvas - The area where you will draw and see your decorations in action.
- 2 Toolbar.
- 3 [🖋️ Pens and Stamps] Select the type of pen or stamp and its color. You can also save a single canvas or load a previously saved canvas.
- 4 [🎆 Animated Stamps] Select animated stamps to add to your decoration.
- 5 [🕒 Date/Time] Add the date and/or time as a caption that will be included in the recording.
- 6 [🖼️ Image Mix] Choose one of 26 different frames to add onto the canvas. Image mix can be used in combination with the pens, stamps and animated stamps.
- 7 [⏸️] In recording mode: pause the live video. Touch [▶️] again to restore the live video. You can add decorations to and record the frozen image.  
In playback mode: pause the playback. Touch [▶️] to resume playing back the scene.
- 8 [📱] Minimize the toolbar to the top of the screen to view almost all of the canvas. Touch [📏] to restore the toolbar.

### To use [Pens and Stamps]


- 1 Touch [🖋️].  
The [Pens and Stamps] screen will appear.
- 2 Select the desired pen or stamp from [Tools] and then touch [↶].  
The main decoration screen will appear again.
- 3 Draw freely on the canvas with your fingertip.
  - To select a different pen or stamp: Repeat steps 1 and 2.

- To change color: Touch [  ] and then touch the white or black button under [Colors]. Alternatively, touch [  ] ➤ [  ] and select a color from the color palette.
- To clear your freehand drawings and stamps: Touch [  ] ➤ [Clear] ➤ [Yes] ➤ [  ].
- To save your freehand drawings and stamps: Touch [  ] ➤ [  Save ]<sup>1</sup> or [  Save ]<sup>1</sup> ➤ [Yes] ➤ [  ].
- To load a previously saved canvas (freehand drawings and stamps only) from the memory: Touch [  ] ➤ [  Load ]<sup>2</sup> or [  Load ]<sup>2</sup> ➤ [Yes] ➤ [  ].

<sup>1</sup> The freehand drawings and stamps will be saved in the built-in memory ( **HFR42** / **HFR40** only) or on a memory card ( **HFR400** only).

<sup>2</sup> The camcorder will apply the last freehand drawings and stamps that were saved in the built-in memory ( **HFR42** / **HFR40** only) or on a memory card ( **HFR400** only).


## To use [Animated Stamps]


- 1 Touch [  ].

The [Animated Stamps] screen will appear.


- 2 Touch one of the control buttons.
- 3 Touch anywhere on the canvas to place the selected animated stamp. You can also drag some animated stamps to a different location.

## To use [Date/Time]


During [  ] mode, this screen offers more functionality specific to that mode. See the next section for details.

- 1 Touch [  ].

The [Date/Time] screen will appear.

- 2 Touch [Date] or [Time] and touch [  ].
- 3 Touch the caption and drag it to the desired location.

## To use stamps during [ ] mode

During [  ] mode, you can add stamps to the video to track baby's height, weight and age.

## Operating modes:



### 1 Touch [😊].

- The screen with stamps for [😊] mode will appear.

### 2 Select and set the desired stamps.

- To add the age stamp: Touch [0 days] ➤ [👉] ➤ ▲/▼ to set baby's date of birth ➤ [↵].
- To add the height stamp: Touch [20 in.] ➤ [👉] ➤ ▲/▼ to set baby's height ➤ [↵].
- To add the weight stamp: Touch [6 lb. 8 oz.] ➤ [👉] ➤ ▲/▼ to set baby's weight ➤ [↵].
- To add the current date or time: Touch [Date] or [Time].

### 3 Touch [↵].

### 4 Touch the stamp, date or time and drag it to the desired location.

## NOTES

- For the age stamp, days will be displayed for 6 days after birth, weeks will be displayed from 1 week up to, but not including, 1 month; months will be displayed from 1 month up to, but not including, 1 year; and years will be displayed from 1 year.
- For the height stamp, only inches will be displayed until 35 inches and feet and inches will be displayed from 3 feet.
- For the weight stamp, pounds and ounces will be displayed until 19 pounds 15 ounces and only pounds will be displayed from 20 pounds.

## To use image mix



### Operating modes:




## POINTS TO CHECK

- **HFR42/HFR40** Before performing this procedure, make sure the memory with the image mix data is selected (📖 63). At the time of purchase, image mix data is in the built-in memory.

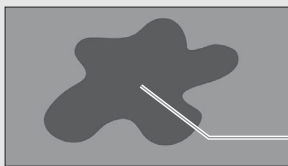


- 1 Touch [  ] to open the [Select Image] screen and then touch [ON].
- 2 Touch [+] or [-] to select a different image mix frame.  
**HFR42 / HFR40** You can touch one of the memory icons at the bottom of the screen to read image mix frames saved on a different memory (only when recording on or playing back scenes from a memory card).
- 3 Touch [  ] to mix the selected frame with the live video.

### Mixing Your Own Images with Live Video






You can use images you make on your computer for the image mix (Chroma Key) function. Make sure that the image you want to use has a blue or green area, which will be replaced by the live video using Chroma Key mixing. Refer to *About the image files for the Image Mix function* (  189) for details about the types of image files that can be used and where to transfer them.

Example of an image used for Chroma Key



Blue/Green area that will be replaced by the live video

### To use the Chroma Key function

- 1 Open the [Select Image] screen of the image mix function (  72).
- 2 Touch [+] or [-] to select the image you created.
- 3 Touch [  ] to open the [Chroma Key] screen.
- 4 Touch [Green] or [Blue] depending on the characteristics of the image you want to use and touch [  ] or [  ] or drag your finger along the bottom bar to adjust the chroma key setting as necessary.
- 5 Touch [  ] to mix your image with live video.

## Decorating Scenes during Playback

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Operating modes:



- 1 From the index screen ( 50), play back the scene you want to decorate.
- 2 Touch the screen to display the playback controls.
- 3 Touch [] to open the decoration screen.
- 4 Decorate the scene using the tools from the toolbar as explained in the previous section.

### NOTES

- Initializing a memory will erase any [Pens and Stamps] drawing canvas and image files you may have saved. (**HFR42/HFR40** The image mix frames that come pre-installed in the built-in memory will be restored after it is initialized.)
- [Animated Stamps] and [Date/Time] cannot be used at the same time.
- Image mix cannot be selected during recording or playback. Select the image mix during playback pause or before starting the conversion of movies to MP4 (**HFR42/HFR40** only).
- During recording mode or when dual recording is activated, decoration is not available when the video quality is set to 60P or 35 Mbps.

## Video Snapshot

Record a series of short scenes. When you play back your video snapshot scenes, you can even set them to your favorite music ( 95) to create your own fun music video. You will be surprised how by changing the background music, you can give your scenes an entirely new feel.

You can change the length of the video snapshot scene with the [Video Snapshot Length] setting.

Operating modes:



- 1 Activate video snapshot.








- Touch [OFF] instead to deactivate video snapshot.
- A blue border appears on the screen.

## 2 Press .

The camcorder records for a few seconds (the blue frame serves as a visual progress bar) and then automatically returns to record pause mode.

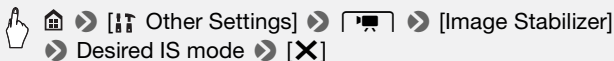
### NOTES

- Video snapshot scenes recorded in MP4 format can be played back from the [ Movie Playback] index screen ( 50) while those recorded in AVCHD format can also be played back from the [ Video Snapshot] index screen ( 94).
- Any of the following actions will deactivate video snapshot.
  - Turning off the camcorder.
  - Pressing .
  - Changing the movie format (AVCHD/MP4), video quality or frame rate.



## Advanced Image Stabilization


The image stabilizer reduces camcorder blur (blur due to the camcorder moving) so you can get nice, stable shots. Select the image stabilization mode according to the shooting conditions.


Operating modes:



## Options (Default value)

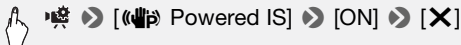
 **Dynamic**  Compensates for a higher degree of camcorder shake, such as when shooting while walking, and is more effective as the zoom approaches full wide angle.

 **Standard** Compensates for a lower degree of camcorder shake, such as when shooting while remaining stationary, and is suitable for shooting natural-looking scenes.

 **Off** Use this setting when the camcorder is mounted on a tripod.




## Powered IS

You can use Powered IS to make the image stabilization even more powerful. Powered IS is most effective when you are stationary and zooming in on far subjects using high zoom ratios (the more you approach the telephoto end). Holding the LCD panel with your left hand will add to the stability of the shot.



- Repeat, selecting [OFF], to turn off Powered IS.

## NOTES

- If the degree of camcorder shake is too high, the image stabilizer may not be able to fully compensate.
-  **Dynamic** is available only when [Zoom Type] is set to **[32x Optical]**.
- For surveying and following shots, when you pan the camcorder from side to side or tilt it up and down, we recommend setting the IS mode to  **Dynamic** or  **Standard**.


## Face Detection and Tracking

The camcorder automatically detects people's faces and uses this information to select the optimal settings for beautiful videos and photos. You can use tracking to tell the camcorder to track and optimize




settings for a different person. You can also use tracking to always keep in focus other moving subjects, such as pets or moving vehicles.

Operating modes:



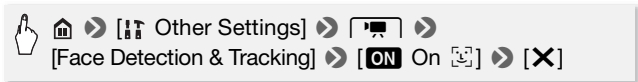
\* Face detection and tracking are always activated in **AUTO** and  modes.

## POINTS TO CHECK

- Select a shooting mode other than the [ Night Scene], [ Low Light] or [ Fireworks] Special Scene mode in **SCN** mode.

By default, face detection and tracking are activated so you can skip step 1 in the following procedure. If the function was turned off, perform the following procedure starting from step 1.


### 1 **Activate face detection and tracking.**



### 2 **Point the camcorder at a person.**

If there is more than one person in the picture, the camcorder will automatically select one person it determines is the main subject. The main subject is indicated by a white face detection frame and the camcorder will optimize the settings for that person. Other faces will have gray frames.

### 3 **Touch a different face on the touch screen to optimize the camcorder's settings for that person.**

- You can also touch other moving objects, such as a pet.
- A white double frame will appear around the subject and track it as it moves.
- Touch [Cancel ] to remove the frame and cancel the tracking.



Main subject

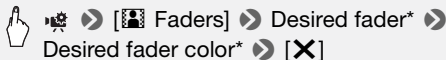
## NOTES

- The camcorder may mistakenly detect the faces of non-human subjects. In such case, turn face detection off.
- In certain cases, faces may not be detected correctly. Typical examples include:
  - Faces extremely small, large, dark or bright in relation to the overall picture.
  - Faces turned to the side, at a diagonal or partially hidden.
- Face detection cannot be used when the shutter speed used is slower than 1/30 (1/24 if the frame rate is set to [24P]) or when the digital zoom is activated at more than 212x zoom.
- When face detection is activated, the slowest shutter speed used by the camcorder is 1/30 (1/24 if the frame rate is set to [24P]).
- Touching somewhere with a color or pattern unique to the subject will make it easier to track. However, if there is another subject in the vicinity that shares similar characteristics to the selected subject, the camcorder may start tracking the incorrect subject. Touch the screen again to select the desired subject.
- In certain cases, tracking may not be able to track the subject. Typical examples include:
  - Subjects extremely small or large in relation to the overall picture.
  - Subjects too similar to the background.
  - Subjects lacking sufficient contrast.
  - Fast moving subjects.
  - When shooting indoors with insufficient lighting.

## Faders

The camcorder offers two professional looking transition effects to fade-in or fade-out scenes. You have the option to activate the fader only one time or every time you start or stop recording.

Operating modes:




- \* You can preview the transition effect on the screen.
- The icon of the selected fader appears.
- Repeat, selecting [**OFF** Off], to turn off faders.

## To fade in/out

Press **START/STOP** in record pause mode to start recording with a fade in. Press **START/STOP** while recording to fade out and pause the recording.

## NOTES

- When you apply a fader, not only the picture but also the sound will fade in or out.
- Faders cannot be used in the following cases:
  - While using the [Old Movies] cinema-look filter in  mode.
  - When recording scenes with decorations.
  - When recording video snapshot scenes.
  - While pre-recording is activated.
  - When the video quality is set to 60P or 35 Mbps.


## Adjusting the Exposure

At times, backlit subjects may appear too dark (underexposed) or subjects under very strong lights may appear too bright or glaring (overexposed). To correct this, you can adjust the exposure manually or use the Touch AE function to automatically set the optimal exposure for the subject you select. This is convenient when the brightness of the subject you want to shoot is noticeably brighter/darker than the general brightness of the image.

Operating modes:



## POINTS TO CHECK

- Select a shooting mode other than the [ Fireworks] Special Scene mode in **SCN** mode.

### 1 Open the exposure adjustment screen.



[ Exposure]

## 2 Touch a subject that appears inside the frame.

- The Touch AE mark () will flash and the exposure will be adjusted automatically so the area you touched will be correctly exposed. You have the option to further adjust the exposure manually as necessary.
- You can touch [M] instead to adjust the exposure manually without activating the Touch AE function.
- The manual adjustment dial appears and the adjustment value is set at  $\pm 0$ .
- Touch [M] again to return the camcorder to automatic exposure.

## 3 Touch [] or [] or drag your finger along the dial to set the exposure adjustment value.

The adjustment range may vary depending on the initial brightness of the image, and some values may be grayed out.

## 4 Touch [] to lock the exposure at the selected value.

During exposure lock, and the selected exposure adjustment value will appear on the screen.

### NOTES

- If the shooting mode is changed during exposure lock, the camcorder will return to automatic exposure.
- When shooting subjects with a strong light source behind them, the camcorder automatically corrects for the backlight. You can turn off the automatic backlight correction with the [] [] [Auto Backlight Correction] setting. Note that the automatic backlight correction is not available in the following cases.
  - In mode, when using a cinema-look filter other than [Cinema Standard].
  - In [ mode, when using the [] Night Scene], [] Snow], [] Beach], [] Sunset] or [] Spotlight] Special Scene mode.



## Adjusting the Focus

Autofocus may not work well on the following subjects. In such case, focus manually.

- Reflective surfaces
- Subjects with low contrast or without vertical lines
- Fast moving subjects
- Through wet windows
- Night scenes

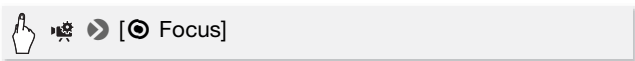
Operating modes:




### POINTS TO CHECK

- Adjust the zoom before you start the procedure.











#### 1 Open the manual focus screen.



#### 2 Touch a subject that appears inside the frame.

- The Touch AF mark () will flash and the focusing distance will be adjusted automatically. You have the option to further adjust the focus manually as necessary.
- You can touch [MF] instead to adjust the focus manually without activating the Touch AF function.
- The manual focus controls appear.
- Touch [MF] again to return the camcorder to autofocus.

#### 3 Touch and hold or to adjust the focus.

- The focusing distance displayed will change as you adjust the focus. The focusing distance will be displayed for about 2 seconds. You can change the units used for the distance display with the     [Displayed Units] setting.
- The center of the screen will be magnified to help you focus more easily. You can also turn off this function with the     [Focus Assistance] setting.
- If you wish to focus on faraway subjects such as mountains or fireworks, touch and hold  until the focusing distance changes to .

#### 4 Touch [X] to lock the focus at the selected distance.

During manual focus, [MF] will appear on the screen.

#### NOTES


- When you use [i] and [▲] to adjust the focus manually, you can touch inside the frame to automatically focus on that spot.

## Pre-Recording

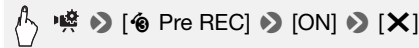
The camcorder will start recording 3 seconds before you press [START/STOP], ensuring you do not miss important shooting opportunities. This is especially useful when it is difficult to predict when to start recording.


Operating modes:



\* Pre-recording is always activated in  mode.

### 1 Activate the pre-recording function.



-  will appear on the screen.
- Repeat, selecting [OFF], to turn off pre-recording.

### 2 Press [START/STOP].

The scene recorded in the memory will start 3 seconds before [START/STOP] was pressed.

#### NOTES

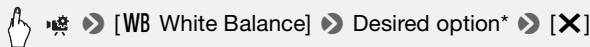
- The camcorder will not record the full 3 seconds prior to pressing [START/STOP] if the button was pressed within 3 seconds of having turned on pre-recording or having finished the previous recording.
- Any of the following actions will deactivate the pre-recording function.
  - Leaving the camcorder without any operation for 5 minutes.
  - Changing the operating mode.
  - Activating video snapshot.

- Touching any of the following control buttons in the [Main Functions] panel: [WB White Balance], [Faders] or [Decoration].
- Opening the [Other Settings] menus.
- Changing the shooting mode.

## White Balance

The white balance function helps you to accurately reproduce colors under different lighting conditions so that white objects will always look truly white in your recordings.

Operating modes:



\* When you select [Custom WB], set the custom white balance with the following procedure before touching [X].

### To set the custom white balance




Point the camcorder at a white object, so it fills the whole screen, and touch [Set WB].

When the adjustment is completed, the icon stops flashing and disappears. The camcorder will retain the custom white balance even if you turn it off.

### Options (♦ Default value)

- [AWB Automatic]♦ The camcorder automatically sets the white balance for natural looking colors.
- [Daylight] To record outdoors.
- [Tungsten] To record under tungsten and tungsten-type (3-wavelength) fluorescent lighting.
- [Custom WB] Use the custom white balance setting to make white subjects appear white under colored lighting.

## NOTES

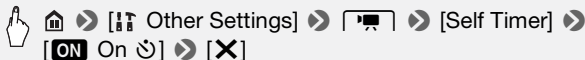
- **When you select the custom white balance:**
  - Set  ➤ [Zoom Type] ( 48) to [**32x** Optical].
  - Reset the white balance when you change locations or the lighting or other conditions change.
  - Depending on the light source,  may keep flashing. The result will still be better than with [AWB Automatic].
- Custom white balance may provide better results in the following cases:
  - Changing lighting conditions
  - Close-ups
  - Subjects in a single color (sky, sea or forest)
  - Under mercury lamps, certain types of fluorescent lights and LED lights


## Self Timer

Operating modes:



\* For movies only.




-  will appear on the screen.
- Repeat, selecting [**OFF** Off], to turn off the self timer.

**Movies:** In record pause mode, press **[START/STOP]**.

The camcorder starts recording after a 10-second countdown. The countdown appears on the screen.

**Photos:** In record pause mode, touch **[PHOTO]**.

- The camcorder will record the photo after a 10-second countdown. The countdown appears on the screen.
- Photos cannot be recorded while the camcorder is set to  mode.

## NOTES

- Once the countdown has begun, any of the following actions will cancel the self timer.
  - Pressing **[START/STOP]**, when recording movies.
  - Touching **[PHOTO]**, when recording photos.
  - Turning off the camcorder.
  - Changing the camcorder's operating mode.


## Frame Rate

You can change the frame rate (the number of frames recorded per second) to change the look of your movies.

Operating modes:



### Options for AVCHD movies

**[60i]**  60 fields per second, interlaced. Standard frame rate of NTSC TV signals.

**[PF30]** Shooting at 30 frames per second, progressive\*. Use this frame rate to easily edit your recordings, for example, to post them on the Web.


\* Recorded as 60i.

### Options for MP4 movies

**[30P]**  30 frames per second, progressive.

**[24P]** 24 frames per second, progressive.

## NOTES

- The frame rate can be set independently for **[SCN]**,  and **[P]** modes.

## Tele Macro

Using tele macro, the camcorder can focus at a shorter distance (up to 50 cm (1.6 ft.) from the subject at full telephoto), allowing you get closer shots of small subjects like flowers and insects. This function also adds a soft focus to the background, so the subject not only looks larger but it also stands out more.

Operating modes:



\* In **AUTO** mode, tele macro will be activated automatically when you zoom in to full telephoto and bring the camcorder up close to the subject.



### POINTS TO CHECK

- Select a shooting mode other than the [ Fireworks] Special Scene mode in **SCN** mode.

### 1 Activate tele macro.



[ZOOM] []\* (tele macro)

\* Touch again to turn off the tele macro function.

- The camcorder will automatically adjust the zoom to the telephoto end.

### 2 Touch [START].

- Touch [STOP] to pause the recording.

### 3 Touch [X].



### NOTES

- Any of the following actions will deactivate the tele macro function.
  - Turning off the camcorder.
  - Pressing .
  - Zooming out toward **W** (wide angle).
  - Setting the shooting mode to **AUTO** mode, mode or the [ Fireworks] Special Scene mode in **SCN** mode.
- Tele macro cannot be turned on/off while recording.

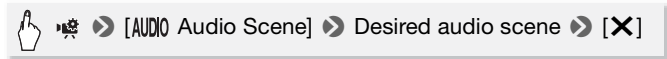
## Audio Scenes

You can have the camcorder optimize the audio settings of the built-in microphone by selecting the audio scene that matches your surroundings. This will greatly enhance the sense of “being there.”

Operating modes:



\* In  mode, the audio scene is always set to [🎵 Standard].



**Options** (♦ Default value)

[🎵 **Standard**] To record most general situations. The camcorder records with standard settings.

[🎸 **Music**] To vibrantly record music performances and singing indoors.

[👤 **Speech**] Best for recording human voices and dialog.

[🌲 **Forest and Birds**] To record birds and scenes in forests. The camcorder clearly captures sound as it spreads.

[🔇 **Noise Suppression**] To record scenes while reducing noise from wind, passing vehicles and similar ambient sound. Ideal for recording at the beach or in places with a lot of noise.

## Audio Recording Level

You can adjust the audio recording level of the built-in or an external microphone. You can display the audio level indicator while recording.

Operating modes:

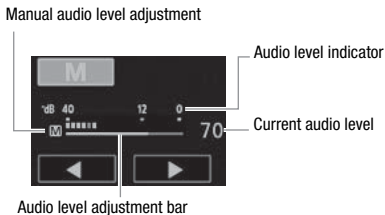


### Manual Adjustment of the Audio Recording Level

1 Open the manual audio recording level adjustment screen.

  ➤ [🎤 Mic. Level] ➤ [M] (manual)

- The audio level indicator and current audio recording level will appear on the screen.
- Touch [A] (automatic) to return the camcorder to automatic audio recording levels.





## 2 Touch and hold [◀] or [▶] to adjust the audio recording level as necessary.

As a guideline, adjust the audio recording level so that the audio level meter will go to the right of the -12 dB mark (yellow area) only occasionally.

## 3 Touch [X] to lock the audio recording level at the current level.

### To display the audio level indicator

Usually, the audio level indicator will be displayed only after activating the manual adjustment of the audio recording level. You can choose to display it also when the audio level is adjusted automatically.

  ➤ [🎤 Mic. Level] ➤ [A] (automatic) ➤ [Audio Level Indicator] ➤ [X]





### NOTES

- When you are using a microphone connected to the MIC terminal, including the WM-V1 Wireless Microphone, the audio level indicator will be displayed automatically.



- When the audio level meter reaches the red point (0 dB), the sound may be distorted.
- We recommend using headphones to check the sound level while adjusting the audio recording level.

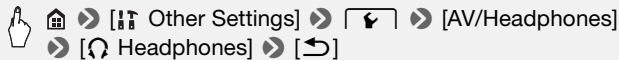
## Using Headphones


Use headphones for playback or to check the audio level while recording. The headphones are connected to the AV OUT/ terminal, which is used for both the headphones and the audio/video output. Before connecting the headphones, follow the procedure below to change the function of the terminal from AV output to  (headphones) output. Do not connect the headphones to the AV OUT/ terminal if the  icon does not appear on the screen. The noise output in such case may be harmful to your hearing.

Operating modes:

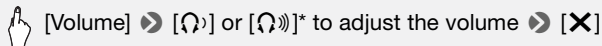


**1 Change the function of the terminal to headphones output.**



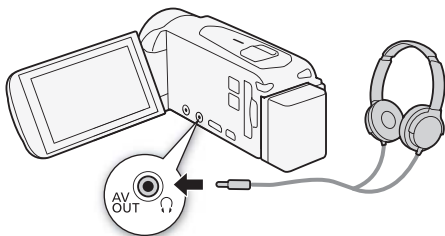
**2 Connect the headphones to the AV OUT/ terminal.**

**3 Adjust the volume as necessary.**






\* You can also drag your finger along the [Headphones] bar.

-  will appear on the screen.






### To adjust the volume during playback

In  mode, and in  mode during slideshow playback, adjust the headphones volume the same way you adjust the speaker's volume ( 52, 100).

#### IMPORTANT

- When using headphones, make sure to lower the volume to an appropriate level.

#### NOTES

- Use commercially available headphones with a  $\varnothing$  3.5 mm minijack.
- Even if [AV/Headphones] was set to [ Headphones] in a playback mode, the function of the AV OUT/ terminal will return automatically to AV output when you turn off the camcorder.
- Audio will not be output from the AV OUT/ terminal while Wi-Fi functions are in use.

## Using an External Microphone

When recording in very quiet surroundings, the built-in microphone may pick up the sound of the camcorder's internal machinery. In such case, we recommend using an external microphone.

Operating modes:



## Using the WM-V1 Wireless Microphone

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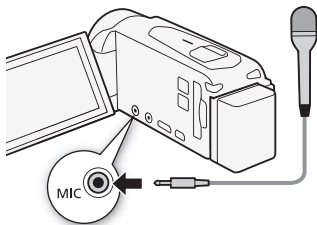
Using the optional WM-V1 Wireless Microphone, you can reliably record sound even when recording subjects at a distance exceeding the practical range of the built-in microphone. You can also mix and record audio from the WM-V1 with audio from the built-in microphone. For details on connecting and using the WM-V1, refer to the instruction manual supplied with the microphone.

## Using Commercially Available Microphones

---

You can also use commercially available condenser microphones with their own power supply. You can connect almost any stereo microphone with a  $\varnothing$  3.5 mm plug but audio recording levels may vary.

**Connect the external microphone to the MIC terminal.**



### **i** NOTES

- When you are using a microphone connected to the MIC terminal, the audio level indicator will be displayed automatically.
- When referring to the instruction manual of the WM-V1, note that the procedure written for manually adjusting the audio recording level does not apply to this camcorder. Refer to *Audio Recording Level* (📖 87) for this camcorder's correct procedure.



# Advanced Playback and Editing

In this chapter, you can learn how to use functions related to playback and editing, such as capturing video snapshot scenes and photos from your movies and playing back your movies with background music.

## Capturing Video Snapshot Scenes and Photos from a Movie

You can capture video snapshot scenes or photos from a previously recorded scene. For example, you may want to print photos from video recorded at a party or create a small video clip using video snapshot scenes from the highlights of an event.

For details on playback, refer to *Playing Back Video Snapshot Scenes* (📖 94) for AVCHD movies and *Playing Back Video* (📖 50) for MP4 video snapshot scenes.

### Capturing a Video Snapshot Scene

Operating modes:







1 **Play back the scene from which you want to capture the video snapshot scene** (📖 50).

2 **Press START/STOP to capture the video snapshot scene.**

The camcorder captures the video snapshot scene for about 4 seconds (the blue frame serves as a visual progress bar), and then enters playback pause mode.

3 **Touch the screen and then touch ■ to stop the playback.**

### NOTES

- You can change the length of the video snapshot scenes you capture to 2 or 8 seconds with the     [Video Snapshot Length] setting.
- A video snapshot scene can be captured only during playback; it cannot be captured during playback pause mode.
- The captured video snapshot scene is saved to the same memory that contains the source scene.

- Video snapshot scenes cannot be captured from scenes shorter than 1 second.
- When the source scene is itself a video snapshot scene, you may not be able to capture a video snapshot scene depending on the length of the source scene and the length currently selected for video snapshot scenes.
- When you start capturing a video snapshot scene less than 1 second from the end of the scene, the video snapshot scene will be captured starting from the beginning of the following scene.
- During the playback of video snapshot scenes captured from a previously recorded movie, you may notice some anomalies in the picture/sound at the point where the playback switches to a new scene.

## Capturing Photos

---

Operating modes:





- 1 Play back the scene from which you want to capture the photo (📖 50).
- 2 Pause the playback at the point you want to capture.
- 3 Touch [PHOTO].
- 4 Touch [■] to stop the playback.

### NOTES

- The size of captured photos will be 1920x1080.
- The data code of the photos will reflect the date and time of recording of the original scene.
- Photos captured from a scene with a lot of fast movement may be blurred.
- Photos will be recorded on the memory selected for recording photos.

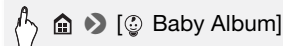
## Playing Back Scenes in the Baby Album

The baby album contains, in chronological order, only the movies recorded in  mode so you can conveniently play those movies back and enjoy watching baby's growth. You can also play back those movies from the [ Movie Playback] index screen (📖 50).

Operating modes:



### 1 Open the baby album.




### 2 Select the scene you want to play back.

Drag your finger left/right to bring the desired scene to the front.

### 3 Touch the scene's thumbnail to start the playback.

- The camcorder will play back the scene selected and continue until the end of the last scene in the index screen.
- Playback controls are the same as when playing back scenes from the [Movie Playback] index screen (50).

## ! IMPORTANT

- Observe the following precautions while the ACCESS indicator is on or flashing. Failing to do so may result in permanent data loss.
  - Do not open the memory card slot cover.
  - Do not disconnect the power source or turn off the camcorder.
  - Do not press .

## Playing Back Video Snapshot Scenes

When you record video snapshot scenes in AVCHD, you can play back only those scenes to create an entertaining montage. You can also play back those scenes from the [Movie Playback] index screen (50). Video snapshot scenes recorded in MP4 can be played back only from the [Movie Playback] index screen (50).

Operating modes:





### 1 Open the [Video Snapshot] index screen for AVCHD scenes.



## 2 Select the scene you want to play back.

Drag your finger left/right to bring the desired scene to the front.

## 3 Touch the scene's thumbnail to start the playback.

- The camcorder will play back the scene selected and continue until the end of the last scene in the index screen.
- Playback controls are the same as when playing back scenes from the [ Movie Playback] index screen ( 50).

### IMPORTANT

- Observe the following precautions while the ACCESS indicator is on or flashing. Failing to do so may result in permanent data loss.
  - Do not open the memory card slot cover.
  - Do not disconnect the power source or turn off the camcorder.
  - Do not change the camcorder's operating mode.

## Playback with Background Music

You can play back movies (or a photo slideshow) using one of the supplied music tracks as background music.


Operating modes:



The supplied VIXIA CD-ROM contains 3 music tracks you can use as background music. **HFR42** / **HFR40**: The music files come pre-installed in the built-in memory.

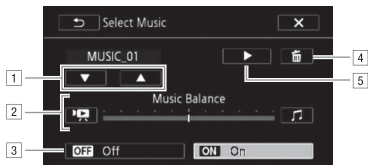
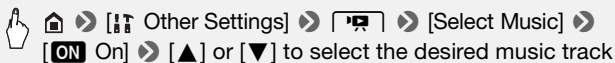
You can mix the original audio and the background music and adjust the background music mix balance to your preference.

### POINTS TO CHECK

- To play back scenes or a slideshow of photos recorded on the memory card, you will need to transfer the music tracks to the memory card in advance. See the NOTES section ( 97).

## 1 Open the desired index screen ( 50, 93, 94).

## 2 Select the music track.



- 1 Select the desired music track.
- 2 Adjust the background music balance.
- 3 Play back the original sound (no background music).
- 4 Delete the music track selected.
- 5 Listen to the music track selected. Touch again (■) to stop the playback.

## 3 Adjust the mix balance between the original sound and the background music.

Touch [🔊] (more of the original sound) or [🎵] (more of the background music) or drag your finger along the [Music Balance] bar to adjust the background music balance as desired.

## 4 Touch [X] and then touch a scene to start the playback with the selected background music.

### To adjust the background music balance during playback

- 1 During playback, touch the screen to display the playback controls.
- 2 Touch [🎵], drag your finger along the [Music Balance] bar to adjust the background music balance as desired and touch [↶].

### To delete a music track

In the [Select Music] screen, touch [▲] or [▼] to select the track you want to delete.





[ 𐀀 ] ➤ [Yes]

## ! IMPORTANT

- If you use copyrighted songs and music tracks in your video creations, remember that music under copyright may not be used without permission from the copyright holder, except for cases permitted under applicable laws, such as for personal use. Make sure to follow applicable laws when using music files.

## i NOTES

- Initializing a memory card will permanently erase any music files you may have transferred to the card. (**HFR42**/**HFR40** The music files that come pre-installed in the built-in memory will be restored after it is initialized.) To transfer music files from the supplied VIXIA CD-ROM to the memory card:
  - Windows users: Use the supplied software for AVCHD movies, **Transfer Utility LE**. For details, refer to the Software Guide (PDF file) of PIXELA's software.
  - Mac OS users: Use Finder to transfer music files from the "MUSIC" folder on the supplied VIXIA CD-ROM to the memory card. Refer to *About the music files* (📖 189) for the folder structure of the memory card.
- Transfer music files to the memory card that contains the recordings you want to play back with background music.

## Selecting the Playback Starting Point

If you have a very long scene, you may want to start playing back the scene from a certain point. You can use the movie timeline to break the scene to segments at fixed time intervals ranging from 6 seconds to 6 minutes.

Operating modes:

AUTO



SCN

P

AVCHD

MP4



- 1 Open the desired index screen for AVCHD movies (📖 50, 93, 94).

## 2 Open the scene's [Timeline] screen.



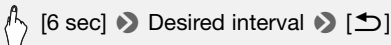
- The [Timeline] screen appears. The large thumbnail will show the first frame of the scene. Below it, the timeline ruler shows frames taken from the scene at fixed intervals.

## 3 Touch the desired frame in the timeline ruler to start playing back the scene from that point.



- 1 Touch twice to return to the index screen.
- 2 Previous/next scene.
- 3 Drag your finger left along the ruler to display the next 5 frames.
- 4 Scene's video quality and length.
- 5 Recording date and time.
- 6 Drag your finger right along the ruler to display the previous 5 frames.
- 7 Current scene / Total number of scenes.
- 8 Currently selected interval between frames.

## To change the interval between frames



## Dividing Scenes

You can divide AVCHD scenes in order to leave out the best parts and later cut out the rest.

Operating modes:



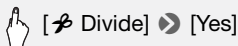
- 1 Play back the desired scene (📖 50).
- 2 Touch the screen and then touch [⏸] to pause the playback.
- 3 Open the screen for dividing scenes.



- 4 Bring the scene to a precise point, if necessary.

Playback controls will appear on the screen (📖 52). Use any special playback modes (fast playback, frame reverse/advance) as necessary to locate the desired point.

- 5 Divide the scene.



- The video from the division point to the end of the scene will appear as a new scene in the index screen.

### NOTES

- When advancing/reversing frames while dividing the scenes, the interval between frames is about 0.5 seconds.
- If the scene cannot be divided at the point where you paused the playback, advance/reverse a frame and then divide the scene.
- During the playback of a scene that was divided, you may notice some anomalies in the picture/sound at the point where the scene was cut.
- Video snapshot scenes and other scenes that are too short (less than 3 seconds) cannot be divided.
- Scenes cannot be divided within 1 second from the beginning or the end of the scene.

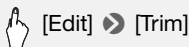
## Trimming Scenes

You can trim MP4 scenes by removing everything up to a certain point or everything after a certain point. By doing so, you leave only memorable moments to keep for posterity.

Operating modes:



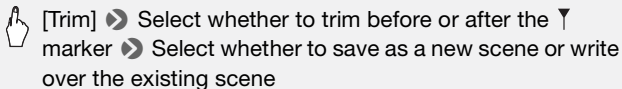
- 1 Play back the desired scene (📖 50).
- 2 Touch the screen and then touch [||] to pause the playback.
- 3 Open the screen for trimming scenes.



- 4 Bring the scene to a precise point, if necessary.

- The point at which is movie will be trimmed is indicated by the ▼ marker.
- Playback controls will appear on the screen (📖 52). Use any special playback modes (fast playback, frame reverse/advance) as necessary to locate the desired point.

- 5 Trim the scene.





Touch [Stop] to interrupt the operation while it is in progress.

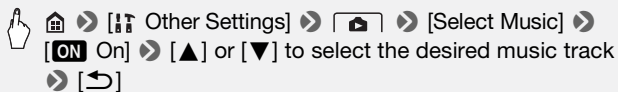
## Slideshow


You can play a slideshow of all the photos and even set it to music.

Operating modes:




- 1 Open the [ Photo Playback] index screen ( 54).
- 2 Select the music track.

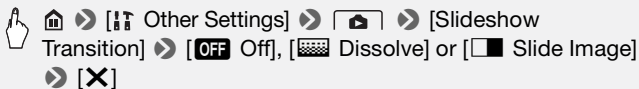


- 3 Touch the photo that will open the slideshow to display it in single photo view.
- 4 Touch the screen to display the playback controls, then touch [] to play back the slideshow set to the selected music track.

### During the photo slideshow

- Touch the screen and drag your finger left and right along the volume bar to adjust the volume.
- Touch the screen and touch [] to stop the slideshow.

### To change the slideshow's transition effects from the index screen



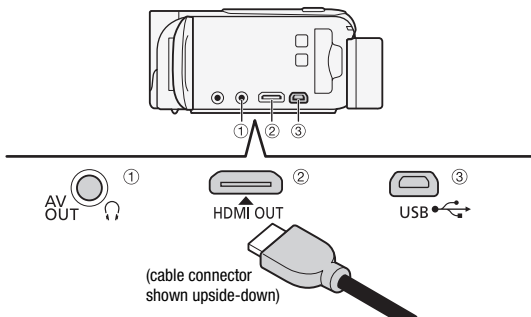


# External Connections

This chapter explains how to connect your camcorder to an external device such as a TV, VCR, or computer. **HFR42 / HFR40**  
You can also use the camcorder's convenient Wi-Fi functions (📖 122).

## Terminals on the Camcorder

Open the LCD panel to access the terminals on the camcorder.



- ① AV OUT/🎧 Terminal
- ② HDMI OUT Terminal\*

The HDMI OUT terminal offers a high-quality digital connection that combines audio and video in a single convenient cable. This terminal is an HDMI mini receptacle. When using a commercially available HDMI cable, make sure the HDMI cable is Type A to Type C.

- ③ USB Terminal

This terminal is a mini-AB receptacle. You can use the supplied USB cable to connect to a computer or other digital devices with standard-A receptacles; or use the optional UA-100 USB Adapter to connect to the camcorder an external hard drive or similar storage device with a standard-A cable (**HFR42 / HFR40** only).

\* When connecting the supplied High Speed HDMI cable to the camcorder, make sure to align the triangle marks on the cable's connector and on the camcorder's terminal.

## Connection Diagrams

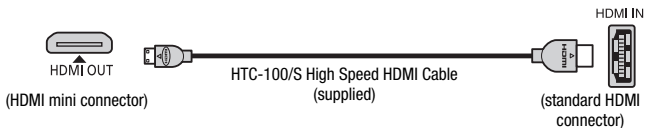
In the following connection diagrams, the left side shows the terminals on the camcorder and the right side shows (for reference only) an example of terminals on a connected device.

### Connection 1

HDMI


**Type: Digital • Quality: High definition • Output only**

Connect to a high-definition TV (HDTV) with an HDMI input terminal.



### About the HDMI™ connection

The HDMI (High-Definition Multimedia Interface) connection (1) is a convenient all-digital connection using a single cable for both video and audio. When you connect the camcorder to an HDTV equipped with an HDMI terminal, you can enjoy video and audio playback at the highest quality.

- The HDMI OUT terminal on the camcorder is for output only. Do not connect it to an HDMI output terminal on an external device, as this may damage the camcorder.
- While the camcorder is connected to an HDTV using connection 1, there will be no video output from the AV OUT/ terminal.
- Correct operation cannot be guaranteed when connecting the camcorder to DVI monitors.
- Depending on the HDTV, correct playback of personal video content may not be possible using connection 1. Try using connection 2.

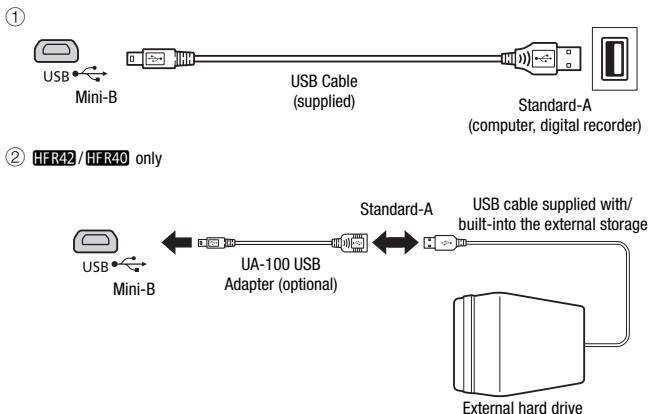
**Type: Analog • Quality: Standard definition • Output only**

Connect to a standard TV or a VCR with audio/video input terminals. Change the following settings on the camcorder:

- [ Other Settings ] > [ ] > [TV Type] according to the TV set (widescreen or 4:3), if the TV cannot automatically detect and change the aspect ratio
- [ Other Settings ] > [ ] > [AV/Headphones] to [ **AV** AV ]


**Type: Digital data connection**

Connect to a computer to save your recordings, to a compatible digital video recorder to copy your recordings, or to an external hard drive to easily save a perfect copy of an entire memory ( **HFR42** / **HFR40** only).





## NOTES

- Power the camcorder using the compact power adapter and only then connect it to the computer using the supplied USB cable in the following cases.
  - To write back scenes recorded with this camcorder that were previously saved on a computer. For details, refer to the Software Guide (PDF file) of PIXELA's software.
  - To transfer music files from the supplied VIXIA CD-ROM to a memory card in the camcorder in order to use them as background music. For details, refer to the Software Guide (PDF file) of PIXELA's software.
  - To save your recordings on a computer.
  - To save a memory onto an external hard drive.
- Sound from the built-in speaker will be muted while a cable is connected to the HDMI OUT terminal or AV OUT/ terminal.
- Audio and video will not be output from the HDMI terminal while Wi-Fi functions are in use.

## Playback on a TV Screen


Connect the camcorder to a TV to enjoy your recordings with family and friends. Playback on an HDTV using the HDMI OUT terminal will ensure the best playback quality.

Operating modes:





**1 Turn off the camcorder and the TV.**

**2 Connect the camcorder to the TV.**

Refer to *Connection Diagrams* ( 103) and select the most appropriate connection for your TV.


**3 Turn on the connected TV.**

On the TV, select as the video input the same terminal to which you connected the camcorder. Refer to the instruction manual of the connected TV.

**4 Turn on the camcorder and set it to  or  mode.**

Play back the desired movies or photos.

## NOTES

- You can also play video directly from your memory card on AVCHD-compatible HDTVs and digital recorders with a card slot **compatible with the type of memory card used\***.
  - We recommend powering the camcorder using the compact power adapter.
  - Connection : When you play back your 16:9 movies on standard TV sets with a 4:3 aspect ratio, the TV set will switch automatically to wide-screen mode if it is compatible with the Video ID-1 system. Otherwise, change the aspect ratio of the TV manually.
- \* Refer to the instruction manual of the device. Depending on the device used, correct playback may not be possible even if the device is AVCHD-compatible. In such case, play back the recordings on the memory card using the camcorder.

# Saving and Sharing Your Recordings

## HFR42 / HFR40 Copying Movies and Photos to a Memory Card

You can copy your recordings from the built-in memory to a memory card.

### Copying Scenes from the Index Screen

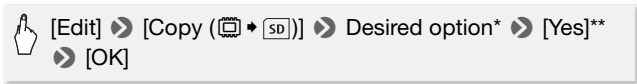
Operating modes:



- 1 Open the desired index screen in the built-in memory (📖 50, 93, 94).

To copy all the scenes recorded on a specific date, drag your finger left/right until a scene you want to copy appears.

- 2 Copy the scenes.



\* When you select [Select], perform the following procedure to select the individual scenes you want to copy before touching [Yes].

\*\*Touch [Stop] to interrupt the operation while it is in progress.

### To select individual scenes

- 1 Touch the individual scenes you want to copy.
  - A checkmark ✓ will appear on the scenes you touch. The total number of selected scenes will appear next to the ✓ icon.
  - Touch a selected scene to remove the checkmark. To remove all checkmarks at once, touch [Remove All] ➤ [Yes].
- 2 After selecting all the desired scenes, touch [OK].

## Options

**[date/folder name]** Copy all the scenes recorded on a particular date. For AVCHD movies, the date will appear in the control button. For MP4 movies, the folder name\* (📁 152) will appear.

**[Select]** Select individual scenes to copy.

**[All Scenes]** Copy all the scenes.

\* The last four digits of the folder name indicate the date the folder was created.

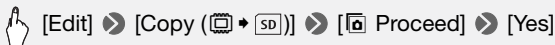
## Copying a Single Photo

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Operating modes:



- 1 In single photo view, select the photo you want to copy.
- 2 Touch the screen to display the playback controls.
- 3 Copy the photo.



- 4 Drag your finger left/right to select another photo to copy or touch [X].

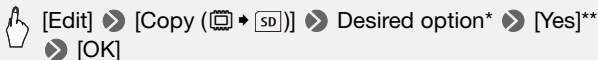
## Copying Photos from the Index Screen

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Operating modes:



- 1 Open the [📁 Photo Playback] index screen in the built-in memory (📖 54).
- 2 Copy the photos.





\* When you select [Select], perform the following procedure to select the individual photos you want to copy before touching [Yes].

\*\*Touch [Stop] to interrupt the operation while it is in progress.


## To select individual photos

### 1 Touch the individual photos you want to copy.

- A checkmark ✓ will appear on the photos you touch. The total number of selected photos will appear next to the  icon.
- Touch a selected photo to remove the checkmark. To remove all checkmarks at once, touch [Remove All]  [Yes].

### 2 After selecting all the desired photos, touch [OK].

## Options


**[folder name]** Copy all the photos taken on a particular date. The folder name\* ( 152) will appear in the control button.

**[Select]** Select individual photos to copy.


**[All Photos]** Copy all the photos.

\* The last four digits of the folder name indicate the date the folder was created.

## IMPORTANT

- Observe the following precautions while the ACCESS indicator is on or flashing. Failing to do so may result in permanent data loss.
  - Do not open the memory card slot cover.
  - Do not disconnect the power source or turn off the camcorder.
  - Do not press .

## NOTES

- In the following cases, you will not be able to copy recordings to the memory card:
  - If the memory card slot cover is open.
  - If the LOCK switch on the memory card is set to prevent writing.
  - If the file numbering is at maximum ( 152).
  - If there is no memory card in the memory card slot.
- When you copy photos, there is not enough space on the memory card, as many files as possible will be copied before stopping the operation.

## HFR42 / HFR40 Converting Movies to MP4 Format

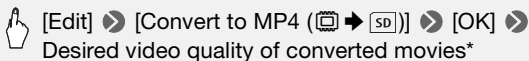
You can convert AVCHD movies into MP4 movies or even convert MP4 movies into smaller MP4 movies. This is convenient, for example, when you want to upload the MP4 movies to the Web.

The movie you want to convert must be in the built-in memory. After conversion, the resulting MP4 movie will be saved on the memory card.

Operating modes:



- 1 Open the desired index screen in the built-in memory (📖 50, 93, 94).
- 2 Open the screen for selecting scenes to convert.



\* Before selecting the video quality, touch [Join Scenes] to join the converted movies into one movie.

- 3 Touch the individual scenes you want to convert.
  - A checkmark ✓ will appear on the scenes you touch. The total number of selected scenes will appear next to the ✓ icon.
  - Touch a selected scene to remove the checkmark. To remove all checkmarks at once, touch [Remove All] ➡️ [Yes].
- 4 After selecting all the desired scenes, touch [OK] and then touch [Next].
  - To add a cinema-look filter\* (📖 65): Touch [FILTER 1] and then select the desired filter. Touch the button again to deactivate the filter.
  - To add decorations\* (📖 69): Touch [🎨].
  - To adjust the volume (📖 52) or background music balance (📖 96): Touch [🎵].

\* When a cinema-look filter is applied to a movie, you cannot add decorations.



- 5 Touch [START] to convert the scene.

Touch [STOP] to interrupt the operation while it is in progress.

- 6 Touch [OK].

## NOTES


- When you convert movies, the video quality you can choose for the resulting MP4 movie will depend on the video quality of the original movie. Based on the following options, movies in the built-in memory will be converted and then copied to the memory card.

Video quality before conversion (  )		Video quality after conversion (  )
AVCHD	MP4	
60P	35 Mbps	Cannot be converted.
MPX, FXP, LP	24 Mbps, 17 Mbps	24 Mbps, 17 Mbps, 4 Mbps
-	4 Mbps	The video quality will remain at 4 Mbps.

- If you convert AVCHD movies with a frame rate of 60i, the frame rate of the resulting MP4 movie will be 30P.

## Saving Recordings on a Computer

Movies recorded with this camcorder are saved in the built-in memory (**HFR42/HFR40** only) or on a memory card. Because space is limited, make sure to save your recordings on a computer on a regular basis. This section explains how to save your recordings on a computer using a USB connection. Use the supplied software **Transfer Utility LE** for AVCHD movies and the supplied software **ImageBrowser EX** for MP4 movies.

**HFR42/HFR40** Refer to *Wi-Fi Functions* ( 122) for details on saving your recordings wirelessly.

### Saving AVCHD Movies (Windows only)

With the software **Transfer Utility LE**, you can save to your computer the scenes you have recorded. Download the software and install it before you connect the camcorder to the computer for the first time. An Internet connection is required to download the software. Perform the following procedures while referring to the supplied 'Transfer Utility LE Startup Guide'.

## POINTS TO CHECK

- Before installing the software, make sure your computer is connected to the Internet.

### Installation

---

#### 1 Download the zip file from PIXELA's Web site.

Visit the PIXELA's site to download the zip file, which contains the software and instruction manual.

[http://pixela.jp/cetule\\_dl/](http://pixela.jp/cetule_dl/)

#### 2 Uncompress the zip file.

The zip file contains the installer (setup.exe) and the Software Guide (PDF file).

#### 3 Run the installer to install the software.

For details, refer to the Software Guide (PDF file) of the PIXELA's software.

### Connecting the Camcorder to a Computer

---

#### 1 Power the camcorder using the compact power adapter.

If the camcorder is connected to the computer while it is powered only by the battery pack, previously saved video files cannot be transferred back to the camcorder and music files cannot be transferred from the supplied VIXIA CD-ROM to a memory card in the camcorder.

#### 2 Camcorder: Open the desired index screen ( 50, 93, 94).

#### 3 Connect the camcorder to the computer using the supplied USB cable.

Connection -. Refer to *Connection Diagrams* ( 104).

#### 4 Camcorder: Select [All (for PC only)].

Camcorder: When the connection is successfully established, [USB Connection] appears on the screen.

#### 5 Computer: Click the icon shown on the right.

#### 6 Follow the onscreen instructions to complete the procedure.





For details about using the software, refer to the Software Guide (PDF file) of the PIXELA's software.

## Saving MP4 Movies and Photos (Windows/Mac OS)

---

With the supplied software **ImageBrowser EX** you can save MP4 movies and photos to your computer and easily organize them. Refer to the 'ImageBrowser EX User Guide' (PDF file) for the full system requirements and other information.

### Installation

---

Install the software before you connect the camcorder to the computer for the first time. Make sure to install the software even if you have a different version of **ImageBrowser EX** on your computer. The auto-update function of the software may make available to you features optimized for this camcorder.

The 'ImageBrowser EX User Guide' will also be installed with the software.



#### POINTS TO CHECK

- Before installing the software, make sure your computer is connected to the Internet.
- 1 **Insert the VIXIA CD-ROM into the computer's disc drive.**
  - 2 **Windows: Open the drive into which you inserted the CD-ROM using Windows Explorer.**  
**Mac OS: Use Finder and click on the CD-ROM icon.**
  - 3 **Click/Double-click the Disc\_Setup.exe icon.**
  - 4 **Click [ImageBrowser EX].**

- 5 Follow the onscreen instructions to select your area (continent), country/region and language.

Available options will vary depending on your country/region.

- 6 In the main installer panel, click [Easy Installation].

For Windows users, if a User Account Control dialog box appears, follow the instructions.



- 7 Follow the onscreen instructions to complete the installation.

- During the installation process, you may be prompted to install Microsoft Silverlight. Follow the instructions to do so.
- **CameraWindow** will also be installed.

### To check that the software was installed correctly

You can check that the software was installed correctly by looking for the ImageBrowser EX icon in the following location.

**Windows:** From the Start Menu\*, All Programs ➤ Canon Utilities ➤ ImageBrowser EX

**Mac OS:** In the Dock, on the Desktop.

\* Windows 8 users: Display the Desktop screen first.

If you cannot find the icon, check your Internet connection and install the software again.

### First-time connection to a computer running Windows

The first time you connect the camcorder to the computer, you also need to select the **CameraWindow** auto-launch setting.

### Connecting the Camcorder to a Computer

- 1 Power the camcorder using the compact power adapter.
- 2 Open the [**Movie Playback**] index screen for MP4 movies (📖 50) or [**Photo Playback**] index screen (📖 54).
- 3 Connect the camcorder to the computer using the supplied USB cable.

- Connection [3]-①. Refer to *Connection Diagrams* (📖 104).
- Camcorder: When the connection is successfully established, [USB Connection] appears on the screen.

#### 4 Save the recordings onto the computer.

Refer to relevant sections in the 'ImageBrowser EX Instruction Manual', which can be accessed through the ? menu on the upper right of the software's screen.

#### ! IMPORTANT

- **When the camcorder is connected to a computer:**
  - Do not open the memory card slot cover and do not remove the memory card.
  - Do not access, change or delete any of the camcorder's folders or files directly from the computer as this may result in permanent data loss. When saving recordings on a computer, use **Transfer Utility LE** for AVCHD movies and **ImageBrowser EX** for MP4 movies and photos.
- Observe the following precautions while the ACCESS indicator is on or flashing. Failing to do so may result in permanent data loss.
  - Do not open the memory card slot cover.
  - Do not disconnect the USB cable.
  - Do not turn off the camcorder or the computer.
  - Do not change the camcorder's operating mode.
- Operation may not work correctly depending on the specifications/settings of your computer.
- If you wish to use the recordings on your computer, make copies of them first. Use the copied files, retaining the originals.

#### i NOTES

- Depending on the computer, you may not be able to play back movies.
- The following types of MP4 scenes will be recognized as multiple files on other devices.
  - Scenes exceeding 4 GB
  - Scenes recorded at 35 Mbps exceeding 30 minutes
  - Scenes recorded at a video quality other than 35 Mbps exceeding 1 hour
- **Users of Windows 8, Windows 7, Windows Vista, Windows XP and Mac OS X:**  
Your camcorder is equipped with the standard Picture Transfer Protocol

(PTP) allowing you to transfer photos (JPEG only) simply by connecting the camcorder to a computer using the supplied USB cable, without having to install the supplied software **ImageBrowser EX**.

## **HFR42 / HFR40** Memory Save: Saving an Entire Memory onto an External Hard Drive




You can easily save all the movies and photos you recorded onto a commercially available external hard drive connected directly to the camcorder\*. You can also use the camcorder to play back your recordings directly from the hard drive. Initialize the hard drive (📖 118) when you use it with this camcorder for the first time.

\* If the USB cable supplied with the external hard drive has a standard-A connector, you will need to use the optional UA-100 USB Adapter.

Operating modes:



### Saving a Memory onto an External Hard Drive

- 1 Power the camcorder using the compact power adapter.
- 2 Press  to set the camcorder to playback mode.
- 3 Connect the camcorder to the external hard drive using the optional UA-100 USB Adapter.  
Connection -. Refer to *Connection Diagrams* (📖 104).
- 4 Save the entire contents of the desired memory.

 [Save to Hard Drive] ➤ Desired memory ➤ [Yes]\*  
➤ [OK]

\* Touch [Stop] ➤ [Yes] ➤ [OK] to interrupt the operation while it is in progress.

- After selecting the memory, you can check the name of the folder that will be created on the hard drive. Every memory save operation will create a separate memory save folder with the date (in numerical form) used as the folder name; up to 10 memory save folders can be created for any given date and up to 300 memory save folders can be saved on a single hard drive.

## Before disconnecting the external hard drive

Before turning off or physically disconnecting the external hard drive, be sure to safely end the connection to the camcorder to avoid damage to your files. From the [External Hard Drive] screen:



[Safely Remove Hard Drive] ► [Yes]



### IMPORTANT

- Make sure you power the camcorder with the compact power adapter before you save a memory to the external hard drive. If the compact power adapter becomes disconnected, the connection between the camcorder and the hard drive will end, which may lead to the corruption of data in the hard drive.



### NOTES

- Initialize the external hard drive (📖 118) when you use it with this camcorder for the first time.
- You cannot select both the built-in memory and memory card to save them simultaneously.
- You cannot use the following types of external hard drives.
  - USB-powered portable hard drives
  - Hard drives with a capacity over 2 TB
  - USB flash drives or media connected to card readers
- If the external hard drive is partitioned, only the first partition will be recognized.

## Playing Back Previously Saved Recordings from the External Hard Drive

---

**1 Power the camcorder using the compact power adapter.**

**2 Press**  **to set the camcorder to playback mode.**

**3 Connect the camcorder to the external hard drive using the optional UA-100 USB Adapter.**

Connection -②. Refer to *Connection Diagrams* (📖 104).


**4 Touch [Play Back from Hard Drive] and select the memory save folder you wish to play back.**

- If you performed multiple memory save operations on the same day (for example, if you saved the built-in memory and then a memory

card), the folder name of memory save folders following the first one will end in a numerical suffix.

- The index screen will appear.

### 5 Touch a recording to play it back.

To switch to another memory save folder, touch [  ] and then select the memory save folder you wish to play back. Repeat step 5.

### 6 When you have finished playing back, be sure to safely end the connection to the external hard drive before physically disconnecting it.






[Safely Remove Hard Drive] ➤ [Yes]

### To delete a memory save folder

With the external hard drive connected to the camcorder:

- 1 Select the memory save folder you want to delete.
- 2 Delete the memory save folder.



[  ] ➤ [  Other Settings ] ➤ [  ] ➤ [Delete Memory Save Folder] ➤ [Yes] ➤ [OK]


### 3 Safely end the connection to the external hard drive before physically disconnecting it.

- Be careful when deleting recordings. Once deleted, recordings cannot be recovered.
- Observe the following precautions while the external hard drive's access indicator is on or flashing.
  - Do not disconnect the USB cable.
  - Do not disconnect the camcorder or the external hard drive.
  - Do not change the camcorder's operating mode.

## Initializing the External Hard Drive

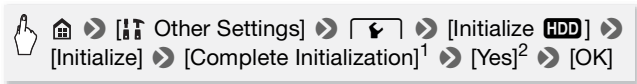
### 1 Power the camcorder using the compact power adapter.

Do not disconnect the power source or turn off the camcorder until the initialization is completed.


- 2 Press  to set the camcorder to playback mode.
- 3 Connect the camcorder to the external hard drive using the optional UA-100 USB Adapter.

Connection  3)-(2). Refer to *Connection Diagrams* ( 104).

- 4 Initialize the external hard drive.



<sup>1</sup> Touch this option if you want to physically erase all the data rather than just clear the file allocation table of the hard drive. For large-capacity hard drives this operation can take several hours.

<sup>2</sup> If you selected the [Complete Initialization] option, you can touch [Cancel]  [OK] to cancel the initialization while it is in progress. All recordings will be erased and the hard drive can be used without any problem.

- 5 Safely end the connection to the external hard drive before physically disconnecting it.

### IMPORTANT

- Initializing the external hard drive will permanently erase all the data on the hard drive (including your recordings, previous data not saved with the camcorder, and partitioned drives). Make sure to copy in advance important data to a computer or other device.

## Copying Recordings to an External Video Recorder

Operating modes:



### In High Definition

Connect the camcorder to Blu-ray Disc recorders and other AVCHD-compatible digital video recorders using the supplied USB cable to make perfect copies of your movies in high definition. If the external digital video recorder has an SD memory card slot\*, you can use the memory card to copy your movies without connecting the camcorder.

\* Make sure the external device is compatible with the type of memory card used.

## Connecting

---

- 1 Power the camcorder using the compact power adapter.
- 2 Open the desired index screen (📖 50, 93, 94).
- 3 Connect the camcorder to the digital video recorder using the supplied USB cable.

Connection [3]-①. Refer to *Connection Diagrams* (📖 104).

- 4 **HFR42/HFR40 Camcorder:** Select the memory that contains the scenes you want to copy.
  - Select an option other than [All (for PC only)].
  - When the connection is successfully established, [USB Connection] appears on the screen.

## Recording

---

Details will vary depending on the device used so be sure to refer to the instruction manual of the digital video recorder.

### In Standard Definition

---

You can copy your movies by connecting the camcorder to a VCR or a digital video recorder with analog audio/video inputs. Video output will be in standard definition, although the original scenes are in high definition.






## Connecting

---

Connect the camcorder to the VCR using Connection [2]. Refer to *Connection Diagrams* (📖 104).

## Recording





---

- 1 **External recorder:** Load a blank cassette or disc and set the recorder to record pause mode.
- 2 Turn on the camcorder and open the [ Movie Playback] index screen for AVCHD movies (📖 50).
  - We recommend powering the camcorder using the compact power adapter.
  - Verify that     [AV/Headphones] is set to [**AV** AV].



**3 Camcorder: Locate the scene you wish to copy and pause the playback shortly just before the desired scene.**

**4 Camcorder: Resume playback.**

By default, the date and time will be embedded in the output video signal. You can change this using the     [Display Date/Time] setting.

**5 External recorder: Start recording when the scene you wish to copy appears; stop recording when it ends.**

**6 Camcorder: Stop playback.**

## NOTES

- Use an external Blu-Ray Disc recorder compliant with AVCHD ver. 2.0 specifications to copy onto Blu-Ray discs movies recorded in 60P or MXP.


---

## Uploading MP4 Movies and Photos to the Web

With the supplied software **ImageBrowser EX**, you can upload your MP4 movies to YouTube and photos to Facebook from your computer. Additionally, you can use **CANON iMAGE GATEWAY\*** to make photo albums and more.

\* This service may not be available in all countries/regions.

## Installation

Install the software before you connect the camcorder to the computer for the first time. The software is compatible with computers running Windows or Mac OS operating systems. Refer to *Saving MP4 Movies and Photos (Windows/Mac OS)* ( 113).

## Connecting to the Computer and Uploading Your Recordings

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Refer to the relevant sections in the 'ImageBrowser EX Instruction Manual' (PDF file).



HFR42 / HFR40

# Wi-Fi Functions

This chapter contains information about how to operate the Wi-Fi functions of your camcorder, starting with the Wi-Fi network setup needed to add your camcorder to an existing Wi-Fi network.

## Introduction to Wi-Fi

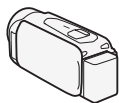
When you use the camcorder's Wi-Fi function to connect to a smartphone<sup>1</sup>, you can wirelessly save, play back and upload your recordings. You can even use a smartphone as a remote control and record using the device's screen. Refer to *Glossary* (📖 143) for a definition of the frequently used terms in this text.

<sup>1</sup> For brevity's sake, "smartphone" is used in this text to refer to Wi-Fi-enabled smartphones and tablets while "iOS device" refers to Wi-Fi-enabled iPhones and iPads.

### Wi-Fi connection

After you download the CameraAccess app<sup>2</sup>, use your iOS device or Android smartphone to remotely control the camcorder and make recordings (📖 125).

<sup>2</sup> The CameraAccess app, provided by PIXELA, is available for free from the App Store (for iOS devices) and Google Play™ (for Android smartphones).

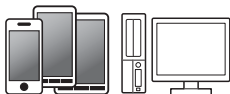


Smartphone

### Wi-Fi connection B

Wirelessly connect the camcorder to your iOS or Android smartphone or computer<sup>3</sup> and use the device's Web browser to view recordings in the camcorder ( 126).

<sup>3</sup> You can also use a computer connected via an access point.



Smartphone or similar device

### Wi-Fi connection C

After you download the Movie Uploader app<sup>4</sup>, wirelessly connect the camcorder to an iOS device ( 128) to save, play back and upload your recordings. You can even use this connection type if you plan to share videos on YouTube and Facebook on the go.

<sup>4</sup> The Movie Uploader app, provided by PIXELA, is available for free from the App Store.



iOS device



### Wi-Fi connection D

Wirelessly connect the camcorder to a wireless router (access point) on your home network. Use this connection if you plan to connect to CANON iMAGE GATEWAY ( 130). After doing so, you can even share videos on YouTube and Facebook.



Wireless router  
(Access point)



## **!** IMPORTANT

- Using an unprotected Wi-Fi network can expose your files and data to monitoring by unauthorized third parties. Be aware of the risks involved.

## **i** NOTES

- Do not open the memory card slot cover during the wireless connection.
- While using Wi-Fi functions, the camcorder's automatic power off function will be disabled.

### **Before Using Wi-Fi Functions**

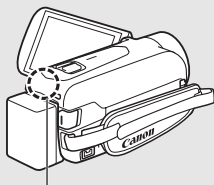
Based on the function, the camcorder will wirelessly connect to a Wi-Fi-enabled device, such as a smartphone, directly or to a Wi-Fi network via an access point (wireless router)\*. After selecting the function you want to use, follow the onscreen directions to connect the camcorder.

\* Depending on the manufacturer, the access point may be referred to using a different name, such as wireless LAN router or wireless network router.

- Make sure the optional WM-V1 Wireless Microphone is not attached to the camcorder. Wi-Fi functions are not available when the microphone is attached.

### **About the Wi-Fi antenna**

When using the camcorder's Wi-Fi functions, do not cover the back portion of the camcorder with your hand or other object. The Wi-Fi antenna is located in the back portion and covering it may interfere with wireless signals.



Wi-Fi antenna

## About the camcorder's Wi-Fi standard

The camcorder's Wi-Fi standard complies with the IEEE 802.11 b/g/n protocol and operates in the 2.4 GHz band. As such, the maximum data transfer rate is 11 Mbps for IEEE 802.11b, 54 Mbps for IEEE 802.11g, and 150 Mbps for IEEE 802.11n. Note that these are theoretical values and actual data transfer rates may differ.

## Recording Movies Using a Smartphone as a Remote Control

Using the CameraAccess app\* for iOS devices and Android™ smartphones, you can control the camcorder from a distance while you view the camcorder's image on the smartphone's screen. Not only can you control the camcorder to start and stop recording, you can also record the camcorder's image directly onto your smartphone.

\* The CameraAccess app, provided by PIXELA, is available for free from the App Store (for iOS devices) and Google Play™ (for Android smartphones).



Operating modes:



### POINTS TO CHECK

- Before you perform this procedure for the first time, download and install the CameraAccess app on your smartphone. The app can be downloaded for free from the following sites (English only).

App Store:

<http://itunes.com/apps/cameraaccess>

Google Play™:

<http://play.google.com/store/apps/details?id=jp.co.pixela.cameraaccess>

- 1 Camcorder: Set the camcorder to receive remote control commands.**



- The camcorder's SSID (network name) and password will appear.
- The camcorder will be ready to connect with the smartphone.

### 2 Smartphone: Activate Wi-Fi in the settings screen.

The network names of detected access points will appear.

### 3 Smartphone: Touch the access point with the same SSID as that of the one from step 1.

### 4 Smartphone: Enter the password.

[Connected] will appear on the camcorder's screen and the connection will be established.

### 5 Smartphone: Start the CameraAccess app.

### 6 Smartphone: Operate the controls on the screen while viewing the image from the camcorder.

### 7 Camcorder: Touch [End] when finished.

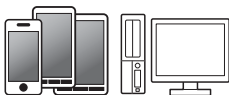
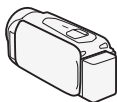
## NOTES

- For details about the CameraAccess app, visit PIXELA's Web site.  
<http://pixela.jp/ceca> (English only)
- This function is not available in the following cases.
  - When the video quality is 60P.
  - When the frame rate is 24P for an MP4 movie.
  - When dual recording is activated.

## Remote Browse: Viewing Recordings Using a Web Browser on Your iOS Device or Android Smartphone

With the Remote Browse function, you can use the Web browser on your iOS device, Android smartphone, computer or similar device to show a list of recordings in the camcorder, play them back and even download them.\* This conveniently allows you to view your recordings while you are out.

\* Depending on the device, OS, browser, movie format and video quality, you may not be able to play back or download recordings. For details, visit your local Canon Web site.



Smartphone or similar device

Operating modes:




- 1 Camcorder:** From any movie index screen, set the camcorder to connect with the smartphone.



- The camcorder's SSID (network name) and password will appear.
  - The camcorder will be ready to connect with the smartphone.
- 2 Smartphone: Activate Wi-Fi in the settings screen.**  
The network names of detected access points will appear.
  - 3 Smartphone: Touch the access point with the same SSID as that of the one from step 1.**
  - 4 Smartphone: Enter the password (first time only).**
    - [Connected] will appear on the camcorder's screen and the connection will be established.
    - If you have already performed this procedure before, the connection will be established automatically without entering the password.
  - 5 Smartphone: Start the Web browser.**
  - 6 Smartphone: Enter the URL that appears on the camcorder's screen into the Web browser's address bar.**
    - The Remote Browse screen will appear.
    - The URL is always the same so you may find it convenient to bookmark the URL.
  - 7 Smartphone: Touch [AVCHD] on the upper left of the screen and open the desired index screen. Next, touch the desired recording from the list.**

For movies, the selected recording will start playing back. For photos, the photo will be displayed.

**8 Smartphone: Touch  to save the recording on the smartphone.**

**9 Smartphone: Touch  when finished.**

**10 Camcorder: Touch [End] when finished.**

## NOTES

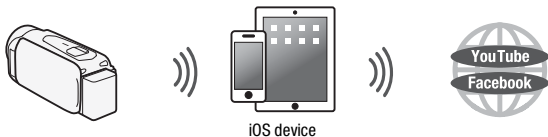
- The following types of MP4 scenes will be recognized as multiple files on other devices.
  - Scenes exceeding 4 GB
  - Scenes recorded at 35 Mbps exceeding 30 minutes
  - Scenes recorded at a video quality other than 35 Mbps exceeding 1 hour

## Uploading Videos Using an iOS Device

Using the Movie Uploader app\* for iOS devices, you can connect the camcorder to the device to upload your movies to YouTube and Facebook even when you are away from your home network. You can save\*\* and play back MP4 movies and photos on an iOS device.

\* The Movie Uploader app, provided by PIXELA, is available for free from the App Store.

\*\* Not available for MP4 movies recorded at 35 Mbps.



Operating modes:



## POINTS TO CHECK

- Before you perform this procedure for the first time, install the Movie Uploader app on your iOS device. The app can be downloaded for free



from the following site.  
<http://itunes.com/apps/movieuploader>

- 1 Camcorder: From any movie index screen, set the camcorder to connect with the iOS device.**



- The camcorder's SSID (network name) and password will appear.
  - The camcorder will be ready to connect with the iOS device.
- 2 iOS device: Touch Settings > Wi-Fi and then turn Wi-Fi on.**  
The network names of detected access points will appear.
  - 3 iOS device: Touch the access point with the same SSID as that of the one from step 1.**
  - 4 iOS device: Enter the password.**
    - [Connected] will appear on the camcorder's screen and the connection will be established.
    - If you have already performed this procedure before, the connection will be established automatically without entering the password.
  - 5 iOS device: Use the Movie Uploader app to upload the camcorder's movies.**  
You can also play back or save MP4 movies.
  - 6 Camcorder: Touch [End] when finished.**  
After the connection has ended, the index screen will appear.

## NOTES

- Depending on factors such as the wireless network conditions, it can take some time to upload video files.
- The procedure above may differ depending on the version of iOS you are using.
- For details about the Movie Uploader app, visit PIXELA's Web site.  
<http://www.pixela.co.jp/oem/canon/e/movieuploader/> (English only)
- The following types of MP4 scenes will be recognized as multiple files on other devices.
  - Scenes exceeding 4 GB
  - Scenes recorded at 35 Mbps exceeding 30 minutes

- Scenes recorded at a video quality other than 35 Mbps exceeding 1 hour

## Sharing Recordings with CANON iIMAGE GATEWAY

After you register for CANON iIMAGE GATEWAY\*, you will be able to access various Web services\*\*. You will be able to upload movies and photos to online albums, share the albums on Twitter, upload movies to Facebook and YouTube, send links to your online albums by e-mail to friends and family, and more! To use this function, you will need an access point connected to the Internet.

\* Availability differs from area to area.

\*\* "Web services" is used in this text to refer to various Internet services supported by CANON iIMAGE GATEWAY.



### CANON iIMAGE GATEWAY

CANON iIMAGE GATEWAY is a site that provides various photo-related services for owners of qualified Canon products. After you complete the free registration online, you can use the Web services, create online photo albums, and more. Visit Canon's Web site for information on registration and countries/regions where you can use this service.

<http://canon.com/cig>



### General requirements

- Computer with the supplied software **ImageBrowser EX** and **CameraWindow** correctly installed. For details on installing the software, refer to *Saving MP4 Movies and Photos (Windows/Mac OS)* (📖 113).
- Completed free registration online for CANON iIMAGE GATEWAY.

- Account settings for YouTube, Facebook and Twitter (depending on the services you plan to use).

## Setting the Desired Web Services in the Camcorder

Using the supplied software **CameraWindow**, log in to **CANON iMAGE GATEWAY** and set the Web services you want to use. Refer to 'CameraWindow Instruction Manual' for details on using the software.

Operating modes:



- 1 Camcorder: Open the [Movie Playback] index screen for MP4 movies (50).**

Alternatively, you can open the [Photo Playback] index screen (54).

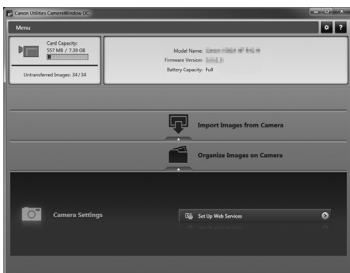
- 2 Connect the camcorder to the computer using the supplied USB cable.**

Connection 3-1. Refer to *Connection Diagrams* (104).

- 3 Computer: Start CameraWindow.**

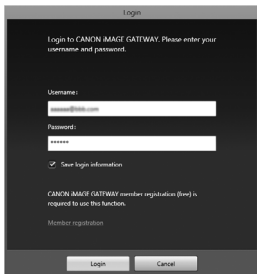
- Windows: If the AutoPlay dialog box appears, click Downloads Images From Canon Camera to open the main screen.
- Mac OS: **CameraWindow** will automatically start and the main screen will appear.

- 4 Computer: Click Camera Settings > Set Up Web Services.**



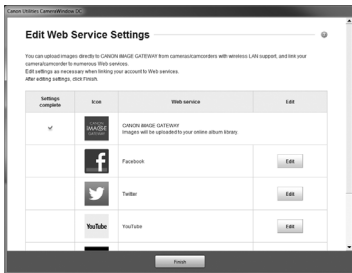
- 5 Computer: Enter your account information > click Login.**


After you log in, the camera settings screen will appear.



- 6 Computer: Click Edit Web Services > Desired Web service > Edit > Follow the onscreen instructions and enter your account information for the selected Web service > Set > Finish.**

The camera settings screen will appear again.



- 7 Computer: Select the Web service to set in the camcorder and then click .**

- Repeat to select multiple Web services.
- The selected Web services will appear in the camera panel.
- You can click ▲ and ▼ to change the order in which the Web services appear in the camcorder.

- 8 Computer: Click Menu in the upper left.**

The selected Web services will be set in the camcorder and the **CameraWindow** menu screen will appear.

- 9 Computer: Exit CameraWindow and then end the connection between the camcorder and computer.**

## Available Web services\*

Web service	What you can do
CANON iMAGE GATEWAY	Upload MP4 movies and photos to your online photo albums.
Facebook	You can upload movies directly to Facebook.
Twitter	Share recordings on Twitter. You can post a link to your online photo album on your Twitter feed.
YouTube	You can upload movies directly to YouTube.
E-mail notification	You can send e-mail notifications with a link to your online photo album. You can even set up to 20 e-mail addresses.

\* The available Web services may be updated. For details, refer to the help module of CANON iMAGE GATEWAY.

### NOTES

- If the date set in the camcorder is not correct, the camcorder cannot connect to CANON iMAGE GATEWAY. Make sure the date is correct before trying to establish a connection.
- When the number of set Web services reaches maximum, you cannot set any more. Delete unnecessary Web services and then set the desired Web service.
- You cannot set multiple accounts for Web services other than e-mail.
- CANON iMAGE GATEWAY, Facebook, Twitter and e-mail notifications are available only for MP4 movies and photos when you use CameraWindow.

## Sharing Your Recordings Using Web Services

Conveniently share your recordings with family and friends using Web services. You can upload movies to YouTube and Facebook. Also, you can upload movies and photos to online albums on CANON iMAGE GATEWAY. Then, you can post links to those online albums on Twitter.

Operating modes:



- 1 From any movie index screen, set the camcorder to connect with the Web service.



[Wi-Fi]



[To Web Service]



[OK]

- 2 When [Configuration completed] appears on the screen, touch [OK].
- 3 Perform the procedure in *Wi-Fi Connection Using an Access Point* (📖 137).  
[Connected] will appear on the camcorder's screen and the connection will be established.
- 4 **Select the desired Web service.**
  - Select one of the available Web services other than e-mail.
  - You can send an e-mail notification of the when your movies and photos are uploaded (📖 135).
- 5 **Touch the type of upload (AVCHD movie, MP4 movie or photo) and the memory on which the desired recordings are saved.**
- 6 Touch [OK].
- 7 Touch the scene or photo to upload.
- 8 Touch [OK].
  - If you are uploading to YouTube, read the YouTube agreement carefully and touch [I Agree] if you agree.
  - The upload will begin automatically.
  - You can touch [Stop] and then [✕] to cancel the wireless transfer while it is in progress.

### Checking your uploads using CANON iMAGE GATEWAY Library

You can use the CANON iMAGE GATEWAY Library screen to see the movies and photos you uploaded. You can also check what files you have sent and the various settings for the Web services. For details on CANON iMAGE GATEWAY, refer to the Help module (in the upper right of the screen).

#### NOTES

- **Upload limits for movies:** The maximum length of movies you can upload is 10 minutes (15 minutes for YouTube); the maximum size is less than 2 GB.

- For movies, you can upload one at a time; for photos, up to 10 at a time.
- Depending on the wireless router's settings and capability, it can take some time to upload files.

## Sending Links to Recordings by E-mail

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After you upload movies and photos to online albums on CANON IMAGE GATEWAY, you can send links to those albums by e-mail to family and friends.

Operating modes:



### To set e-mail addresses in the camcorder

You can set up to 20 e-mail addresses in the camcorder.

- 1 Computer: Start CameraWindow and log in to CANON IMAGE GATEWAY.  
Refer to *Setting the Desired Web Services in the Camcorder* (📖 131).
- 2 Computer: Click Edit Web Services > Desired Web service > Edit > Follow the onscreen instructions and set the e-mail address > Set > Finish
- 3 Computer: Select the Web service to set in the camcorder and then click .
  - Repeat to select multiple Web services.
  - The selected Web services will appear in the camera panel.
  - You can click ▲ and ▼ to change the order in which the Web services appear in the camcorder.
- 4 Computer: Click Menu in the upper left.  
The selected Web services will be set in the camcorder and the **CameraWindow** menu screen will appear.
- 5 Computer: Exit CameraWindow and then end the connection between the camcorder and computer.

### To set e-mail notifications

- 1 Set the camcorder to connect with the Web service.



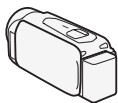
- 2 When [Configuration completed] appears on the screen, touch [OK].
- 3 Perform the procedure in *Wi-Fi Connection Using an Access Point* (📖 137).  
[Connected] will appear on the camcorder's screen and the connection will be established.
- 4 Touch [✉].
- 5 Perform steps 5 to 8 of *Sharing Your Recordings Using Web Services* (📖 133).

### NOTES

- E-mail addresses must consist of single-byte characters. Only e-mail addresses with 16 or less characters before the @ mark can be set in the camcorder.

## Playback on a Computer

Using the Media Server function, you can wirelessly view your movies and photos on your computer or similar device. You will need an access point connected to your home network and software installed on your computer that can play back movies and photos on the media server. We recommend that you connect the computer to the access point using a LAN cable. Refer also to the instruction manuals for the computer, software and access point.



LAN cable



Access point

Computer

Operating modes:

AUTO



SCN

P

AVCHD

MP4



- 1 Camcorder: Activate the media server function.



- If you have already performed this procedure before, the connection will be established automatically. Skip to step 4.
- 2 Camcorder: When [Save the access point] appears on the screen, touch [OK].**
  - 3 Camcorder: Perform the connection in *Wi-Fi Connection Using an Access Point* (📖 137).**
    - [Connected] will appear on the camcorder's screen and the connection will be established.
    - After the connection is established, you can touch [View Information] to view the access point's SSID, connection protocol, and the camcorder's IP address and MAC address.
  - 4 Computer: Select your camcorder's model number from the list.**
  - 5 Computer: Select the folder for the camcorder's built-in memory or memory card and play back the movies and photos.**
  - 6 Camcorder: Touch [End] when finished.**

### IMPORTANT

- Do not open the memory card slot cover during the wireless connection.

### NOTES

- Depending on the wireless router's settings and capability, playback may take time to start or may not appear smooth. For details, refer to *Troubleshooting* (📖 163).

## Wi-Fi Connection Using an Access Point

The camcorder can connect to a Wi-Fi network using a wireless router (access point) and even remember the settings for the 4 most recently used access points. When this is exceeded, the oldest setting will be replaced.

## General requirements

- Correctly configured router that complies with the 802.11b/g/n protocol and is Wi-Fi certified (bears the logo shown on the right) and a home network.



Operating modes:



Touch the desired connection method.

## Options

**[WPS: Button]\*** Simply press and hold the WPS button on your wireless router and then touch the camcorder's screen. This is the easiest connection method if you are using a WPS-compatible router. For details, see *Wi-Fi Protected Setup (WPS)* (📖 138).

**[WPS: PIN Code]\*** Access the wireless router's configuration screen using your Web browser. The camcorder will give you a PIN code, which you will enter into the browser. You will need a WPS-compatible router and a computer or other device connected to it. For details, see *Wi-Fi Protected Setup (WPS)* (📖 138).

**[Search for Access Points]** Following the camcorder's onscreen instructions, you select your wireless router from a list and then enter your password. For details, see *Searching for Access Points* (📖 139)

**[Manual Setup]** You manually enter the wireless router's name, password and other network settings. This method is recommended for advanced users of Wi-Fi networks. For details, see *Manual Setup* (📖 140).

\* WPS, which stands for Wi-Fi Protected Setup, is a standard that makes connecting to a wireless router easier.

## Wi-Fi Protected Setup (WPS)

If your wireless router is WPS-compatible (bears the logo shown on the right), connecting the camcorder to it can be very easy. With WPS, you will either use the [WPS: Button] method or [WPS: PIN Code] method (see the description in the previous section). If you cannot successfully connect the camcorder using WPS, try using the



[Search for Access Points] method. Refer also to the router's instruction manual.

### 1 [WPS: Button] method

Press and hold the WPS button on the wireless router.

- Depending on the router, the amount of time required may differ.
- Make sure the router's WPS function is activated.

### [WPS: PIN Code] method

From a computer or similar device connected to the wireless router, use the Web browser to open the router's WPS settings screen. After the 8-digit PIN code appears on the camcorder's screen, enter it into your router's WPS settings screen.

### 2 Within 2 minutes, touch [OK] on the camcorder's screen.

- The camcorder will connect to the wireless router.
- You can touch [Stop] and then [OK] to interrupt the Wi-Fi Protected Setup while it is in progress.
- After the connection is established, continue using the function you were previously using. For details, refer to the procedure in *Viewing and Changing Wi-Fi Settings* (📖 142), *Sharing Your Recordings Using Web Services* (📖 133) or *Playback on a Computer* (📖 136) as necessary.

## Searching for Access Points

---

The camcorder will automatically detect access points in the vicinity. After you select the desired access point, you simply enter the password (encryption key) to connect the camcorder.

To enter text for the various settings, use the virtual keyboard (📖 140).

### 1 Note the access point's network name (SSID) and encryption key.

### 2 When the detected access points appear, touch the desired access point and then touch [OK].

You can touch [▲] and [▼] to go through the detected access points.

### 3 In the field for encryption key, enter the encryption key and then touch [OK].

If the access point selected in step 2 did not have a [🔒] icon, this step is not necessary.

#### 4 Touch [OK].

After the connection is established, continue using the function you were previously using. For details, refer to *Viewing and Changing Wi-Fi Settings* (📖 142) or *Sharing Your Recordings Using Web Services* (📖 133), as necessary.

#### Using the virtual keyboard

When you need to enter text for various settings, touch the text field and a virtual keyboard will appear on the screen. The illustration below explains the various keys you can use.



- 1 Switch between letters and numbers/special characters.
- 2 Change the position of the cursor.
- 3 Delete the character to the cursor's left (backspace).
- 4 Caps Lock. When the numerical keyboard is displayed, [#%?] switches between set 1 and set 2 of special characters.

### Manual Setup

Perform this procedure to manually configure the wireless connection settings. This may be necessary, for example, if your wireless router's network name (SSID) cannot be detected due to the stealth function being enabled. Manual setup is for advanced users of Wi-Fi networks. To enter text for the various settings, use the virtual keyboard (📖 140).

- 1 In the field for SSID, enter the SSID and then touch [Next].
- 2 In the authentication/encryption method area, touch [OPEN NONE] and then touch the desired method.  
If you selected [OPEN WEP], the WEP index is 1.
- 3 In the field for encryption key, enter the encryption key and then touch [Next].

In step 2, if you selected [OPEN NONE], this step is not necessary.

**4 Touch [Automatic] or [Manual] to select how to obtain the IP address.**

If you selected [Automatic], proceed to step 11.

**5 For both the IP address and subnet mask areas, touch [0.0.0.0] and then touch [▲]/[▼] to change the value.**

Touch and next field and change the value, as necessary.

**6 Touch [OK] and then touch [Next].**

**7 In the default gateway area, touch [0.0.0.0] and then touch [▲]/[▼] to change the value.**

Touch and next field and change the value, as necessary.

**8 Touch [OK] and then touch [Next].**

**9 For both the primary and secondary DNS server areas, touch [0.0.0.0] and then touch [▲]/[▼] to change the value.**

Touch and next field and change the value, as necessary.

**10 Touch [OK] and then touch [Next].**

**11 Touch [OK].**

- After the connection is established, continue using the function you were previously using. For details, refer to the procedure in *Viewing and Changing Wi-Fi Settings* (📖 142) or *Sharing Your Recordings Using Web Services* (📖 133), as necessary.

**i** NOTES

- The Wi-Fi functions available and the setup method will vary depending on the specifications and characteristics of the Wi-Fi network you want to use.

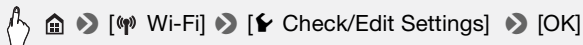
## Viewing and Changing Wi-Fi Settings

When the camcorder is connected to an access point or to a Wi-Fi-enabled device, you can view the Wi-Fi connection settings and even change them, if necessary.

Operating modes:



- 1 From any movie index screen, open the setting selection screen.



### To view the smartphone's connection settings

- 2 Touch [Smartphone Connection Settings].

The camcorder's SSID and password will appear.

- 3 If necessary, touch [Edit] ➤ [Manual Setup] to change the settings and then perform the procedure in *Manual Setup* (📖 140).

The next time you make a wireless connection, you will need to change the Wi-Fi settings in the smartphone.

### To view the access point's connection settings

- 2 Touch [Access Point Connection Settings].

- The 4 access points' SSID settings in the camcorder's memory will appear.
- To add an access point, touch [Not Configured] and then perform the procedure in *Wi-Fi Connection Using an Access Point* (📖 137). After doing so, the screen from this step will appear again.

- 3 Touch the SSID of the access point whose settings you want to view.

- The access point's settings will appear.
- Touch [▲] and [▼] to view more information.
- To delete the settings, touch [Edit] ➤ [Delete] ➤ [Yes].

- 4 If necessary, touch [Edit] ➤ [Manual Setup] to change the settings and then perform the procedure in *Manual Setup* (📖 140).

## **Glossary**

This is a glossary of some of the basic terms used frequently in this chapter. The documentation for your wireless router may also contain a glossary you can refer to.

### **Access Point**

A wireless access point (WAP) is a device that allows wireless devices, like your camcorder, to connect to a wired network (including to the Internet) using the Wi-Fi standard. In most cases, this will be your wireless router.

### **IP Address**

Exclusive number assigned to each device connected to the network.

### **SSID**

Service Set Identifier. This is simply the public name of a Wi-Fi network.

### **WPS**

Wi-Fi Protected Setup. Standard for easy and secure setup of Wi-Fi networks created by the Wi-Fi Alliance.



## Additional Information

This chapter contains troubleshooting advice, screen messages, handling and maintenance tips, and other information.

### Appendix: Menu Options Lists















The functions that are available depend on the shooting mode. In the following tables, available functions are indicated by ● and functions not available are indicated by –. On the camcorder's screen, menu items not available appear grayed out. For details about how to select an item, refer to *Using the Menus* (📖 35). For details about each function, see the reference page. Menu options without a reference page are explained after the tables. Underlined menu options indicate default values.

#### [🔧 Main Functions] and [Edit] Panels






##### [🔧 Main Functions] Panel - Recording Modes

Control Button	Setting options/Function	AUTO	😊	SCN	📺	P	📖
[📷 Video Snapshot]	[ON], [OFF]	●	–	●	●	●	74
[AUDIO Audio Scene]	[🎵 STD Standard], [🎵 Music], [🗣️ Speech], [🌲 Forest and Birds], [🔊 Noise Suppression]	●	–	●	●	●	87
[👉 Decoration]	[🖋️ Pens and Stamps], [🖨️ Animated Stamps],	●	●	●	–	●	69
	[🕒 Date/Time]	●	–	●	–	●	
	[😊]	–	●	–	–	–	
	[🖼️] (image mix): Toggle <u>on</u> or off, [⏸️] (pause live video)	●	●	●	–	●	
	[🖱️] (minimize toolbar)	●	●	●	–	●	






Control Button	Setting options/Function			SCN		P	
[ZOOM]	Zoom controls, [START]/[STOP] control	●	●	●	●	●	48
	[  ] (tele macro): Toggle on or off	–	–	●	●	●	86
[  ] Faders]	[ <b>OFF</b> ] Off], [ <b>F1</b> ] Fade Trigger], [ <b>F2</b> ] Wipe], [Black Screen], [White Screen]	●	–	●	●	●	78
[Zoom Type]	[ <b>32x</b> ] Optical], [ <b>53x</b> ] Advanced], [ <b>1060x</b> ] Digital]	–	–	●	●	●	48
[  ] Powered IS]	[ON], [OFF]	–	–	●	●	●	76
[  ] Pre REC]	[ON], [OFF]	●	–	●	●	●	82
[  ] Focus]	[ <b>MF</b> ] (manual focus): Toggle on or off, Touch AF frame	–	–	●	●	●	81
[  ] Exposure]	[ <b>M</b> ] (manual exposure): Toggle on or off, Touch AE frame	–	–	●	●	●	79
[  ] Mic. Level]	[ <b>A</b> ] (automatic), [ <b>M</b> ] (manual) [Audio Level Indicator]: Toggle on or off	–	–	●	●	●	87
[WB White Balance]	[ <b>AWB</b> Automatic], [  ] Daylight], [  ] Tungsten], [  ] Custom WB]	–	–	–	●	●	83

## [Edit] Panel - Mode






Control Button	Index Screen	Playback Pause	
<b>HFR42 / HFR40</b> From the built-in memory: [Copy (  →  )]	<date/folder name>, [Select], [All Scenes]	–	107
<b>HFR42 / HFR40</b> From the built-in memory: [Convert to MP4 (  →  )]	[Select]	–	110
[Delete]	<date/folder name>, [Select], [All Scenes]	[This Scene]	56
[Divide]	–	●	99
[Trim]	–	●	100








## [Edit] Panel - Mode

Control Button	Index Screen	Single Photo View	
<b>HFR42 / HFR40</b> From the built-in memory: [Copy (  →  )]	<date/folder name>, [Select], [All Photos]	●	108
[Delete]		●	58

## Other Settings] Menus

### Camera Setup

Menu item	Setting options	
[Self Timer]	[ <b>ON</b> On  ], [ <b>OFF</b> Off ]	84
[Zoom Speed]	[ <b>VAR</b> Variable ], [  Speed 3 ], [  Speed 2 ], [  Speed 1 ]	47
[Zoom Position at Startup]	[ <u>Full Wide Angle</u> ], [Last Used Position]	–
[Focus Assistance]	[ <b>ON</b> On ], [ <b>OFF</b> Off ]	–


Menu item	Setting options	
[Face Detection & Tracking]	[ <b>ON</b> On  ], [ <b>OFF</b> Off ]	76
[Auto Backlight Correction]	[ <b>ON</b> On ], [ <b>OFF</b> Off ]	80
[Auto Slow Shutter]	[ <b>ON</b> On ], [ <b>OFF</b> Off ]	–
[Flicker Reduction]	[ <b>OFF</b> Off ], [ <b>50Hz</b> 50 Hz ], [ <b>60Hz</b> 60 Hz ]	–
[Image Stabilizer]	[  Dynamic ], [  Standard ], [ <b>OFF</b> Off ]	75
[Intelligent IS]	[  With  ], [  Without  ]	45
[Video Snapshot Length]	[ <b>2sec</b> 2 sec ], [ <b>4sec</b> 4 sec ], [ <b>8sec</b> 8 sec ]	74, 92


**[Zoom Position at Startup]:** Allows you to choose the position of the zoom when you turn on the camcorder.

[Full Wide Angle]: The zoom position will be at full wide angle.

[Last Used Position]: The zoom position will be at the same position it was the last time you used zoom.

- When this function is set to [Full Wide Angle] and you manually adjust the focus, the focus will be lost and autofocus will be activated the next time you turn on the camcorder.


**[Focus Assistance]:** When focus assistance is activated, the image at the center of the screen is magnified to help you focus manually ( 81).

- Using focus assistance will not affect the recordings. It will be cancelled automatically after 4 seconds or when you start recording.
- This function is available when the shooting mode is set to **SCN** ,  or **P** .
- This function is available only for recording movies.









**[Auto Slow Shutter]:** The camcorder automatically uses slow shutter speeds to obtain brighter recordings in places with insufficient lighting.

- Minimum shutter speed used: 1/30; 1/12 when the frame rate is set to [**24P**]; 1/15 when it is set to [**30P**].
- This function is available when the shooting mode is set to **P** , but the setting will not change even if you set the shooting mode to **AUTO** .
- If a trailing afterimage appears, set the slow shutter to [**OFF** Off].










**[Flicker Reduction]:** If the screen starts to flicker when recording movies under fluorescent lights, change the setting to reduce the effect.

- This function is available when the shooting mode is set to **SCN**,  or **P**.

## / Playback Setup

Menu item	Setting options			
[Select Music]	[ <b>OFF</b> Off], [ <b>ON</b> On] When [ <b>ON</b> On] - list of music tracks, [Music Balance] [  ] [  ] [  ] (Original sound/Background music)	●	●	95
[Slideshow Transition]	[ <b>OFF</b> Off], [  Dissolve], [  Slide Image]	–	●	100
[Video Snapshot Length]	[ <b>2sec</b> 2 sec ], [ <b>4sec</b> 4 sec ], [ <b>8sec</b> 8 sec ]	●	●	74, 92

## Display Setup

Menu item	Setting options				
[Onscreen Markers]	[ <b>OFF</b> Off], [  Level (White)], [  Level (Gray)], [  Grid (White)], [  Grid (Gray)]	●	–	–	–
[Display Date/Time]	[ <b>ON</b> On], [ <b>OFF</b> Off]	–	●	●	–
[Output Onscreen Displays]	[ <b>ON</b> On], [ <b>OFF</b> Off]	●	●	●	–
[LCD Brightness]		●	●	●	–
[LCD Backlight]	[ <b>H</b> Bright], [ <b>M</b> Normal], [ <b>L</b> Dim]	●	●	●	–
[LCD Mirror Image]	[ <b>ON</b> On], [ <b>OFF</b> Off]	●	–	–	–
[HDMI Status]	–	●	●	●	–
[Demo Mode]	[ <b>ON</b> On], [ <b>OFF</b> Off]	●	–	–	–
[TV Type]	[ <b>4:3</b> 4:3 TV ], [ <b>16:9</b> Wide TV ]	–	●	●	–

**[Onscreen Markers]:** You can display a grid or a horizontal line at the center of the screen. Use the markers as a reference to make sure your subject is framed correctly (vertically and/or horizontally).

- Using the onscreen markers will not affect the recordings.

**[Display Date/Time]:** Select whether to display the date and time during playback. For MP4 movies, only the date will be displayed.

**[Output Onscreen Displays]:** When set to **[ON On]**, the camcorder's onscreen displays will appear also on the screen of a TV or monitor connected to the camcorder.

- This function is not available when the shooting mode is set to **[AUTO]**.

**[LCD Brightness]:** Adjusts the brightness of the LCD screen.

- Changing the brightness of the LCD screen does not affect the brightness of your recordings or the brightness of the playback image on a TV.

**[LCD Backlight]:** Sets the screen to one of three brightness levels. You can use this to make the screen brighter when recording in bright places, for example.

- Changing the brightness of the LCD screen does not affect the brightness of your recordings or the brightness of the playback image on a TV.
- Using the bright setting will shorten the effective usage time of the battery pack.

**[LCD Mirror Image]:** When set to **[ON On]**, this function reverses the image on the screen horizontally when you rotate the LCD panel 180 degrees toward the subject. In other words, the screen will show a mirror image of the subject.

- While the LCD panel is rotated toward the subject you will not be able to decorate the scene.

**[HDMI Status]:** Displays a screen where you can verify the standard of the output signal from the HDMI OUT terminal.

**[Demo Mode]:** The demonstration mode displays the camcorder's main features. It starts automatically when the camcorder is powered with the compact power adapter if you leave it turned on without a memory card for more than 5 minutes.

- To cancel the demo mode once it has started, press any button or turn off the camcorder.














**[TV Type]:** When you connect the camcorder to a TV using the optional STV-250N Stereo Video Cable, select the setting according to the type of TV in order to display the picture in full and in the correct aspect ratio.

**[4:3 4:3 TV]:** TV sets with 4:3 aspect ratio.

**[16:9 16:9 Wide TV]:** TV sets with 16:9 aspect ratio.

- When the TV type is set to **[4:3 4:3 TV]**, during the playback of video originally recorded with an aspect ratio of 16:9, the picture will not be displayed fullscreen.
- This function is not available when the camcorder is connected to an HDTV using the supplied High Speed HDMI cable.

## System Setup

Menu item	Setting options				
[Language 	[Česky], [Dansk], [Deutsch], [Ελληνικά], <b>[English]</b> , [Español], [Français], [Italiano], [Magyar], [Melayu], [Nederlands], [Norsk], [Polski], [Português], [Română], [Suomi], [Svenska], [Türkçe], [Русский], [Українська], [العربية], [فارسی], [ภาษาไทย], [简体中文], [繁體中文], [한국어], [日本語]	●	●	●	31
[Time Zone/DST]	[  ] (home time zone) or [  ] (travel time zone): <b>[New York]</b> , list of world time zones [  ] (DST adjustment): Toggle on or <u>off</u>	●	●	●	33
[Date/Time]	[Date/Time]: – [Date Format]: [Y.M.D], [ <b>M.D.Y</b> ], [D.M.Y] (Y- year, M- month, D- day) [24H]: Toggle on (24-hour clock) or <u>off (12-hour clock)</u>	●	●	●	31
[Available Space in Memory]	<b>HFR42 / HFR40</b> [  ] (built-in memory), [  ] (memory card)	●	–	–	–
[Used Space in Memory]	<b>HFR42 / HFR40</b> [  ] (built-in memory), [  ] (memory card)	–	●	●	–
<b>HFR42 / HFR40</b> [External Hard Drive Info]*	–	–	●	●	–
[AV/Headphones]	<b>[AV AV]</b> , [  Headphones]	●	●	●	89

Menu item	Setting options				
[Volume]	[Speaker]: ,	-	●	●	52
	[Headphones]: ,	●	●	●	89
[Notification Sounds]	High Volume], Low Volume], [ Off]	●	●	●	-
[Custom Control Button]	Same as the [ Main Functions] panel (Default: [ Decoration])	●	-	-	-
[Battery Info]	-	●	●	●	-
[Displayed Units]	[ Meters/Grams], [ Feet/Pounds]	●	-	-	-
[File Numbering]	[ Reset], [ Continuous]	●	●	●	-
[Auto Power Off]	[ On], [ Off]	●	●	●	-
[Power On Using LCD Panel]	[Enable], [Off]	●	●	●	-
<b>HFR42 / HFR40</b> [Initialize  / ] <b>HFR400</b> [Initialize ]	<b>HFR42 / HFR40</b> [ Built-in Mem.], [ Mem. Card]  [Complete Initialization]: Toggle on or <u>off</u>	●	●	●	33
<b>HFR42 / HFR40</b> [Initialize <b>HDD</b> ]*	-	-	●	●	118
[Firmware]	-	●	-	-	-
<b>HFR42 / HFR40</b> [Delete Memory Save Folder]*	-	-	●	●	118
[Reset All]	[No], [Yes]	●	●	●	-


\* Option available only after connecting an external hard drive to the camcorder.


**[Available Space in Memory]/[Used Space in Memory]:** Displays a screen where you can verify how much of the built-in memory (**HFR42 / HFR40** only) or the memory card is currently available for recording or how much is in use ( indicates photos).



- Estimated figures about available movie recording time and available number of photos are approximate and based on the currently selected video quality and a photo size of 1920x1080.
- In the information screen of a memory card you can also check its Speed Class.
- **HFR42/HFR40** The [Total space] shown for the built-in memory indicates actually usable space. It may be slightly smaller than the nominal built-in memory capacity listed in the specifications.

**[External Hard Drive Info]:** When the camcorder is connected to an external hard drive, this setting displays information about the hard drive.

**[Notification Sounds]:** A beep will accompany some operations like turning on the camcorder, the self-timer countdown, etc.


- Set to [**OFF** Off] to turn off notification sounds.
- While pre-recording ( 82) is activated, the camcorder will not emit some notification sounds.

**[Custom Control Button]:** On the lower right of the recording screen, a control button that is a shortcut to one of the functions in the [ Main Functions] panel is constantly displayed. By changing this setting, you can change the shortcut, which will allow you to access one of your frequently used functions quickly and conveniently.


- In  and **AUTO** mode, this function is always set to [ Decoration].


**[Battery Info]:** When you are using a battery pack that is compatible with Intelligent System, this option displays a screen where you can verify the battery charge (as a percentage) and the remaining recording time (during recording mode) or playback time (during playback mode).

- If the battery pack is exhausted, the battery information may not be displayed.


**[Displayed Units]:** Selects the units to use for the focusing distance display during manual focus. This also affects the units used in for height and weight in  mode.

**[File Numbering]:** MP4 movies and photos are saved as files in folders. You can select the file numbering method for those files. File numbers appear on various screens in playback mode in a format such as “101-0107”. The first three digits indicate the folder number and the last four digits are different for each file in a folder.

**[ Reset]:** File numbers will restart from 100-0001 every time you record on a memory that has been initialized.

**[ Continuous]:** File numbers will continue from the number following that of the last file recorded with the camcorder.



- If the memory card you insert already contains a file with a larger number, a new file will be assigned a number one higher than that of the last file on the memory card.
- We recommend using the [ Continuous] setting.
- Folder names, on the other hand, appear in a format such as “101\_0501”. The first three digits indicate the folder number and the last four digits indicate the month and day (May 1, for the example folder above). In the same example, a recording with a file number of “101-0107” is saved in the folder DCIM\101\_0501 with a file name of “MVI\_0107.MP4” (for MP4 movies) or “IMG\_0107.JPG” (for photos).
- Folders can contain up to 500 files (MP4 movies and photos combined) and a new folder is created every time a folder exceeds this number.
- The first three digits of the file number range from 100 to 999 and the last four digits range from 0001 to 9900. File numbers are automatically assigned consecutive numbers.

**[Auto Power Off]:** In order to save power when the camcorder is powered by a battery pack, it will automatically shut off if left without any operation for 3 minutes.

- Approximately 30 seconds before the camcorder shuts off, [Auto Power Off] will appear. Operating any of the camcorder’s controls while the message is displayed will prevent the camcorder from shutting off.

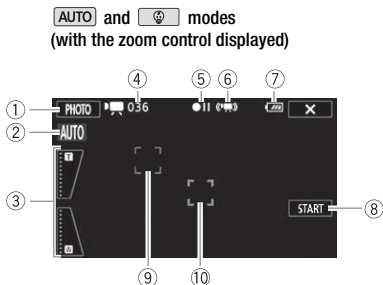
**[Power On Using LCD Panel]:** If set to [Enable], opening the LCD panel turns the camcorder on while closing the LCD panel turns it off. Set to [Off] to deactivate this feature. In either case, you can still use  .

**[Firmware]:** You can verify the current version of the camcorder’s firmware, which is the software that controls the camcorder. This menu option is usually unavailable.

**[Reset All]:** Resets all of the camcorder’s settings.

# Appendix: Onscreen Icons and Displays

## Recording Movies

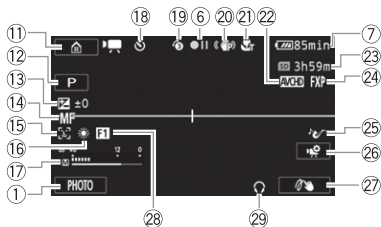


- ① Control button [PHOTO]: Take a photo (📖 41, 93)
- ② Smart AUTO\* (📖 43)
- ③ Zoom controls (📖 48)
- ④ Total number of scenes / Total recording time
- ⑤ Memory operation (📖 157)
- ⑥ Intelligent IS (📖 45)
- ⑦ Remaining battery charge (📖 157)
- ⑧ Control button [START]: Start recording a movie (📖 41)
- ⑨ Face detection frame (📖 76)
- ⑩ Tracking frame (📖 76)

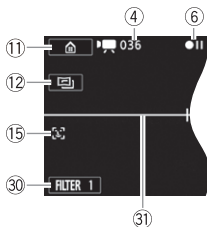
\* Available only in **AUTO** mode.

## Recording Movies

**SCN** and **P** modes



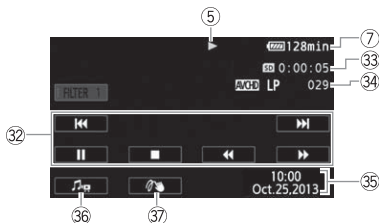
**mode**



- ① Control button [🏠]: Open the 🏠 (Home) menu (📖 36)
- ② Shooting mode (📖 39)
- ③ Exposure (📖 79)
- ④ Focus (📖 81)
- ⑤ Face detection (📖 76)
- ⑥ White balance (📖 83)
- ⑦ Audio level indicator (📖 87)
- ⑧ While recording/during playback: Scene counter (hours : minutes : seconds); 🕒 Self timer (📖 84)
- ⑨ Pre-recording (📖 82)
- ⑩ Image stabilizer (📖 75)
- ⑪ Tele macro (📖 86)
- ⑫ Movie format (📖 60)
- ⑬ Remaining recording time
- ⑭ On the memory card
- ⑮ In the built-in memory\*
- ⑯ Relay recording\* (📖 63)
- ⑰ Video quality (📖 60)
- ⑱ Audio scene (📖 87)
- ⑲ Control button [⚙️]: Open the [⚙️ Main Functions] panel (📖 38)
- ⑳ Custom control button (📖 152)
- ㉑ Fader (📖 78)
- ㉒ Headphone output (📖 89)
- ㉓ Control button [FILTER 1]: Cinema-look filters (📖 65)
- ㉔ Level marker (📖 148)

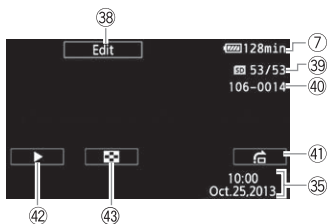
\* **HFR42**/**HFR40** only.





## Playing Movies (during playback)



- ③② Playback control buttons (📖 52)
- ③③ Scene playback time
- ③④ Scene number
- ③⑤ Date/Time (📖 149)
- ③⑥ Volume and background music balance controls (📖 52, 96)
- ③⑦ Decoration (📖 69)

## Viewing Photos



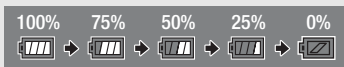
- ③⑧ Control button [Edit]: Open the Edit panel (📖 146)
- ③⑨ Current photo / Total number of photos
- ④① Control button []: Photo jump (📖 55)
- ④② Control button []: Slideshow (📖 100)
- ④③ Control button []: Return to the [ Photo Playback] index screen (📖 54)

### ⑤ Memory operation

- Record, ●|| Record pause, ▶ Playback, || Playback pause, ▶▶ Fast playback, ◀◀ Fast reverse playback, |▶ Slow playback, ◀| Slow reverse playback, ||▶ Frame advance, ◀|| Frame reverse.

### ⑦ Remaining battery charge

- The icon shows a rough estimate of the remaining charge as a percentage of the full charge of the battery pack.



- When the battery charge becomes low, replace or charge the battery pack. Depending on the condition of the camcorder or battery, the actual battery charge may not match what is displayed on the screen.
- When you attach an empty battery pack, the power may turn off without displaying .
- Depending on the conditions under which the camcorder and the battery pack are used, the actual battery charge may not be indicated accurately.
- You can display the charge status of a battery pack with the [Battery Info] setting.

### ⑳ Remaining recording time

When there is no more free space on the memory, [ End] (built-in memory, **HFR42** / **HFR40** only) or [ End] (memory card) will be displayed in red and the recording will stop.

# Troubleshooting

If you have a problem with your camcorder, refer to this section. Sometimes what you think is a malfunction of the camcorder may have the simplest of solutions - please read the "CHECK THIS FIRST" box before going on to the more detailed problems and solutions. Consult your dealer or a Canon Service Center if the problem persists.

## CHECK THIS FIRST

### Power supply

- Is the battery charged? Is the compact power adapter correctly connected to the camcorder? (📖 21)

### Recording

- Did you turn the camcorder on and correctly set it to a recording mode? (📖 41, 46) If you are recording on a memory card, is one correctly inserted into the camcorder? (📖 29)

### Playback

- Did you turn the camcorder on and correctly set it to playback mode? (📖 50, 54) If you are playing back recordings from a memory card, is one correctly inserted into the camcorder? (📖 29) Does it contain any recordings?

## Power source

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**The camcorder will not turn on or it turns off by itself.**

- The battery pack is exhausted. Replace or charge the battery pack.
- Remove the battery pack and reattach it correctly.

**The camcorder turns off without the battery warning indicator appearing on the screen.**

- The battery charge has become low or the battery pack is exhausted. Replace or charge the battery pack.

**Cannot charge the battery pack.**

- Make sure the camcorder is off so charging can start.
- The temperature of the battery pack is outside its operating range (approximately 0 – 40 °C (32 – 104 °F)). Remove the battery pack, warm it or let it cool down, as necessary, and try charging it again.
- Charge the battery pack in temperatures between approximately 0 °C and 40 °C (32 °F and 104 °F).
- The battery pack is faulty. Replace the battery pack.
- The camcorder cannot communicate with the battery pack attached. Battery packs not recommended by Canon for use with this camcorder cannot be charged using this camcorder.

- If you are using a battery pack recommended by Canon for use with this camcorder, there may be a problem with the camcorder or battery pack. Consult a Canon Service Center.

#### **A noise can be heard from the compact power adapter.**

- A faint sound can be heard while the compact power adapter is connected to a power outlet. This is not a malfunction.



#### **The battery pack is exhausted extremely quickly even at normal temperatures.**

- The battery may have reached the end of its battery life. Buy a new battery pack.

## **Recording**

---



#### **Pressing will not start recording.**

- You cannot record while the camcorder is writing previous recordings onto the memory (while the ACCESS indicator is on or flashing). Wait until the camcorder has finished.
- The memory is full or it already contains the maximum number of scenes of AVCHD movies (3,999 scenes). Delete some recordings ( 56, 58) or initialize the memory ( 33) to free some space.

#### **The point where was pressed does not match the beginning/end of the recording.**

- There is a slight interval between pressing  and the actual start/end of recording. This is not a malfunction.



#### **The camcorder will not focus.**

- Autofocus does not work on the subject. Focus manually ( 81).
- The lens is dirty. Clean the lens with a soft lens-cleaning cloth ( 178). Never use tissue paper to clean the lens.



#### **When a subject flits across in front of the lens, the image appears slightly bent.**

- This is a phenomenon typical of CMOS image sensors. When a subject crosses very quickly in front of the camcorder, the image may seem slightly warped. This is not a malfunction.



#### **Changing the operating mode between recording ()/record pause ()/playback () takes longer than usual.**

- When the memory contains a large number of scenes, some operations may take longer than usual. Save your recordings ( 111) and initialize the memory ( 33).

#### **Movies or photos cannot be recorded properly.**

- This may occur as movies and photos are recorded/deleted over time. Save your recordings ( 111) and initialize the memory using the [Complete Initialization] option ( 33).

#### **Cannot record a photo while recording movies.**

- You cannot take photos in  mode or while fading in or fading out a scene ( 78).

**After using the camcorder for a long time, it becomes hot.**

- The camcorder may become hot after using it continuously for long periods of time; this is not a malfunction. If the camcorder becomes unusually hot or it becomes hot after using it only for a short while, it may indicate a problem with the camcorder. Consult a Canon Service Center.

## **Playback**

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**Cannot delete a scene.**

- You may not be able to delete scenes recorded or edited using another device.

**Deleting scenes takes longer than usual.**

- When the memory contains a large number of scenes, some operations may take longer than usual. Save your recordings (📖 111) and initialize the memory (📖 33).

**Cannot capture a video snapshot scene from a movie.**

- You cannot capture video snapshot scenes from scenes recorded or edited using another device. Also, you cannot capture scenes that are from MP4 movies.
- The memory is full. Delete some recordings (📖 56, 58) to free some space.

**When playing back scenes/slideshow with background music, the music track is not played back correctly.**

- This can occur when you transfer the music files to a memory card after repeatedly recording and deleting scenes (fragmented memory). Save your recordings (📖 111) and initialize the memory card using the [Complete Initialization] option (📖 33). Then, transfer the music files first and only then transfer the video files.
- Music tracks will not play back correctly if the connection was interrupted while transferring the music files to a memory card. Delete the music tracks and transfer the music files again.
- The transfer rate of the memory card used is too slow. Use a recommended memory card (📖 27).

**Cannot divide scenes**

- You cannot divide scenes recorded or edited using another device.
- The memory is full. Delete some recordings (📖 56, 58) to free some space.

**Cannot copy scenes/photos**

- You may not be able to copy scenes/photos recorded or edited using another device.

**Cannot mark individual scenes/photos in the index screen with a checkmark ✓**

- You cannot select more than 100 scenes/photos individually. Select the [All Scenes] or [All Photos] option instead of [Select].



## Indicators and Onscreen Displays

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### lights up in red.

- Battery pack is exhausted. Replace or charge the battery pack.

### appears on the screen.

- The camcorder cannot communicate with the battery pack attached so the remaining battery charge cannot be displayed.

### lights up in red.

- A memory card error occurred. Turn off the camcorder. Remove and reinsert the memory card. Initialize the memory card if the display does not change back to normal.
- The memory card is full. Replace the memory card or delete some recordings ( 56, 58) to free some space on the memory card.

### Even after stopping recording, the ACCESS indicator does not go off.

- The scene is being recorded in the memory. This is not a malfunction.

### The red ON/OFF (CHG) indicator flashes rapidly ( one flash at 0.5-second intervals).

- The temperature of the battery pack is outside its operating range (approximately 0 – 40 °C (32 – 104 °F)). Remove the battery pack, warm it or let it cool down, as necessary, and try charging it again.
- Charge the battery pack in temperatures between approximately 0 °C and 40 °C (32 °F and 104 °F).
- The battery pack is damaged. Use a different battery pack.
- Charging has stopped because the compact power adapter or the battery pack is faulty. Consult a Canon Service Center.





## Picture and Sound

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### A rattling can be heard from the camcorder.

- If it cannot be heard during camera mode, then the rattling is due to the movement of the internal lens fixture. This is not a malfunction.

### The screen appears too dark.

- The LCD screen was dimmed. Change the     [LCD Backlight] setting to [Normal] or [Bright].

### Screen displays turn on and off repeatedly.

- The battery pack is exhausted. Replace or charge the battery pack.
- Remove the battery pack and reattach it correctly.

**Abnormal characters appear on the screen and the camcorder does not operate properly.**

- Disconnect the power source and reconnect it after a short time. If the problem still persists, remove the battery pack and disconnect all other power sources from the camcorder. Then, reset all the camcorder's settings to default values (📖 151).

**Video noise appears on screen.**

- Keep a distance between the camcorder and devices that emit strong electromagnetic fields (plasma TVs, cellular phones, etc.).

**Horizontal bands appear on the screen.**

- This is a phenomenon typical of CMOS image sensors when recording under some types of fluorescent, mercury or sodium lamps. This is not a malfunction. To reduce the symptoms, change the 📏 ➤ 📏 [Flicker Reduction] setting.

**Sound is distorted or is recorded at lower levels.**

- When recording near loud sounds (such as fireworks, shows or concerts), sound may become distorted or it may not be recorded at the actual levels. Adjust the audio recording level manually (📖 87).

**The picture is displayed correctly but there is no sound from the built-in speaker.**

- Speaker volume is turned off. Adjust the volume.
- If the HTC-100/S High Speed HDMI Cable or optional STV-250N Stereo Video Cable is connected to the camcorder, disconnect it.
- The AV terminal is set to headphone output. Set 📏 ➤ 📏 [AV/Headphones] to [AV].

**There is no sound from the headphones.**

- Audio will not be output from the AV OUT/📏 terminal while Wi-Fi functions are in use.

## Memory Card and Accessories

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**Cannot insert the memory card.**

- The memory card was not facing the correct direction. Turn the memory card over and insert it.

**Cannot record on the memory card.**

- The memory card is full. Delete some recordings (📖 56, 58) to free some space or replace the memory card.
- Initialize the memory card (📖 33) when you use it with the camcorder for the first time.
- The LOCK switch on the memory card is set to prevent accidental erasure. Change the position of the LOCK switch.
- A compatible memory card must be used to be able to record movies on a memory card (📖 27).
- The folder and file numbers for MP4 movies and photos have reached their maximum value. Set 📏 ➤ 📏 [File Numbering] to [Reset] and insert a new memory card.

## Connections with External Devices

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Video noise appears on the TV screen.

- When using the camcorder in a room where a TV is located, keep a distance between the compact power adapter and the power or antenna cables of the TV.


Playback looks fine on the camcorder but there is no image on the TV screen.

- The video input on the TV is not set to the video terminal to which you connected the camcorder. Select the correct video input.

The camcorder is connected using the supplied High Speed HDMI cable, but there is no picture or sound from the HDTV.

- Disconnect the supplied High Speed HDMI cable and then restore the connection or turn the camcorder off and then on again.


There is no image on the TV screen and there is no sound.

- Video and audio will not be output from the camcorder while Wi-Fi functions are in use.
- Video and audio will not be output from the AV OUT/ terminal while the supplied High Speed HDMI cable is connected. Disconnect the cable.

The computer does not recognize the camcorder even though the camcorder is connected correctly.

- Disconnect the USB cable and turn off the camcorder. After a short while, turn it on again and restore the connection.
- Connect the camcorder to a different USB port on the computer.

Cannot save photos on my computer

- When the memory contains too many photos (Windows – 2,500 photos or more, Mac OS – 1,000 photos or more), you may not be able to transfer photos to a computer. Try using a card reader to transfer the photos on the memory card. **HFR42**/**HFR40** only: To transfer the photos in the built-in memory, copy them to the memory card in advance ( 107).

### **HFR42**/**HFR40** Wi-Fi Functions

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Refer also to the instruction manual of your wireless router and other devices you will use.

Cannot connect with the wireless router.

- Check that the wireless router is working correctly.
- The effective communication range between the camcorder and wireless router may vary depending on the strength of the wireless signal. Try using the camcorder closer to the wireless router.
- Cordless phones, microwave ovens, refrigerators and other appliances in the line of sight between the wireless router and the camcorder may interfere with the wireless signal. Try using the camcorder in a location farther away from such appliances.

- Wi-Fi networks with a stealth function that do not broadcast their network name (SSID) will not be detected by the camcorder during the Wi-Fi network setup. Perform the setup manually (☞ 140) or turn off the stealth function of the wireless router.

#### Wireless playback on a computer or similar device is not smooth.

- Playback may not be smooth depending on the wireless router's settings and capability.
- Connect the computer to the access point using a LAN cable.
- Remove any objects between the camcorder and wireless access point that may interfere with the wireless signal.
- Move the camcorder closer to the wireless access point.
- Turn off the wireless functions of other wireless devices other than the computer or similar device being used for playback.
- Switch the wireless access point to IEEE802.11n. Refer to its instruction manual for details.
- If these do not solve the issue, the cause may be due the device or conditions unique to the surrounding area. Use the supplied High Speed HDMI cable to connect the camcorder to a TV (☞ 105).

#### The wireless connection was interrupted while transferring files.

- Incomplete files may remain at the transfer destination. If incomplete files remain at the transfer destination, check the content and make sure they are safe to delete before deleting them.
- Select [New Files] and perform the file transfer again.

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## List of Messages (in alphabetical order)

**HFR42 / HFR40** Refer to *List of Messages for Connecting to an External Hard Drive* (☞ 170) for messages related to an external hard drive, *List of Messages for Wi-Fi Functions* (☞ 170) for a list of messages related to general Wi-Fi functions, and *List of Messages for Web Services* (☞ 172) for messages related to Web services when using Wi-Fi functions.

#### Back up recordings regularly

- This message may appear when you turn on the camcorder. In the event of a malfunction, recordings may be lost so back up your recordings regularly.

#### **HFR42 / HFR40** Built-in memory error

- The built-in memory could not be read. Contact a Canon Service Center.

#### **HFR42 / HFR40** Built-in memory is full

- The built-in memory is full ([☞] End) appears on the screen). Delete some recordings (☞ 56, 58) to free some space. Alternatively, save your recordings (☞ 111) and initialize the built-in memory (☞ 33).

**HFR42 / HFR40 Built-in memory writing error Attempt to recover the data?**

- This message will appear the next time you turn on the camcorder if power supply was accidentally interrupted while the camcorder was writing to the built-in memory. Select [Recover] to try to recover the recordings.

**HFR42 / HFR40 Cannot access the built-in memory**

- There is a problem with the built-in memory. Contact a Canon Service Center.

**Cannot communicate with the battery pack. Continue using this battery pack?**

- You attached a battery pack that is not recommended by Canon for use with this camcorder.
- If you are using a battery pack recommended by Canon for use with this camcorder, there may be a problem with the camcorder or battery pack. Consult a Canon Service Center.

**Cannot copy**

- The total size of the scenes you selected to copy exceeds the available space on the memory card. Delete some recordings on the memory card (📖 56, 58) or reduce the number of scenes to copy.
- The memory card already contains the maximum number of AVCHD scenes (3,999 scenes). Delete some scenes (📖 56) to free some space.

**Cannot divide the scene**

- The scene could not be divided because the camcorder's internal scene management data log is full. Delete some scenes (📖 56) and photos (📖 58) and try dividing the scene again.

**Cannot divide the scene. Initialize only using the camcorder.**

- The scene could not be divided because the camcorder's internal scene management data log is full. Delete some scenes (📖 56) and photos (📖 58) and try dividing the scene again.

**Cannot load canvas**

- The canvas file that was saved on the memory is corrupted.
- Canvas data cannot be read from canvas files created using other devices.

**Cannot play back**

- There is a problem with the memory. If this message appears often without apparent reason, contact a Canon Service Center.

**HFR42 / HFR40 Cannot play back Cannot access the built-in memory**

- There is a problem with the built-in memory. Save your recordings (📖 111) and initialize the built-in memory using the [Complete Initialization] option (📖 33). If the problem persists, contact a Canon Service Center.

**Cannot play back Check the memory card**

- There is a problem with the memory card. Save your recordings (📖 111) and initialize the memory card using the [Complete Initialization] option (📖 33). If the problem persists, use a different memory card.

**HFR42 / HFR40 Cannot play the movies in the built-in memory Initialize only using the camcorder**

- The camcorder's built-in memory was initialized using a computer. Initialize the built-in memory with this camcorder (📖 33).

#### **Cannot play the movies on this memory card**

- Movies cannot be played back from a 64 MB or smaller memory card. Use a recommended memory card (📖 27).

#### **Cannot play the movies on this memory card Initialize only using the camcorder**

- The memory card in the camcorder was initialized using a computer. Initialize the memory card with this camcorder (📖 33).

#### **Cannot record**

- You cannot capture video snapshot scenes from scenes recorded or edited using another device.
- There is a problem with the memory. If this message appears often without apparent reason, contact a Canon Service Center.

#### **HFR42/HFR40 Cannot record Cannot access the built-in memory**

- There is a problem with the built-in memory. Save your recordings (📖 111) and initialize the built-in memory using the [Complete Initialization] option (📖 33). If the problem persists, contact a Canon Service Center.

#### **Cannot record Check the memory card**

- There is a problem with the memory card. Save your recordings (📖 111) and initialize the memory card using the [Complete Initialization] option (📖 33). If the problem persists, use a different memory card.

#### **HFR42/HFR40 Cannot record movies in the built-in memory Initialize only using the camcorder**

- The camcorder's built-in memory was initialized using a computer. Initialize the built-in memory with this camcorder (📖 33).

#### **Cannot record movies on this memory card**

- Movies cannot be recorded on a 64 MB or smaller memory card. Use a recommended memory card (📖 27).

#### **Cannot record movies on this memory card Initialize only using the camcorder**

- The memory card in the camcorder was initialized using a computer. Initialize the memory card with this camcorder (📖 33).



#### **Cannot save the canvas**

- Cannot save your [Pens and Stamps] drawings on the memory. Save your recordings (📖 111) and initialize the memory (📖 33).

#### **Charge the battery pack**

- Battery pack is exhausted. Charge the battery pack.

### Check the memory card

- Cannot access the memory card. Check the memory card and make sure it is inserted correctly.
- A memory card error occurred. The camcorder cannot record or display the image. Try removing and reinserting the memory card, or use a different memory card.
- You inserted a MultiMedia Card (MMC) into the camcorder. Use a recommended memory card (📖 27).
- If after the message disappears,  appears in red, perform the following: Turn off the camcorder and remove and reinsert the memory card. If  turns back to green you can resume recording/playback. If the problem persists, save your recordings (📖 111) and initialize the memory card (📖 33).


### Check whether the lens cover is open

- Slide the lens cover switch down.





**Do not disconnect the power source.** Cannot write data with this connection. To write data to the camcorder, connect the compact power adapter then reconnect the camcorder and computer. Do not disconnect the USB cable unless you first use the computer to safely end the connection.

- The camcorder cannot be operated while it is not being powered by the compact power adapter and is connected to a computer with the supplied USB cable. In addition, scenes cannot be written back and music files cannot be transferred to the camcorder. To avoid corrupting the data in the camcorder's memory, use the computer's Safely Remove Hardware function to end the connection and disconnect the USB cable before using the camcorder.
- To transfer files to the camcorder, use the computer's Safely Remove Hardware function to end the connection, disconnect the USB cable, power the camcorder using the compact power adapter and only then connect it to the computer again.

**Do not disconnect the power source.** Do not disconnect the USB cable unless you first use the computer to safely end the connection.

- When the camcorder is in  mode and is connected to the computer with the supplied USB cable, the camcorder cannot be operated. Disconnecting the USB cable or power source while this message appears may result in permanent loss of the recordings in the camcorder. Use the computer's Safely Remove Hardware function to end the connection and disconnect the USB cable before using the camcorder.
- To transfer files to the camcorder, power the camcorder using the compact power adapter and only then connect it to the computer using the supplied USB cable.



### File name error

- The folder and file numbers have reached their maximum value. Set     [File Numbering] to [Reset] and delete all the MP4 movies (📖 56) and photos (📖 58) on the memory card or initialize it (📖 33).

### Initialize only using the camcorder

- There is a problem with the file system that prevents accessing the selected memory. Initialize the memory with this camcorder (📖 33).


**LCD Screen has been dimmed** Use the [LCD Backlight] setting to change the brightness

- Change the   [LCD Backlight] setting to [Normal] or [Bright].

**May not be possible to record movies on this memory card**

- You may not be able to record movies on a memory card without a Speed Class rating or with one rated SD Speed Class 2. Replace the memory card with one rated SD Speed Class 4, 6 or 10.

**Mem. Card Number of scenes already at maximum**

- The memory card already contains the maximum number of AVCHD scenes (3,999 scenes); no further scenes can be copied onto the memory card. Delete some scenes ( 56) to free some space.


**Mem. Card Unable to recognize the data**

- The memory card contains scenes recorded using a video configuration that is not supported (PAL or SECAM). Play back the recordings in the memory card with the device originally used to record them.

**Memory card cover is open**

- After inserting a memory card, close the memory card slot cover.

**Memory card is full**

- The memory card is full. Delete some recordings ( 56, 58) to free some space or replace the memory card.

**Memory card is write-protected**

- The LOCK switch on the memory card is set to prevent accidental erasure. Change the position of the LOCK switch.


**Memory card writing error Attempt to recover the data?**

- This message will appear the next time you turn on the camcorder if power supply was accidentally interrupted while the camcorder was writing to the memory. Select [Recover] to try to recover the recordings. If you inserted a memory card that contains scenes recorded using another device, we recommend that you select [No].


**Need to recover files from the memory card. Change the position of the LOCK switch on the memory card.**

- This message will appear the next time you turn on the camcorder if power supply was accidentally interrupted while the camcorder was writing on the memory card and later the position of the card's LOCK switch was changed to prevent erasure. Change the position of the LOCK switch.

**No memory card**

- Insert a compatible memory card into the camcorder ( 29).
- The memory card may not be inserted correctly. Insert the memory card all the way into the memory card slot until it clicks.

**HFR42/HFR40 Not enough available space**

- Delete some recordings on the memory card ( 56, 58) or select [4 Mbps] for the conversion.



### **Number of scenes already at maximum**

- The maximum number of AVCHD scenes (3,999 scenes) has been reached. Delete some scenes (📖 56) to free some space.

### **Recording was stopped due to insufficient write speed of the memory card**

- The data transfer rate was too high for the memory card in use and the recording was stopped. Replace the memory card with one rated SD Speed Class 2, 4, 6 or 10.
- After repeatedly recording, deleting and editing scenes (fragmented memory), it will take longer to write data on the memory and recording may stop. Save your recordings (📖 111) and initialize the memory (📖 33).

### **Scene recorded using another device. Cannot copy the scene.**

- Scenes that were not recorded with this camcorder cannot be copied to the memory card.
- Scenes that were edited using software cannot be copied or divided.

### **Scene recorded using another device. Cannot divide the scene.**

- Scenes that were not recorded with this camcorder cannot be divided with this camcorder.
- Scenes that were edited using software cannot be copied or divided.

### **Scene recorded using another device. Cannot play back the scene.**

- Scenes that were not recorded with this camcorder cannot be played back.

### **Select the desired scene number**

- A number of scenes have the same recording date but different file control information. This can occur for example when you record movies in the area of the international date line. Select a number to display the corresponding group of scenes.

### **Some scenes could not be deleted**

- Movies that were protected/edited with other devices cannot be deleted with this camcorder.

### **Some scenes were recorded using another device and cannot be copied.**

- Scenes that were not recorded with this camcorder cannot be copied to the memory card.

### **Task in progress. Do not disconnect the power source.**

- The camcorder is updating the memory. Wait until the operation ends and do not disconnect the compact power adapter or remove the battery pack.

### **This photo cannot be displayed**

- You may not be able to display photos taken with other devices or image files created or edited on a computer.

### **To record video on this memory card, it is recommended to use [Long Play] video quality.**

- When using a memory card rated SD Speed Class 2, you may not be able to record movies if you use a video quality option other than LP or 4 Mbps..

### **To record video on this memory card, it is recommended to use a video quality setting other than [60P Recording].**

- When using a memory card rated SD Speed Class 2 or 4, you may not be able to record movies if you use a video quality option other than 60P or 35 Mbps.

### **Too many photos and MP4 movies. Disconnect the USB cable.**

- Disconnect the USB cable. Try using a memory card reader or decrease the number of photos and MP4 movies on the memory card to fewer than 2,500 (Windows), or 1,000 (Mac OS).
- If a dialog box appeared on the computer screen, close it. Disconnect the USB cable, and restore the connection after a short while.

### **Unable to recognize the data**

- You transferred data to the camcorder recorded using a video configuration that is not supported (PAL or SECAM). Play back the recordings with the device originally used to record them.

### **Unable to recover data**

- Could not recover a corrupted file. Save your recordings (📖 111) and initialize the memory using the [Complete Initialization] option (📖 33).

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## **HFR42 / HFR40 List of Messages for Connecting to an External Hard Drive**

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### **Error writing to external hard drive**

- This message will appear the next time you turn on the camcorder if power supply was accidentally interrupted while the camcorder was writing to the external hard drive. Select [Recover] to try to recover the recordings.

### **Quickly erases all files and deletes partitions from the external hard drive. Initialize?**

- If you initialize the hard drive, all data it contains will be lost, including any partitioned drives. If necessary, back up data and then initialize the hard drive with the camcorder.

### **The compact power adapter was disconnected. Could not safely remove the external hard drive.**

- While the camcorder was connected to an external hard drive, the camcorder's compact power adapter was disconnected and the connection was ended. Check whether data in the hard drive was corrupted.

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## **HFR42 / HFR40 List of Messages for Wi-Fi Functions**

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Refer also to the instruction manual of your wireless router and other devices you will use.

### **Another user is already controlling the camcorder. Try again later.**

- This message appears on the screen of the Wi-Fi device. Multiple Wi-Fi devices are trying to connect with the camcorder. Make sure only one Wi-Fi device is trying to connect and then touch Retry.

### **IP address conflict**

- Change the camcorder's IP address to avoid any conflict with devices connected to the same network. Alternatively, change the IP address of the conflicting device.

### Memory card cover is open

- The memory card cover was opened while the memory card was being accessed. Stop the Wi-Fi function in use and end the Wi-Fi connection.

### Multiple access points detected. Try the operation again.

- There are multiple access points sending out a WPS signal at the same time. Try the operation again later or perform setup using the [WPS: PIN Code] or [Search for Access Points] option (📖 137).

### No access points found

- The access point set in the camcorder could not be found.
- Cordless phones, microwave ovens, refrigerators and other appliances may interfere with the wireless signal. Try using the camcorder in a location farther away from such appliances.
- Make sure that you use the access point's SSID for the camcorder's Wi-Fi settings (📖 139).
- If the access point is using MAC address filtering, enter the camcorder's MAC address in the access point's configuration screen.

### Unable to access configuration files

- Turn off the camcorder. After a short while, turn it on again. If the problem persists contact a Canon Service Center.

### Unable to complete WPS. Try the operation again.

- Some wireless routers require pressing and holding the Wi-Fi Protected Setup (WPS) button. For details, refer to the instruction manual of your wireless router.
- Make sure to touch [OK] on the camcorder's screen within 2 minutes of activating the Wi-Fi Protected Setup signal on the wireless router, whether by pressing the button or by entering the PIN code.

### Unable to complete WPS.

- Turn off the camcorder and wireless router. After a short while, turn them on again and try again. If the problem persists, perform setup using the [Search for Access Points] option (📖 137).

### Unable to connect

- Cordless phones, microwave ovens, refrigerators and other appliances may interfere with the wireless signal. Try using the camcorder in a location farther away from such appliances.

### Unable to obtain an IP address

- If you are not using a DHCP server, connect using the [Manual Setup] option and enter the IP address using the [Manual] option (📖 140).
- Turn on the DHCP server. If it is already on, make sure it is functioning properly.
- Make sure the address range for the DHCP server is sufficient.
- Turn on the DNS server. If it is already on, make sure it is functioning properly.
- Make sure that the DNS server's IP address and the name for that address are correctly configured.
- Set the DNS server's IP address in the camcorder.
- If you are not using a DNS server, set the DNS address to [0.0.0.0].
- If you are using a wireless gateway router, make sure all of the devices in the network, including the camcorder, are configured with the correct gateway address.

### **Wi-Fi authentication unsuccessful**

- Make sure the camcorder and access point are using the same authentication/encryption method and encryption key.
- If the access point is using MAC address filtering, enter the camcorder's MAC address in the access point's configuration screen.

### **Wi-Fi cannot be used while the wireless microphone is attached**

- The camcorder's Wi-Fi functions cannot be used while the optional WM-V1 Wireless Microphone is connected to the camcorder. Disconnect the microphone from the MIC terminal and turn it off.

### **Wi-Fi connection terminated**

- Cordless phones, microwave ovens, refrigerators and other appliances may interfere with the wireless signal. Try using the camcorder in a location farther away from such appliances.
- The camcorder may not be able to connect to the access point if too many devices are accessing it. After a short while, establish the connection again.

### **Wi-Fi error Incorrect authentication method**

- Make sure the camcorder and access point are correctly configured.
- Make sure the camcorder and access point are using the same authentication/encryption method and encryption key.
- If the access point is using MAC address filtering, enter the camcorder's MAC address in the access point's configuration screen.

### **Wi-Fi error Incorrect encryption key**

- The encryption key (password) is case sensitive so make sure to enter it correctly.

### **Wi-Fi error Incorrect encryption method**

- Make sure the camcorder and access point are using the same authentication/encryption method.
- If the access point is using MAC address filtering, enter the camcorder's MAC address in the access point's configuration screen.

### **Wireless communication is not working correctly**

- Cordless phones, microwave ovens, refrigerators and other appliances may interfere with the wireless signal. Try using the camcorder in a location farther away from such appliances.
- Turn off the camcorder and wireless router. After a short while, turn them on again and perform the Wi-Fi network setup again. If the problem persists contact a Canon Service Center.

## **List of Messages for Web Services**

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### **Check network settings**

- The network settings in the camcorder are not correctly configured. Check the connection point, SSID and other network settings.

**Connect to a computer and use supplied software to set up** This service may not be available in your region

- To use Web services, set in the camcorder the settings saved on CANON iIMAGE GATEWAY. Install ImageBrowser EX and CameraWindow in your computer and configure the settings using CANON iIMAGE GATEWAY.

**Connect to a computer and use the supplied software to set again**

- An error occurred when connecting to the CANON iIMAGE GATEWAY server. Check the settings saved on CANON iIMAGE GATEWAY and set them again in the camcorder.

**Insufficient space on server**

- You have exceeded the amount of data you can save on the CANON iIMAGE GATEWAY server. Delete some data to free some space.

**Movie must be less than X min.**

- You attempted to send a movie whose length exceeds the maximum length allowed by the Web service (the maximum length differs according to the Web service). Shorten the movie and try sending it again.

**Server busy Try again later**

- The CANON iIMAGE GATEWAY server is busy due to a high number of users trying to connect to the server. End the Wi-Fi connection and try again later.

**This image cannot be sent**

- You attempted to send a type of recording or a file with a size that is not supported by the selected Web service. Check the recording before sending.

**Try again**

- An error occurred when connecting to the CANON iIMAGE GATEWAY server or the server is temporarily down. End the Wi-Fi connection and try again.

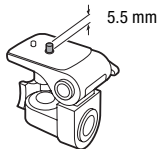
# Handling Precautions

## Camcorder

Be sure to observe the following precautions to ensure maximum performance.

- **Save your recordings periodically.** Make sure to transfer your recordings to an external device such as a computer or digital video recorder (📖 107) and save them on a regular basis. This will protect your important recordings in case of damage and create more free space on the memory. Canon shall not be liable for any data loss.
- Do not carry the camcorder by the LCD panel. Be careful when closing the LCD panel.
- **Handle the touch screen with care.** Do not apply excessive force and do not use ballpoint pens or other hard-tipped tools to operate the touch screen. This may damage the touch screen's surface.
- Do not leave the camcorder in places subject to high temperatures (like the inside of a car parked under direct sunlight), or high humidity.
- Do not use the camcorder near strong electromagnetic fields such as above TVs or near plasma TVs.
- **HFR42/HFR40** Do not use the camcorder's Wi-Fi functions inside hospitals, medical clinics or onboard aircraft. In addition, do not use them near medical equipment or sensitive electronic devices as it may affect their performance. In the case of pacemakers, keep the camcorder at least 22 cm (8.7 in.) away from the device.
- **HFR42/HFR40** The camcorder's Wi-Fi functions may be subject to interference from devices such as cordless phones and microwave ovens. Keeping as much distance as possible from these devices or using the camcorder's Wi-Fi functions at a different time of day may reduce such interference.
- Do not point the lens at strong light sources. Do not leave the camcorder pointed at a bright subject.
- Do not use or store the camcorder in dusty or sandy places. The camcorder is not waterproof – avoid also water, mud or salt. If any of the above should get into the camcorder it may damage the camcorder and/or the lens.
- Be careful of heat generated by lighting equipment.

- Do not disassemble the camcorder. If the camcorder does not function properly, consult qualified service personnel.
- Handle the camcorder with care. Do not subject the camcorder to shocks or vibration as this may cause damage.
- When mounting the camcorder on a tripod, make sure that the tripod's fastening screw is shorter than 5.5 mm (0.2 in.). Using other tripods may damage the camcorder.



- **When recording movies, try to get a calm, stable picture.** Excessive camcorder movement while shooting and extensive use of fast zooms and panning can result in jittery scenes. In extreme cases, the playback of such scenes may result in visually induced motion sickness. If you experience such a reaction, stop the playback immediately and take a rest break as necessary.

## Long-term storage

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If you do not intend to use the camcorder for a long time, store it in a place free of dust, in low humidity, and at temperatures not higher than 30 °C (86 °F).

## Battery Pack

### **DANGER!**

#### **Treat the battery pack with care.**

- Keep it away from fire (or it might explode).
  - Do not expose the battery pack to temperature higher than 60 °C (140 °F). Do not leave it near a heater or inside a car in hot weather.
  - Do not try to disassemble or modify it.
  - Do not drop it or subject it to shocks.
  - Do not get it wet.
- Dirty terminals may cause a poor contact between the battery pack and the camcorder. Wipe the terminals with a soft cloth.

## Long-term storage

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- Store battery packs in a dry place at temperatures no higher than 30 °C (86 °F).
- To extend the battery life of the battery pack, discharge it completely before storing it.
- Charge and discharge all your battery packs fully at least once a year.

## Remaining battery time

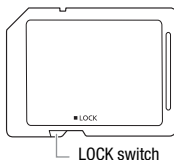
---

When you are using a battery pack that is compatible with Intelligent System, if the remaining battery time displayed is not correct, charge the battery pack fully. Still, the correct time may not be displayed after a large number of repeated uses, if a fully charged battery pack is left unused, or if a battery pack is used for long periods of time in high temperatures. Use the time shown on the screen as an approximation.

## Memory Card

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- We recommend backing up the recordings on the memory card onto your computer. Data may be corrupted or lost due to memory card defects or exposure to static electricity. Canon shall not be liable for lost or corrupted data.
- Do not touch or expose the terminals to dust or dirt.
- Do not use memory cards in places subject to strong magnetic fields.
- Do not leave memory cards in places subject to high humidity and high temperature.
- Do not disassemble, bend, drop, or subject memory cards to shocks and do not expose them to water.
- Check the direction before inserting the memory card. Forcing a memory card into the slot if it is not correctly oriented may damage the memory card or the camcorder.
- Do not attach any labels or stickers on the memory card.
- Secure Digital (SD) memory cards have a physical switch to prevent writing on the card so as to avoid the accidental erasure of the card's content. To write-protect the memory card set the switch to the LOCK position.





## Built-in Rechargeable Lithium Battery

The camcorder has a built-in rechargeable lithium battery to keep the date/time and other settings. The built-in lithium battery is recharged while you use the camcorder; however, it will discharge completely if you do not use the camcorder for about 3 months.

**To recharge the built-in lithium battery:** Connect the compact power adapter to the camcorder and leave it connected for 24 hours with the camcorder off.

## Disposal

When you delete movies or initialize the memory, only the file allocation table is altered and stored data is not physically erased. When you dispose of the camcorder or memory card or give either to another person, initialize the camcorder's built-in memory (**HFR42**/**HFR40** only) or memory card using the [Complete Initialization] option (📖 33). Fill it up with unimportant recordings, and then initialize it again using the same option. This makes recovering the original recordings very difficult.

# Maintenance/Others

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## Cleaning

### Camcorder Body

- Use a soft, dry cloth to clean the camcorder body. Never use chemically treated cloths or volatile solvents such as paint thinner.

### Lens

- If the lens surface is dirty, autofocus may not work properly.
- Remove any dust or dirt particles using a non-aerosol type blower brush.
- Use a clean, soft lens-cleaning cloth to gently wipe the lens. Never use tissue paper.

### LCD Touch Screen

- Clean the LCD touch screen using a clean, soft lens-cleaning cloth.
- Condensation may form on the surface of the screen when the temperature changes suddenly. Wipe it with a soft dry cloth.

---

## Condensation

Moving the camcorder rapidly between hot and cold temperatures may cause condensation (water droplets) to form on its internal surfaces. Stop using the camcorder if condensation is detected. Continued use may damage the camcorder.

### Condensation may form in the following cases:

- When the camcorder is moved quickly from cold to warm places
- When the camcorder is left in a humid room
- When a cold room is heated rapidly

### To avoid condensation

- Do not expose the camcorder to sudden or extreme changes in temperature.

- Remove the memory card and battery pack. Then, place the camcorder in an airtight plastic bag and let it adjust gradually to temperature changes before removing it from the bag.

### **When condensation is detected**

The precise time required for water droplets to evaporate will vary depending on the location and weather conditions. As a general rule, wait for 2 hours before resuming use of the camcorder.

---

## **Using the Camcorder Abroad**

### **Power Sources**

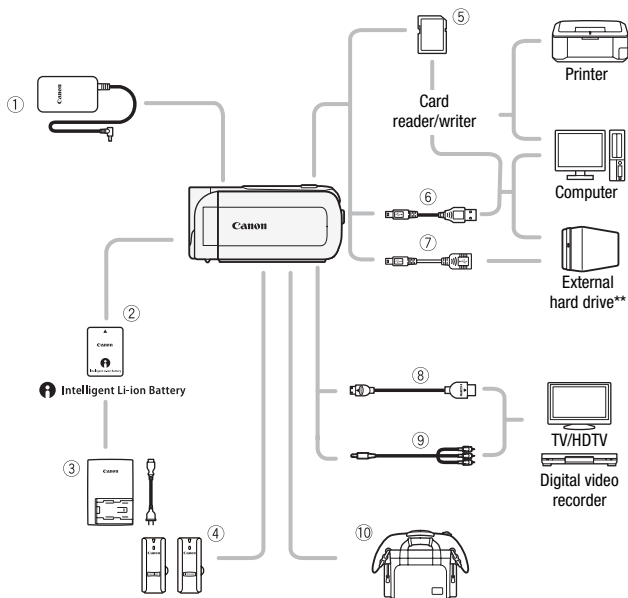
You can use the compact power adapter to operate the camcorder and to charge battery packs in any country with power supply between 100 and 240 V AC, 50/60 Hz. Consult a Canon Service Center for information on plug adapters for overseas use.

### **Playback on a TV Screen**

You can only play back your recordings on TVs compatible with the NTSC system. NTSC is used in the following regions/countries:

**Americas:** All of North America and Central America; most Caribbean islands (except in French territories like Guadeloupe and Martinique); most of South America (except in Argentina, Brazil and Uruguay). **Asia:** Only in Japan, the Philippines, South Korea, Taiwan and Myanmar. **Oceania:** US territories (Guam, American Samoa, etc.) and some Pacific islands like Micronesia, Samoa and Tonga.

## Accessories (Availability differs from area to area)



Optional accessories not listed below are described in more detail in the following pages.

- ① CA-110 Compact Power Adapter
- ② Intelligent Li-ion Battery
- ③ Memory card
- ④ Card reader/writer
- ⑤ IFC-300PCU/S\* or IFC-400PCU USB Cable
- ⑥ STV-250N Stereo Video Cable
- ⑦ HTC-100/S\* or HTC-100 High Speed HDMI Cable
- ⑧ Printer
- ⑨ Computer
- ⑩ External hard drive\*\*
- ⑪ TV/HDTV
- ⑫ Digital video recorder
- ⑬ Carrying case

\* Supplied with the camcorder; not available as an optional accessory.

\*\* **HFR42** / **HFR40** only.

## Optional Accessories

Call or visit your local retailer/dealer for genuine Canon video accessories. You can also obtain genuine accessories for your Canon camcorder by calling: 1-800-828-4040, Canon U.S.A. Information Center.

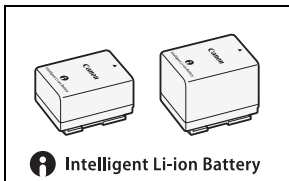
### Use of genuine Canon accessories is recommended.

This product is designed to achieve excellent performance when used with genuine Canon accessories. Canon shall not be liable for any damage to this product and/or accidents such as fire, etc., caused by the malfunction of non-genuine Canon accessories (e.g., a leakage and/or explosion of a battery pack). Please note that this warranty does not apply to repairs arising out of the malfunction of non-genuine Canon accessories, although you may request such repairs on a chargeable basis.

### ② Battery Packs

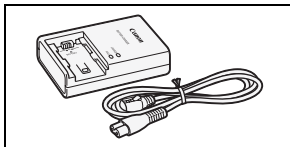
When you need extra battery packs, select one of the following models: BP-718 or BP-727.

When you use battery packs bearing the Intelligent System mark, the camcorder will communicate with the battery and display the remaining usage time (accurate to 1 minute). You can only use and charge these battery packs with camcorders and chargers compatible with Intelligent System.



### ③ CG-700 Battery Charger

Use the battery charger to charge the battery packs.



## Charging, Recording and Playback Times

The charging times given in the following table are approximate and vary according to charging conditions and initial charge of the battery pack.

Battery pack→	BP-718	BP-727
Charging conditions↓		
Using the camcorder	335 min.	465 min.
Using the CG-700 Battery Charger	220 min.	315 min.

Recording and playback times given in the following tables are approximate and vary according to video quality and charging, recording or playback conditions. The effective usage time of the battery pack may decrease when recording in cold surroundings, when using the brighter screen settings, etc.

### **HFR42 / HFR40 Recording AVCHD movies using the built-in memory**

Battery pack	Video quality	Recording (maximum)	Recording (typical)*	Playback
BP-718	60P	90 min.	50 min.	145 min.
	MXP	95 min.	55 min.	150 min.
	FXP	100 min.	60 min.	155 min.
	LP	100 min.	60 min.	160 min.
BP-727	60P	135 min.	80 min.	220 min.
	MXP	150 min.	85 min.	235 min.
	FXP	150 min.	85 min.	235 min.
	LP	155 min.	85 min.	245 min.

### **Recording AVCHD movies using a memory card**

Battery pack	Video quality	Recording (maximum)	Recording (typical)*	Playback
BP-718	60P	90 min.	50 min.	140 min.
	MXP	95 min.	55 min.	150 min.
	FXP	95 min.	55 min.	155 min.
	LP	100 min.	60 min.	160 min.

Battery pack	Video quality	Recording (maximum)	Recording (typical)*	Playback
BP-727	60P	135 min.	80 min.	215 min.
	MPX	145 min.	85 min.	230 min.
	FXP	145 min.	85 min.	235 min.
	LP	150 min.	85 min.	240 min.

### **HFR42 / HFR40** Recording MP4 movies using the built-in memory

Battery pack	Video quality	Recording (maximum)	Recording (typical)*	Playback
BP-718	35 Mbps	90 min.	50 min.	145 min.
	24 Mbps	110 min.	60 min.	160 min.
	17 Mbps	110 min.	60 min.	160 min.
	4 Mbps	115 min.	65 min.	165 min.
BP-727	35 Mbps	135 min.	80 min.	220 min.
	24 Mbps	165 min.	95 min.	240 min.
	17 Mbps	165 min.	95 min.	240 min.
	4 Mbps	175 min.	100 min.	255 min.

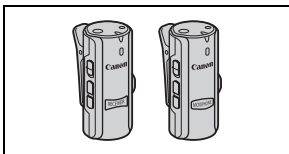
### Recording MP4 movies using a memory card

Battery pack	Video quality	Recording (maximum)	Recording (typical)*	Playback
BP-718	35 Mbps	85 min.	50 min.	140 min.
	24 Mbps	105 min.	60 min.	160 min.
	17 Mbps	110 min.	60 min.	160 min.
	4 Mbps	110 min.	65 min.	165 min.
BP-727	35 Mbps	135 min.	80 min.	220 min.
	24 Mbps	160 min.	90 min.	240 min.
	17 Mbps	165 min.	95 min.	240 min.
	4 Mbps	170 min.	100 min.	255 min.

\* Approximate times for recording with repeated operations such as start/stop, zooming, and power on/off.

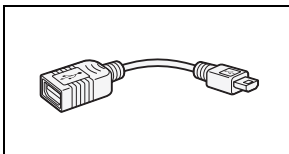
#### ④ **WM-V1 Wireless Microphone**

Reliably record rich sound even when shooting subjects at a distance. The transmitter is conveniently equipped with a clothing clip and the receiver can be attached to the camcorder's grip belt.



#### ⑦ **UA-100 USB Adapter**

**HFR42 / HFR40** Allows you to connect to the camcorder an external hard drive or similar storage device with a standard-A cable. After doing so, you can save an entire memory onto the device. Check in advance the USB cable supplied with your external hard drive.



#### ⑩ **SC-2000 Soft Carrying Case**

A handy camcorder bag with padded compartments and plenty of space for accessories.



This mark identifies genuine Canon video accessories. When you use Canon video equipment, we recommend Canon-brand accessories or products bearing the same mark.





# Specifications

## VIXIA HF R42 / VIXIA HF R40 / VIXIA HF R400

◆ — Values given are approximate figures.

### System

#### • Recording System

Movies: AVCHD\* Video: MPEG-4 AVC/H.264;

Audio: Dolby Digital 2ch

MP4 Video: MPEG-4 AVC/H.264

Audio: MPEG-2 AAC-LC (2ch)

Photos: DCF (Design rule for Camera File system), compatible with Exif\*\* Ver. 2.3

Image compression: JPEG

\* Compatible with AVCHD ver. 2.0 specifications.

\*\* This camcorder supports Exif 2.3 (also called "Exif Print"). Exif Print is a standard for enhancing the communication between camcorders and printers. By connecting to an Exif Print-compliant printer, the camcorder's image data at the time of shooting is used and optimized, yielding extremely high quality prints.

#### • Video Signal Configuration

AVCHD, MP4

#### • Recording Media

- **HFR42** / **HFR40** Built-in memory: **HFR42** 32 GB, **HFR40** 8 GB

- SD, SDHC (SD High Capacity) or SDXC (SD eXtended Capacity) memory card (not included)

#### • Maximum Recording Time◆

**HFR42** 32 GB built-in memory

AVCHD movies:

**60P**: 2 hr. 30 min.

**MXP**: 2 hr. 55 min.

**FXP**: 4 hr. 10 min.

**LP**: 12 hr. 15 min.

MP4 movies:

**35 Mbps**: 2 hr.

**24 Mbps**: 2 hr. 55 min.

**17 Mbps**: 4 hr. 10 min.

**4 Mbps**: 17 hr. 20 min.

**HFR40** 8 GB built-in memory

AVCHD movies:

**60P**: 35 min.

**MXP**: 40 min.

**FXP**: 1 hr.

**LP**: 3 hr.

MP4 movies:

**35 Mbps**: 30 min.

**24 Mbps**: 40 min.

**17 Mbps**: 1 hr.

**4 Mbps**: 4 hr. 20 min.

Commercially available 16 GB memory card

AVCHD movies:

**60P**: 1 hr. 15 min.

**MXP**: 1 hr. 25 min.

**FXP**: 2 hr. 5 min.

**LP**: 6 hr. 5 min.

MP4 movies:

**35 Mbps:** 1 hr.

**24 Mbps:** 1 hr. 25 min.

**17 Mbps:** 2 hr. 5 min.

**4 Mbps:** 8 hr. 40 min.

- **Image Sensor**

1/4.85-in. CMOS, 3,280,000 pixels

Effective pixels: 2,070,000 pixels (1920 x 1080)

When advanced zoom is on:

1920 x 1080 (wide angle)

1360 x 765 (full telephoto)

- **LCD Touch Screen:** 3 in., wide, TFT color, 230,000 dots, touch operation

- **Microphone:** Stereo electret condenser microphone

- **Lens**

f=2.8-89.6 mm, F/1.8-4.5, 32x optical zoom, 53x advanced zoom

35 mm equivalent: 38.5 – 1,232 mm

32.5 – 1,723 mm (when advanced zoom is on)

- **Lens Configuration:** 10 elements in 7 groups (1 aspheric element)

- **AF System**

Autofocus (TTL) or Manual focus

- **Minimum Focusing Distance**

1 m (3.3 ft.); 50 cm (1.6 ft.) with tele macro on at full telephoto; 1 cm (0.39 in.) at full wide angle

- **White Balance**

Auto white balance, Custom white balance or Preset white balance settings:

Daylight, Tungsten

- **Minimum Illumination**

0.4lx ([Low Light] Special Scene mode, Shutter speed at 1/2)

5 lx ([Programmed AE] shooting mode, Auto slow shutter [On], Shutter speed at 1/30)

- **Recommended Illumination:** More than 100 lx

- **Image Stabilization:** Optical-Shift Image Stabilizer

- **Size of Video Recordings**

**AVCHD movies:**

**60P, MXP, FXP:** 1920 x 1080 pixels; **LP:** 1440 x 1080 pixels

**MP4 movies:**

**35 Mbps, 24 Mbps, 17 Mbps:** 1920 x 1080 pixels; **4 Mbps:** 1280 x 720 pixels

- **Size of Photos:** 1920 x 1080 pixels

1280 x 720 pixels (MP4 movies at 4 Mbps)

1920 x 1080 pixels (photos captured from a movie)

## Terminals

- **AV OUT/** Terminal

Ø 3.5 mm minijack; output only (dual purpose terminal also for headphones stereo output)

Video: 1 Vp-p / 75 Ω unbalanced

Audio: -10 dBV (47 kΩ load) / 3 kΩ or less

- **USB Terminal:** mini-AB, Hi-Speed USB
- **HDMI OUT Terminal**  
HDMI Mini Connector; output only
- **MIC Terminal**  
∅ 3.5 mm stereo minijack  
-64 dBV (with 600 Ω microphone) / 5 kΩ or more

### Wi-Fi (HFR42/HFR40 only)

- **Standard:** Complies with the IEEE 802.11b/g/n protocol; Wi-Fi Protected Setup (connection methods: WPS button, PIN code)
- **Frequency:** 2.4 GHz
- **Supported channels:** 1 - 11
- **Encryption methods:** WEP-64/WEP-128, TKIP/AES

### Power/Others

- **Power supply (rated)**  
3.6 V DC (battery pack), 5.3 V DC (compact power adapter)
- **Power consumption** ♦  
3.2 W (FXP mode, AF on, LCD normal brightness, memory card)
- **Operating temperature** ♦: 0 – 40 °C (32 – 104 °F)
- **Dimensions** ♦ [W x H x D] (excluding the grip belt)  
53 x 57 x 116 mm (2.1 x 2.2 x 4.6 in.)
- **Weight** ♦ (camcorder body only)  
235 g (8.3 oz.)

### CA-110 Compact Power Adapter

- **Power supply:** 100 – 240 V AC, 50/60 Hz
- **Rated output / consumption:** 5.3 V DC, 1.5 A / 17 VA (100 V) – 23 VA (240 V)
- **Operating temperature** ♦: 0 – 40 °C (32 – 104 °F)
- **Dimensions** ♦: 49 x 27 x 79 mm (1.9 x 1.1 x 3.1 in.)
- **Weight** ♦: 110 g (3.9 oz.)

## BP-718 Battery Pack

- **Battery type**  
Rechargeable lithium ion battery
- **Rated voltage:** 3.6 V DC
- **Operating temperature** ♦: 0 – 40 °C (32 – 104 °F)
- **Battery capacity:** 1,840 mAh (typical); 6.5 Wh / 1,790 mAh (minimum)
- **Dimensions** ♦: 30.3 x 24.9 x 40.1 mm (1.2 x 0.98 x 1.6 in.)
- **Weight** ♦: 42 g (1.5 oz)

### **About the music files**

The specifications of the music files compatible with the camcorder are as follows.

**Audio encoding:** Linear PCM

**Audio sampling:** 48 kHz, 16 bits, 2 channels

**Minimum length:** 1 second

**File type:** WAV

The music data is saved in the memory under the following folders.

**HFR42 / HFR40** In the built-in memory:

\CANON\MY\_MUSIC\MUSIC\_01.WAV to MUSIC\_99.WAV

On the memory card:

\CANON\PRIVATE\MY\_MUSIC\MUSIC\_01.WAV to  
MUSIC\_99.WAV

Sample music tracks can be found in the "MUSIC" folder of the supplied VIXIA CD-ROM.

### **About the image files for the Image Mix function**

The specifications of image files that can be used with the image mix function are as follows.

**Image size:** 1920 x 1080 pixels

**File type:** Baseline JPEG

**Color sampling:** 4:2:2 or 4:2:0

Image files are saved in the memory under the following folders.

**HFR42 / HFR40** In the built-in memory:

\CANON\MY\_PICT\MIX\_01.JPG to MIX\_99.JPG

On the memory card:

\CANON\PRIVATE\MY\_PICT\MIX\_01.JPG to MIX\_99.JPG

Sample image mix frames can be found in the "MY\_PICT" folder of the supplied VIXIA CD-ROM.

Weight and dimensions are approximate. Errors and omissions excepted.

The information in this manual is verified as of January 2013. Subject to change without notice.

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\* **HFR42/HFR40** only.



## CANON CONSUMER DIGITAL VIDEO EQUIPMENT LIMITED WARRANTY FOR THE UNITED STATES

The limited warranty set forth below is given by Canon U.S.A., Inc. ("Canon USA") with respect to Canon Consumer Digital Video Equipment (the "Equipment") purchased in the United States. This limited warranty is only effective upon presentation of your Bill of Sale or other proof of purchase.

The Equipment is warranted under normal, non-commercial, personal use, against defective materials or workmanship as follows:

**Parts:** Defective parts will be exchanged for new parts or comparable rebuilt parts for a period of ONE YEAR from the date of original purchase, except for a defective Video Head, which will be exchanged for a period of three months from the date of purchase.

**Labor:** For a period of ONE YEAR from the date of original purchase, labor will be provided free of charge by our factory service centers or designated service facilities located in the United States.

When returning Equipment under this warranty, you must pre-pay the shipping charges, and you must enclose the Bill of Sale or other proof of purchase with a complete explanation of the problem. During the ONE-YEAR warranty period, repairs will be made and the Equipment will be return-shipped to you free of charge. For repairs after the warranty period is over, you will be given an estimate of the cost of repair and an opportunity to approve or disapprove of the repair expense before it is incurred. If you approve, repairs will be made and the Equipment will be return-shipped to you. (shipping charges apply). If you disapprove, we will return-ship the equipment at no charge to you.

**Non-Canon brand peripheral equipment and software which may be distributed with, or factory loaded on, the Equipment, are sold "AS IS" without warranty of any kind by Canon USA, including any implied warranty regarding merchantability or fitness for a particular purpose. The sole warranty with respect to such non-Canon brand items is given by the manufacturer or producer thereof. If the Equipment contains a hard disk drive, Canon USA recommends that data stored on that drive be duplicated or backed up to prevent its loss in the event of failure or other malfunction of such drive.**

Canon USA shall have no responsibility under this limited warranty for use of the Equipment in conjunction with incompatible peripheral equipment and incompatible software.

In order to obtain warranty service, contact the authorized Canon retail dealer from whom you purchased the Equipment or call the CANON INFORMATION CENTER AT 1-800-OK-CANON). You will be directed to the nearest service facility for your Equipment.

This Limited Warranty covers all defects encountered in normal use of the Equipment and does not apply in the following cases:

- A) Loss or damage to the Equipment due to abuse, mishandling, accident, improper maintenance, or failure to follow operating instructions;
- B) If the Equipment is defective as a result of leaking batteries, sand, dirt or water damage;
- C) If defects or damages are caused by the use of unauthorized parts or by service other than by Canon USA's factory service centers or authorized service facilities;
- D) If the Equipment is used for commercial or industrial use.

This Limited Warranty does not cover cabinet (exterior finish), video cassette tape, head cleanings, nor does it apply to Equipment purchased outside the United States. This warranty does not cover units sold to rental firms, military operations, hotels, schools, hospitals or for other commercial, industrial, or institutional applications.

These uses are covered only by such specific warranty as Canon may issue with such sales.

This Limited Warranty does not apply to accessories or consumables for the Equipment, which are sold "AS IS", without warranty of any kind by Canon USA.

Please retain this warranty card and your Bill of Sale as a permanent record of your purchase. This card is most important in order to be sure you are contacted right away should there be a safety inspection, modification or product recall under applicable laws or regulations.

**NO IMPLIED WARRANTY, INCLUDING MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE APPLIES TO THIS EQUIPMENT AFTER THE APPLICABLE PERIOD OF EXPRESS WARRANTY OR GUARANTY, EXCEPT AS MENTIONED ABOVE, GIVEN BY ANY PERSON, FIRM OR CORPORATION WITH RESPECT TO THIS EQUIPMENT SHALL BIND THE UNDERSIGNED (SOME STATES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE LIMITATION OR EXCLUSION MAY NOT APPLY TO YOU). CANON USA SHALL NOT BE LIABLE FOR LOSS OF REVENUES OR PROFITS, EXPENSE FOR SUBSTITUTE EQUIPMENT OR SERVICE, STORAGE CHARGES,**

LOSS OR CORRUPTION OF DATA, INCLUDING WITHOUT LIMITATION, LOSS OR CORRUPTION OF DATA STORED ON THE EQUIPMENT'S HARD DRIVE, OR ANY OTHER SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES CAUSED BY THE USE, MISUSE OR INABILITY TO USE THE EQUIPMENT, REGARDLESS OF THE LEGAL THEORY ON WHICH THE CLAIM IS BASED, AND EVEN IF CANON USA HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. NOR SHALL RECOVERY OF ANY KIND AGAINST CANON USA BE GREATER THAN THE PURCHASE PRICE OF THE EQUIPMENT SOLD BY CANON USA AND CAUSING THE ALLEGED DAMAGE. WITHOUT LIMITING THE FOREGOING, YOU ASSUME ALL RISK AND LIABILITY FOR LOSS, DAMAGE OR INJURY TO YOU AND YOUR PROPERTY AND TO OTHERS AND THEIR PROPERTY ARISING OUT OF USE, MISUSE OR INABILITY TO USE THE EQUIPMENT NOT CAUSED DIRECTLY BY THE NEGLIGENCE OF CANON USA. (SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATION MAY NOT APPLY TO YOU). THIS WARRANTY SHALL NOT EXTEND TO ANYONE OTHER THAN THE ORIGINAL PURCHASER OF THIS EQUIPMENT OR THE PERSON FOR WHOM IT WAS PURCHASED AS A GIFT.

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state. CANON U.S.A., INC.

**CANON CONSUMER DIGITAL VIDEO EQUIPMENT LIMITED WARRANTY**

The limited warranty set forth below is given by Canon Canada Inc. ("Canon Canada") with respect to Canon Consumer Digital Video Equipment (the "Equipment") purchased in Canada. This limited warranty is only effective upon presentation of a bill of sale or other proof of purchase for this Equipment to a Canon Service Facility when repairs are required. The Equipment is warranted under normal, non-commercial, personal use, against defective materials or workmanship as follows:

**Parts:** Defective parts will be exchanged for new parts or, at Canon Canada's option, comparable rebuilt parts for a period of one year from the date of original purchase, except Video Heads which will be exchanged for a period of 3 months from the date of purchase.

**Labour:** For a period of one year from the date of original purchase, labour will be provided free of charge by our Canon Service Facilities in Canada.

This limited warranty covers all defects except where:

(a) The loss or damage to the product results from:

- i) accident, natural disaster, mishandling, abuse, neglect, unauthorized product modification or failure to follow instructions contained in the instruction manual;
- ii) the use of accessories, attachments, products, supplies, parts or devices with the Equipment that do not conform to Canon specifications or that cause abnormally frequent service problems;
- iii) repairs or services performed by any party other than a Canon Service Facility;
- iv) defective batteries or any exposure to water, sand or dirt;
- v) shipping (claim must be presented to the shipper);

(b) Any serial number on the video equipment is altered or removed.

(c) The Equipment is used for commercial, professional or industrial purposes.

This limited warranty does not cover the cabinet (exterior finish) of the Equipment, media, nor does it apply to Equipment purchased outside Canada.

If the Equipment contains a hard disk drive, Canon Canada recommends that data stored on that drive be duplicated or backed up to prevent its loss in the event of a failure or other malfunction of such drive.

**TO OBTAIN WARRANTY SERVICE**

Ship your Equipment in its original carton, box or equivalent, properly packed, fully insured with shipping charges prepaid, together with a copy of your bill of sale or other proof of purchase and a description of the problem to any of the Canon Service Facilities in Canada.

**LIMITATIONS**

Except as otherwise required by applicable legislation, this warranty is in lieu of all other warranties, conditions, guarantees or representations, express or implied, statutory or otherwise, relative to the Equipment, including implied warranties or conditions of merchantability or fitness for a particular purpose.

Canon Canada assumes no liability for special, consequential or incidental damages, loss or corruption of data including, without limitation, data stored on the hard disk drive of the Equipment or loss that may arise, whether on account of negligence or otherwise, from the use, misuse or inability to use the Equipment (including loss of profit, revenue, media or enjoyment) or from failure to conform to any express or implied warranties, conditions, guarantees or representations. Any recovery under this limited warranty shall not exceed the purchase price of the equipment. Canon Canada does not assume or authorize any other person to assume for Canon Canada any other liability with respect to this equipment.

This warranty does not extend to any person other than the original purchaser of the Equipment or the person for whom it was purchased as a gift and states your exclusive remedy.

**NOTICE TO CONSUMER**

If you plan to take important videos or if the product has not been used for some time, please check all functions with the instruction book before using it.

# Canon

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## USA

### CANON U.S.A., INC. NEW JERSEY OFFICE

100 Jamesburg Road, Jamesburg, NJ 08831 USA

### CANON U.S.A., INC. CHICAGO OFFICE

100 Park Blvd., Itasca, IL 60143 USA

### CANON U.S.A., INC. LOS ANGELES OFFICE

15955 Alton Parkway, Irvine, CA 92618 USA

### CANON U.S.A., INC. HONOLULU OFFICE

210 Ward Avenue, Suite 200, Honolulu, HI 96814 USA

- ❖ If you have any questions, call the Canon U.S.A. Information Center toll-free at 1-800-828-4040 (USA only).
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## CANADA

### CANON CANADA INC.

6390 Dixie Road, Mississauga, ON L5T 1P7

- ❖ If you have any questions, call the Canon Canada Information Center toll free (in Canada only) at 1-800-OK-CANON (1-800-652-2666).
  - ❖ Si vous avez des questions, veuillez téléphoner 1-800-OK-CANON (1-800-652-2666, sans frais au Canada seulement).
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## MÉXICO

### CANON MEXICANA, S DE RL DE CV

Blvd. Manuel Ávila Camacho No. 138, Piso 17

Col. Lomas de Chapultepec, C.P. 11000 México, D.F., México

### CANON U.S.A., INC. NEW JERSEY OFFICE

100 Jamesburg Road, Jamesburg, NJ 08831 USA

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## CENTRO Y SURAMÉRICA

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For support concerning PIXELA's software, please call PIXELA customer support (see the back cover of the Startup Guide for PIXELA's software).

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